



# Lifeline Link-Up

## UNIVERSAL TELEPHONE ASSISTANCE PROGRAMS

### Telephone Assistance Programs for Needy Families:

In order to achieve the goal of universal telephone service, Illinois Telecommunications providers offer assistance to eligible persons to help them to install telephone service and to maintain it on a monthly basis. Two different programs have been established to carry out these objectives.

**LINK UP ASSISTANCE:** The Illinois Link Up Telephone Assistance Program provides a one-time credit of up to \$15, not to exceed 50% of the total connection charge, toward installation of one access line per qualifying household.

**LIFELINE ASSISTANCE:** The federally funded Lifeline Program provides monthly assistance to low income households. Eligible subscribers will receive a Federal Lifeline support credit of \$9.25.

**ELIGIBILITY REQUIREMENTS:** To qualify for either program, individuals must participate in one of the following government programs: Medicaid; Food Stamps; Supplemental Security Income (SSI); Federal Housing Assistance; Low-income Home Energy Assistance (LIHEAP); National School Lunch Program; or Temporary Assistance to Needy Families (TANF). In addition, applicants may qualify for the Federal Lifeline Program if the applicant's income is at or below 135% of the Federal Poverty Guidelines.

For more information, contact us at:  
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