

## MISSION STATEMENT

Tri-County Opportunities Council will investigate the impact of poverty throughout our nine county service area and will work, in partnership with individuals, families and communities to provide opportunities that supports movement towards stability and self-sufficiency.

## OFFICE LOCATIONS

### Main Office

405 Emmons Avenue  
Rock Falls, IL 61071  
PH: 815-625-7830  
PH: 1-800-323-5434

### LaSalle Office

308 N. 30<sup>th</sup> Road  
LaSalle, IL 61301  
CSBG: 815-224-0028  
CSBG: 815-224-3939  
LIHEAP: 815-223-2333  
HEAD START: 815-224-2533  
HEAD START: 815-220-1602  
HEAD START: 815-220-1603

### Princeton Office

1019 N. Main Street  
Princeton, IL 61356  
Food Pantry/CSBG: 815-875-6064  
LIHEAP: 815-879-6035

### Office Hours

8:00 a.m. – 4:30 p.m.  
Monday-Friday

## COMMUNITY ACTION PLEDGE

Community Action changes people's lives, embodies the spirit of hope, improves communities, and makes America a better place to live. We care about the entire community, and we are dedicated to helping people help themselves and each other.



## Tri-County Opportunities Council *Community Action Agency*



405 Emmons Avenue  
Rock Falls, IL 61071  
PH: 815/625-7830

*Building Opportunities to Transform  
Communities*

[www.tcohelps.org](http://www.tcohelps.org)  
#TCOctransforms

## **Community Services Block Grant Program (CSBG)**

- Provides comprehensive needs assessments, information and referrals and numerous case management programs to eligible customers to obtain self-sufficiency for employment, youth, education, housing, medical, and emergency needs.
- Offers various housing programs to those facing homelessness or on the verge of becoming homeless. In addition, case management is provided to ensure housing is affordable and sustained to prevent future homelessness.
- Annually awards educational scholarships to income-eligible service area residents attending an Illinois institution of higher learning.
- Bureau County Food Pantry – provides food to meet meal gaps to families residing in Bureau County.



## **Foster Grandparent Program**

- Provides meaningful volunteer opportunities for those in the lower income range who are 55 years old and older.
- Offers supportive person-to-person services to at-risk children with special or exceptional needs in reading, math, spelling, art and other constructive projects.

## **Head Start/Early Head Start Program**

- The EHS/HS programs are federal programs that provides comprehensive early childhood education, health, nutrition, and parent engagement services to children from birth to 5 years of age, expectant mothers, and their families.
- The program's services and resources are designed to foster stable family relationships, heighten family resiliency, enhance children's physical and emotional well-being, and establish an environment to develop skills toward school readiness and a love of life-long learning.
- Families must meet the eligibility criteria established by the federal government.



## **Illinois Home Weatherization Program**

- Make homes more energy efficient, provide safe heating equipment, if needed, replace furnace, and provide clients with safety equipment.

## **Rental Housing**

- Provides decent, safe and affordable housing to low-income clients.

## **Low-Income Energy Assistance (LIHEAP)**

- LIHEAP – makes a one-time payment to the utility company, bills must be in the name of the person applying.
- LIHEAP Furnace Program – Repair or replace furnaces to homeowners who are current on their mortgage and taxes and be within the LIHEAP guidelines.
- PIPP – The Percentage of Income Payment Plan (PIPP) is designed to help client's pay their own bill with a manageable budget bill. Eligibility for this program included being within the LIHEAP guidelines and must have a participating utility company, such as, Ameren, Com-Ed, and Nicor.
- Com-Ed Hardship – helps households that may be having a hardship crisis situation. Income guidelines are 200% of poverty level.
- Neighbor to Neighbor – helps households with utility assistance. Income guidelines are 300% of poverty level.

