



OASIS POOL SERVICE, INC.
2161 Baltimore Pike
Oxford PA 19363
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www.oasispoolservice.net
Oasisps@aol.com
PA Contractors # PA01407

Custom Cover Agreement

To whom it may concern,

This agreement is to inform you on the procedure it takes to get a custom cover quote for your pool. We will schedule a time for the technicians to come out and make a drawing of your pool cover with rough measurements, at that time we will also have to take your existing pool cover so our manufacture has the template to work from. After the drawing is complete and the cover is brought back to our service shop, we will then ship your cover out to the manufacture. The manufacture will then inspect the cover and determine if it can be repaired or if it will need to be remade. THIS IS THE MANUFACTURES DECISION AND OASIS POOL SERVICE, INC HAS TO FOLLOW THE PROCEEDURE AND GUIDELINES SET IN PLACE BY THE MANUFACTURE. Once the manufacture has given us the price to repair or replace the cover we will then type it up in a quote and send it off to the customer. Please note this process can take up to a month or more to complete.

Oasis Pool Service, INC. does NOT do cover repairs and/or remakes in shop, therefore we send them off to our manufacture.

If the manufacture determines the cover cannot be repaired and will need to be remade the existing cover will then be red flagged and Oasis Pool Service, Inc. will no longer be able to install or remove it until a new cover is presented. Oasis Pool Service, Inc. will follow all safety and liability guidelines that are set in place by the manufacture with no exceptions.

A non-negotiable \$250.00 fee is due prior to picking up the cover. This fee will be applied to any repair or remake costs if the customer decides to proceed with the remake or the repair of their cover. IF the customer decides to opt out of either option this fee is non-refundable.

If you agree to all terms and conditions listed above, please sign and date this agreement and hand it in at one of our locations.
If you have any questions, please feel free to contact the office at any time 610-869-7870.

Customer Signature: _____ Date: _____

Customer Name (Print): _____

Address: _____