



DREAMWRAPS

SUPREME VINYL WRAPS IN CINCINNATI

TERMS AND CONDITIONS

Congratulations! Your vehicle will be wrapped correctly, protected and looking its best very soon. But first, there are few things that need to be brought to your attention, and agree to, before we proceed. Lets get right to it...

- 1. It is your (the customer) responsibility to ask any questions, to read, agree to, and understand in its entirety, this document and the material manufacturer's web site for product details, such as durability, warranty information ect. prior to contracting DreamWraps to perform any work.**
- 2. Vehicles/parts must be delivered to our location washed completely, clean and free from grease, oil, plastidip and unless specified otherwise, decals or existing graphics. A cleaning charge may be applied if the vehicle/part is not in a satisfactory clean condition. Any pre-existing dents, scratches and finish imperfections will be photographed and documented.**
- 3. DreamWraps only uses vinyl adhesives that are designed for vehicle wraps. They are designed to be removable when intended to. The removal process should not damage the surface of the vehicle. We only use premium materials designed for vehicle application on factory original paint.**
- 4. DreamWraps cannot be responsible for damage to paintwork when vinyl is removed, and would not advise application on a re-sprayed surface. That includes aftermarket paintwork and lifting clear coat. If the vehicle as any of the following, it will not allow the vinyl adhesive to stick properly and the adhesive may fail or the vinyl may lift due to failing clear coat or paint. PLEASE NOTE, our experience shows that removal of vinyl designed for vehicle wraps, from good quality, original factory paintwork, will not damage the paintwork. However, it is the duty and responsibility of the owner of the vehicle to ensure suitability of the existing surface before it is wrapped.**
- 5. Your vehicle will receive quality vinyl wrap work, but it must be understood that it is not factory paint. We will do everything we can to avoid small wrinkles and bubbles. Extreme curves and deep pockets may exceed the limits of how far the material can stretch. Similarly to paint and any hand done project, minor imperfections must be anticipated.**
- 6. DreamWraps guarantees all vinyl wrap installations for one year beginning the date of job completion, only if all above criteria has been met. Criteria that has not been met will be documented.**
- 7. DreamWraps does NOT guarantee or warranty vinyl application of customer supplied film or on the following parts and areas: Aftermarket paint, failing paint or clearcoat, unpainted primer or plastic, boats, wheels/rims, or brake calipers.**
- 8. DreamWraps cannot be responsible for any downtime of the vehicle or parts due to unavoidable delays and any loss of revenue that the vehicle may incur while not being on the road. Unavoidable delays rarely happen, but when they do they are typically due to sickness or material/equipment shipment delays. In winter months, according to material manufactures product details, vinyl should not be installed in temperatures below 45 degrees. DreamWraps has a heated installation bay to avoid delays due to temperature, but in cases of very low weather temperatures, your job may be delayed.**
- 9. DreamWraps reserves the right to take and use photos of vehicles for social media, advertisement and print. All creative design is the property of DreamWraps and cannot be used, reproduced or distributed in any way without our express permission. DreamWraps retains ownership of logos, trademarks, slogans ect. used within'.**
- 10. DreamWraps requires a deposit with order confirmation, prior to reserving, ordering and installation,with the full balance to be paid prior to the collection of the vehicle and/or parts. All quotes are valid for 30 days.**