

Notes from the Board President

Dear Greens Residents.

Schools back in session, football, leaves changing color, cooler nights and shorter days; it must be September! It just seems to come so fast! For those whose favorite season is fall, September can't come soon enough. My favorite season is summer, so I'm always a little reluctant to welcome September. There is much to enjoy in every season of the year though, as well as every season of life. Let's all enjoy every day as much as possible!!

I want to call your attention to the fact that the Secretary of State Facility Elgin location now provides driver services by appointment only. Seniors, veterans, people with disabilities and expectant mothers are welcome as walk-ins but are encouraged to make an appointment. Customers who need assistance in scheduling an appointment may call 844-817-4649.

Our annual meeting and board election will be held on Tuesday, November 8, 2022. You will soon be receiving the "Request for Notice of Intent/Candidate Form." As always, we look forward to hearing from those of you who would like to be a part of our Board of Directors.

We are also planning to call a members meeting in September to vote to eliminate the 25% reduction of the assessment when a resident is absent from their condo for 20 consecutive calendar days in a particular calendar month. This will apply to those who become owners at The Greens after the amendment has been approved. You will be receiving this notice soon.

Thanks to our wonderful staff! They step up to serve our residents on a regular basis as well as when special circumstances occur. We are extremely blessed to have an amazing group of people working for us here at The Greens. Verbal abuse, foul language, and/or abusive behaviors toward staff are not acceptable and will not be tolerated.

Thanks as well to our resident run committees who are busy at work making The Greens a wonderful place to live. Please get to know our newer residents, check out our monthly calendar which is filled with activities, join us in the Dining Room for your evening meal, check out the Library, and enjoy our spacious grounds.

Blessings to all

Note from the HR Manager

Hello Residents,

I hope everyone has been having a fabulous Summer! Fall is almost upon us!

I want to say thank you again for your patience during this new transition with the new property management company. I know it's been a crazy ride so far with growing pains and many new processes, but it will get easier as time goes on, your continued patience is much appreciated.

We are continuing to look for another housekeeper, we unfortunately have not had the best of luck, but am remaining hopeful that we can find the right candidate. Thank you to those residents who have been very accommodating when it comes to their housekeeping schedule.

If you haven't noticed, we had a few new servers start with us this last month, if you haven't already, please give them a big warm welcome! The new servers are Chrystian, Jasmine, Ronaldo, and Esther. They've so far been wonderful additions to our kitchen staff.

Again, as a reminder, I please ask that residents show kindness and appreciation towards our staff. It's unfortunate when employees want to leave because of some attitudes around the building. I strongly encourage everyone to say kind words and acknowledge their hard work.

As most of you are aware I will be on Maternity Leave soon, I hopefully will have at least 5 weeks left. We are in the process of making sure everything will be covered while I'm away. If you have any concerns that you would like to address before I leave, please come see me.

Thank you!

Ariana Wagner

EMPLOYEE OF THE MONTH!



Our Employee of the Month is....Maria!! Maria transitioned from Housekeeping Supervisor to Front Office Manager. She has done a wonderful job in switching roles as well as still

supervising our Housekeeping department. She has also been a big help to me when I need it. We all know how hectic it can get up at the Front Desk and she has shown that she can certainly handle it! Maria has been here at The Greens since October 2020, almost two years! She cares about all residents and shows her positive upbeat attitude every day. She is a great team player and gets along with all staff members. Be sure to give her a big congratulations! Thank you Maria for all the great work you do for us!

Suggestion Box

The Greens suggestion box is open for business. We will be reading all your suggestions in the Open Forum part of our next Board Meeting. The suggestion box is in the Activity Room below the announcement board.



Reminders

Please see the updated prices below for items in the convenience store. Remember to pay at the Front Desk immediately for any of these purchases.

Soda/Water \$1.00 Chips \$0.50 Ice Cream \$1.50 Candy Bars \$1.50 Juice \$1.50

Note from the Office Manager

Hello there!

I am thrilled to say it is officially September and fall season is almost here \mathfrak{S} ! I want to take this time to say thank you all for welcoming me as the new office manager. I am thankful for all your patience towards me and with the transition here at the front desk. I am giving it my best and I am always pleased to help with any questions or concerns. I will still oversee housekeeping and making schedules. It brings joy to my soul to be able to be part of The Greens of Elgin and help this community with my best ability.

Reminder to all, to please call ahead of time if you are cancelling housekeeping for any reason. Lately we have been notified the same day and if we know ahead of time it will help us out to plan our day accordingly since we are short staffed. Also, menus are due Tuesdays before 1:00 p.m. We do make reminder calls for meals as well as packages and if no answer we leave voicemails. Please pick up your packages from the front desk especially when they are big boxes, Thank you.

We currently have no more garage spots available.

I would like to inform you about the following units we have either for sale or for rent.

The following units are for sale or for rent: 328 and 218

We have one unit empty but no word on sale.

Pending sales, none currently.

Thank You, Maria Castellanos, Office Manager

Activity Department News

Greetings everyone,

I hope you all had an amazing summer, I am very excited to enter autumn! I am ready for the football games and to see the leaves change into their beautiful colors, as we prepare for my favorite season "fall". We have made a couple different changes to this months calendar such as the time for Bean Bag Toss will now start at 2pm. On Saturday our movies will now be moved up to 1pm. I will be adding Nora's (masseuse) number to the extra calenders that are in the library and I will have her number on there starting next month. We will now be introducing our new residents at our monthly Coffee and Donuts hope to see everyone there. Please remember to sign up at front desk for our monthly activies and please make sure when cancelling you let me or front desk know, I will be making calls an hour before we go anywhere to make sure I have the correct head count. Thank you to my committee for always helping me with everything, You all are very much appreciated. My door is always open for any questions and criticism. I would love some feed back on the convenience store, If you would like to add anything in please let me know. Thank you for your patience with me things are finally starting to feel like they are falling into place and feeling like the Greens family we are.

