

May 2017

Dear Community Members, Clients and Families:

On My Own (OMO) has experienced an eventful year thus far. We are calling this year, "The year of change." We have a new President (who may present many changes Federally which may impact California); some valued team members have moved on to advance their careers/education; and we have drastically changed some structural and operational procedures. In addition, we have brought on new professionals to help with the continued growth.

I always try to embrace change. I have learned over the years, that although the changes seem challenging at the time, something good always comes from them. For example, we may develop a new way of doing things, think of a new idea, or a fresh set of eyes spot something we did not see originally.

In our industry, change is inevitable. The positive news is, despite the changes to our industry and our company, the clients' services should not be impacted in the slightest. In fact, we foresee more client participation and opportunity. For example, we established quarterly client conferences where we can share information on client rights, what is happening at the Regional Center level, discuss any program or service related questions, and share ideas for the company to consider. In addition, families will be provided an opportunity to participate in their own conferences. We plan to conduct these meetings quarterly. If you have any questions about the conference meetings, please contact Michelle Ramirez at (916) 726-0792.

Some fun news to share is that we established an Employee Incentive Raffle. The raffle takes place each month, over a five month period. Good-standing employees receive one raffle ticket for each year of employment with OMO. The prizes include: \$100 Jiffy Lube Gift Certificate, \$150 Fuel Card, \$500 Grocery Card, and an \$700 stipend to go towards their rent/mortgage. To say this incentive program is a HUGE hit is an understatement. The employees have been very excited to see who has won each month. I hope to be able to find other fun ways to recognize our great employees.

I look forward to the next company update, and/or possibly meeting you on our next client/family conference call.

Sincerely,

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