

## Return Policy

Within Ministries understands that there are certain circumstances under which returns are needed. Returns are accepted under the following conditions:

- Within Ministries must be notified by phone (612-412-4871) or email ([within@withinministries.org](mailto:within@withinministries.org)) no more than 21 days after purchase date if something is being returned.
- Materials are accepted within 30 days of invoice date.
- Materials must be in the same new condition as shipped. Materials with obvious signs of use will not be accepted.
- Seasonal items including *Advent: A Season of Hope* and *Lent: A Season of Renewal* are nonrefundable.
- Shipping & Handling Charges are nonrefundable. If advance payment was received, the amount will be deducted from the refund check or credit. If the invoice is unpaid at the time of return, a check for amount of the invoiced shipping & handling charge must accompany return.
- Return shipping is at the expense of the purchaser. Because we cannot guarantee receipt of returned items, we highly recommend using trackable shipping method.

Returns can be sent to:

Within Ministries  
6376 Homestead Lane South  
Cottage Grove, MN 55016