Join us as we continue to study the book of Pets.

We will be meeting Wednesdays from 10:30-11:30am in The Activity Room for Bible Study

Everyone is welcome and encouraged to join us for their time together.

Don't forget to sign up and come down for: Our special events

- 9/5 @ 1-3pm Labor Day Cookout
- 9/7 @ 11am Gen-Hoe
- 9/9 @ 10:30-11am Jeorge Holmes Insurance Info
- 9/12 @ 6:45pm Performance by Mikhail and Daughter Chanel
- 9/12 @ 9am Elgin Township Access Pass
- 9/12 @ 11:30am Banana Split
- 9/12 @ 2-4pm Coffee & Paint
- 9/14 @ 1pm Resdident Birthday Party
- 9/15 @ 6:45pm Performance by Tom Morley
- 9/19 @ 3:30-4:15pm Vespers
- 9/20 @ 4:30pm Hoopers
- 9/21 @ 2pm Wine & Cheese Tasting
- 9/23 @ 11am Coffee & Donuts/ Welcoming New Residents
- 9/26 @ 6:45pm Performance by Heather Braoudakis

Remember to please sign up for any activities in the event book at the Front Desk if you plan to attend. Please keep an eye out for any new activities that may be added throughout the month!

Hope everyone has a Blessed month, please make sure you're staying healthy.

-Tatiana Medina, Activity Coordinator

VESPERS

On Monda, September 19, Dr.Felicia LaBoy, the lead pastory Spiritual Coach of the historic First United Methodist Church in Elgin, will be our Vesper Service speaker. Pastor Felicia is known for her practical and common sense approach as she weaves together her academic, pastoral and business experiences to develop shared visions and common goals with diverse groups. All residents are invited to a September Vesper Service you will remember, On Monday 19, from 3:30-4:15pm in the piano room.

Vesper Committee: Leila B., Joan D., Sandy O., Barb W., Peggy W. and Janice W.

Food For Thought

Happy and Blessed September 2022,

Just a reminder, we have a lunch menu available. Orders can be placed by 11:00am with the front desk to be ready at noon for pickup. Burgers, Chicken Sandwich, BLT, Salads, etc. are available. You can pay cash with the front desk or have it charged to your account.

For when you are not feeling up to par, we do have a Wellness Tray available. It contains, Brown Rice, Chicken Broth, Applesauce, Crackers, Jell-O, and Ginger Ale. These are great food remedies for digestive system or upset stomach.

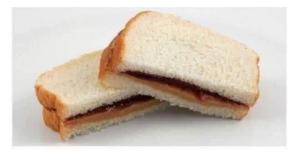
On Friday August 19th we were planning on Fried Catfish on the menu. Unfortunately, our catfish didn't arrive on the truck. I reached out to one of our vendors to possibly pick some up in Schaumburg, they were not sure when the truck would arrive. I went to Jewel and Butera...no Catfish. I reached out to another store who did have it available. When I arrived, the catfish they had was not up to standards at all...it was green. To make sure our residents had something for their dinner, I went to another store and chose some wild caught fish fillets which also happened to be in our price range. I apologize to those residents who chose catfish for their dinner and were disappointed.

Please know we do the best we can and in some cases try to go above and beyond to fulfill your menu choices. It is not a perfect world, and of course it is a kitchen. There will be times where will have to improvise last minute. There will be times where we are not comfortable serving a menu item that did not reach or meet our expectations and will have to improvise. Unfortunately, there is not away for us to reach out to all the residents in the building when this happens last minute. We will either write substitute on your order or if you are dining downstairs, your server will inform you of the change.

Last but not least, please be kind to our staff. 90% of them are minors. Your kitchen team and servers are trying hard to put out a great meal and give great service to all of our residents. Sometimes, actions and words from our Seniors hurt. We bring our feelings to work every day. There have been a few occasions where I have seen my team in tears because of something that was said to them by a resident. If there is an issue, you are not happy with something, or simply need to express yourself, please reach out to me. Please do not take frustrations out on our very young team. They really do care about you...ALL OF YOU!

For my kids' lunch...

"I made a puréed nut spread w/ a grape relish reduction paired w/ brioche bun"



Thank you.



Greetings from the Music Committee

The Music Committee has 3 exciting musical offerings for the month of September. Be sure to mark your calendars.

We are once again delighted to present Mikhail Antoshen on the piano along with his daughter Chanel on the flute. They will be entertaining us on Friday, September 9 at 6:45pm in the Piano Room. Please join us for an evening of amazing music.

On Thursday, September 15 we will be blessed by performer, Todd Morley, who will sing Christian music with a contemporary flair. This will be Todd's first appearance at The Greens so please come out to welcome him and enjoy an inspiring musical performance at 6:45pm in the Piano Room.

Professional singer, Heather Braoudakis, will be returning to entertain us with her Blue Moon Program on Monday, September 26 at 6:45pm in the Piano Room. Heather's renditions of familiar tunes always take us down memory lane.

The Music Committee: Chair, Donna Fisher. Members: Joyce Beutler, Wayne Foernssler, Coral Reinert, Ron Schlick, Janice Withey.

Resident Birthdays!

- 9/4 Keith Bohlin
- 9/11 Joan Rud
- 9/26 Leah Tucci
- 9/28 Paul Folster
- 9/30 Karen Makda





Employee Birthdays

- 9/3 Edgar Avitia
- 9/3 James
 Woodfork







