

## Limited Lobby Hours for EZ-Rider and Greyhound

As part of our COVID-19 response, MOUTD/EZ-Rider, in cooperation with Greyhound, has limited the hours for our Greyhound ticketing lobby. The lobby, located at 10300 Younger Road in Midland, will be open Monday through Sunday, from 8:30 a.m. to 3:00 p.m. Greyhound ticketing agents will be available during that time to assist customers. Persons needing assistance outside of lobby hours will need to contact Greyhound directly at (214) 849-8966.

The limited lobby hours may also affect EZ-Rider customers. Though EZ-Rider representatives will still be available Monday through Friday, from 8:00 a.m. to 5:00 p.m. to assist customers, persons needing to reach EZ-Rider outside of lobby hours will need to call (432) 561-9990.

EZ-Rider continues to operate a full schedule for its fixed route, Connect, and paratransit services. Public health and safety, transportation needs, and community welfare are top priorities for us, and management will continue to monitor the situation and adjust service as needed. Changes to service will be announced through the EZ-Rider website and Facebook pages, and through notifications to the media. Persons with questions are encouraged to call MOUTD/EZ-Rider at (432) 561-9990 or e-mail questions@ez-rider.org.



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