

Health Partners of Kansas

Located in Wichita, HPK® is a Kansas statewide provider network which offers administrative services to employer groups, third party payers, and insurance companies to assist in the development of health plans. While other networks and payers contract with Wesley Medical Center, HPK® prides itself in being the only network both affiliated and owned by Wesley.

Contact Phone Number: 800-633-9917

Laboratory/X-Ray Procedures:

Laboratory and x-ray procedures may be done in your office or at any participating Health Partners of Kansas provider/facility.

Explanation of Benefits (EOB):

An explanation of benefits statement will be issued to the physician each time medical expenses are submitted and plan benefits are assigned to the provider of medical services. This statement will identify HPK, (or contracted Payer i.e.; CIGNA) the member, date of service, procedure(s) considered, amount charged, allowable amount, percentage of coverage, applicable co-payment/coinsurance and deductibles applied, and the member's financial responsibility. **Please note that you may not collect the difference between your charged amount and the maximum allowable amount from the member.**

Coordination of Benefits:

When an insured has two plans covering costs for the member, the benefits are coordinated between the two plans. You should contact the claims administrator directly in order to verify the rules used to determine the benefit payment. Note: If Payer is other than the primary Payer, then reimbursement to participating providers from Payer shall not exceed the amount allowed from Health Partners of Kansas fee schedule.