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To Whom It May Concern:

I have been working with Jim Gundelach and Associates for only one year. However after several months it became readily apparent to me that Jim Gundelach is an invaluable member to my practice.

Before I started working with Jim, I worked 5 days a week, one Saturday per month, and until 7:00 PM on Tuesdays. I had one front desk, one assistant, and one hygienist that worked only 3.5 days per week. My income had either plateaued or had slightly decreased the last 5 years. Today, I only work 4 days per week, 8:00 am-5:00 pm. My staff member size has doubled and so has the number of hygiene days. My monthly production and collections have also increased by at least 37% each month. Most importantly, Jim's services have afforded me more time with my family. He has given me the confidence that I can reach my goals professionally and personally.

Besides these benefits it would be remiss of me if I did not mention how comfortable Jim is to work with. He is both caring in nature and enthusiastic about his profession. The type of demeanor he provides is a relaxed atmosphere where staff members and the doctor can freely express their concerns and frustrations. After each meeting the staff members feel more motivated about their role and the success of the practice. Furthermore, Jim is very experienced and the topics he discusses are stimulating.

In summary, I want to state that I highly recommend Jim Gundelach.

Sincerely,



Louie B. Mendoza, D.D.S.