

**Sweeny Community Hospital offers free interpretation services around the clock for patients who are unable to speak, write and/ or understand the English language at a level sufficient enough to permit effective communication with health care professionals at our various departments.**

*This service may be requested through your nurse or other Sweeny Community Hospital employees.*

The Language Assistance Program was implemented to enhance the quality of health care services provided to Limited English Proficiency (LEP) patients and to patients with vision, hearing, and speech impairment. A qualified-skilled medical interpreter who is fluent in the patient's primary conversant language is available by electronic or by telephonic services to assist with a variety of language needs. All interpreters follow a strict code of ethics and maintain confidentiality at all times.

All services are **Free** and available 24 hours a day, 7 days a week to all LEP patients for both scheduled and unscheduled appointments. We Contracted services medical interpreters' to provide service in a timely and professional manner.

As technology becomes an integral part of the health care system, the Language Assistance Program strives to implement the latest in technological advancements to continue to effectively and efficiently serve the growing demands of the industry

