

## LPC PRIVACY NOTICE

### CPGM Healthcare Limited

Registered Address: 608 Liverpool Road, Irlam, Manchester, M44 5AA

Postal Address: Suite 9 Barlow House, Minshull Street, Manchester, M1 3DZ

### To patients and community pharmacies

We may process limited patient health information as part of locally commissioned services carried out by community pharmacies, to assist with:

#### Payment and management

- collating limited health data (no patient names are identified in this data) from community pharmacies and providing this to the commissioner, the person paying for the service, for example NHS England or a Local authority;
- we provide such limited health data only to the service commissioner and nobody else.

### To community pharmacies

We process your personal data (as well as your community pharmacy data), for example, your name, address, contact details and appropriate information for payment of commissioned services, to:

#### Represent and support you, as provided by the

- providing information to you on, for example, training events, news, services, regulatory issues, best practice and patient safety;
- providing your details, as appropriate, to GMLPC, Bolton LPC, NHS England, NHS Business Services Authority, Primary Care Support England, Commissioners of NHS services, the Pharmaceutical Services Negotiating Committee, those who assist management of CHL and other organisations for mutual support and advice.

### To dental practices

We process your personal data (as well as your practice data), for example, your name, address and contact details to:

#### Represent and support you

- by providing information to you on, for example, training events, news, services, regulatory issues, best practice and patient safety.
- providing your details, as appropriate, to GMLPC, NHS England, those who assist management of CHL and other organisations for mutual support and advice.

### To other people on mailing list (for example locums)

We process your personal data for example, your name, address and contact details to:

#### Represent and support you

- by providing information to you on, for example, training events, news, services, regulatory issues, best practice and patient safety.

We hold your information for as long as advised by the NHS or, if you are with a community pharmacy, for seven years after you cease to be a pharmacy. You have a right to a copy of the information we hold about you, generally without charge. You may seek to correct any inaccurate information.

We process your personal data in the performance of a task in the public interest, for the provision of healthcare and treatment and for health data, for the management of healthcare systems. An appropriate person is responsible for the confidentiality of your health data. You may object to us holding your information. You may also lodge a complaint with the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF. Please ask if you want more information.

22.5.18