

VR Surgical Associates, PA
Dr. Vincent A. Caldarola and Dr. Rachel Lovano
GENERAL SURGERY
COLON AND RECTAL SURGERY

Floresville Office (Main)
497 10th St., Ste. 102
Floresville TX 78114

Stone Oak Office
155 E. Sonterra Blvd, Ste. 116
San Antonio TX 78258

Mission Trial Baptist Office
3327 Research Plaza, Ste. 310
San Antonio TX 78235

Methodist Plaza Office
4499 Medical Dr., Ste. 250
San Antonio TX 78229

(210) 614-3565
(210) 614-3563 (fax)

FINANCIAL POLICY

Thank you for choosing our office. In order to maintain a good working relationship with you, we have established this financial policy so you know what is expected from you at the time of the appointment. We request that you read, agree to, and sign the following policy prior to treatment.

Initial _____ Surgery patients with no call, no show or last minute cancellation will be charged a \$100 fee for not giving a 48 hour cancellation notice.

1. **PAYMENT FOR SERVICE:** All applicable fees such as: deductible, co-insurance and co-pays must be paid at the time services are rendered. Our office accepts **CASH, CHECK OR CREDIT CARD (VISA, MASTERCARD, OR DISCOVER)**. Payments returned to our office for insufficient funds, closure of account and/ or credit card contentment will result in an assessment of **\$35.00** applied to your account.
2. Patients being scheduled for surgery are required to make payment unless their insurance pays 100%. **All deductibles MUST BE PAID prior to surgery.** Upon receipt of the Explanation of Benefits (EOB) the patient will be billed for any remaining balances allowed by the insured's insurance.
3. **HMO & PPO REFERRALS:** If your insurance policy requires a written authorization from your Primary Care Physician for an appointment, you must notify your PCP in advance to ensure that the referral is received prior to your visit with our office.
4. **There is a \$20 fee for writing letters and/or filling out forms and/or paperwork, e.g.: Letter for Airlines, FMLA, Short Term Disability Forms - etc....**
5. **IN EVENT OF DEFAULT, FOR ANY REASON, PATIENTS, WILL BE RESPONSIBLE FOR ANY AND ALL ATTORNEY FEES, COURT COSTS, AND COLLECTION FEES.**
6. I agree and authorize Dr. Vincent A. Caldarola to use, disclose and receive any medical records deemed medically necessary for my treatment.
7. **ACKNOWLEDGEMENT OF RECEIPT OF THE PRIVACY PRACTICE NOTICE:** I, _____, acknowledge that I have read/received a copy of Dr. Caldarola's Notice of Privacy Practice. This notice describes how Dr. Vincent A. Caldarola may use and disclose my protected health information, certain restrictions on the use and disclosure of my healthcare information, and rights I may have regarding my protected health information.

(Signature of Patient or Personal Representative)

(Date)

(Relationship to Patient)

WITNESS: _____