

Viewing SCOPIA® Desktop User Interface On 4K Resolution Computer Monitors (Windows Platform)

The purpose of the steps outlined below is to show you a work around for the scaling problem that makes windows too small to view on 4K resolution monitors.



1. Join a SCOPIA® Meeting on your computer
2. You will see that your SCOPIA® Meeting Interface looks very small in all windows except the video window.





3. Make sure the SCOPIA® User Interface windows are active by clicking on the SCOPIA® icon the task bar are where the open applications are located.
4. The SCOPIA® Desktop Meeting User interface will appear in the foreground blocking all other applications from view.
5. You may maximize the SCOPIA® User Interface by to cover the entire desktop by clicking the **Maximize** button



6. Use your computer keyboard to do the following:

a. **Computers with Number Pads:** Press  while pressing  each time you want to make the user interface view larger

b. **Computers with no number pad:** Press  while pressing  on your keyboard to zoom in and make the SCOPIA® user interface windows larger.

Revised: 02/08/2017

Conference Client Version: 8.3.6

***Note:** You will need to perform this function each time you join a meeting. You cannot save this function.

7. The SCOPIA® user interface is now viewable at normal scaling.

