

## 2020 CMS Quality Measures

Domain	ACO Measure ID	HE Measure ID	Reporting Method	Measure Title	Description
Care Coordination/ Safety	ACO #13	Care-2	CMS Web-Interface	Falls: Screening for Future fall Risk	<p>Percentage of patients 65 years of age and older who were screened for future fall risk during calendar year 2020. Screening requires an assessment of whether an individual has experienced a fall and/or problems with gait or balance.</p> <p><b>NOTE:</b> Documentation must include reference to number of falls/no falls in past year OR a gait/balance assessment. May be completed during <u>telehealth encounter</u>.</p>
Preventative Health	ACO #14	Prev-7	CMS Web-Interface	Influenza Immunization	<p>Percentage of patients aged 6 months and older who received an influenza immunization between August 1, 2019 and March 31, 2020. Document any refusals, allergies, or adverse reactions within patients chart.</p> <p><b>NOTE:</b> If patient is self reporting, documentation in patient chart must include month &amp; year vaccination was received. May be documented during <u>telehealth encounter</u>.</p>
Preventative Health	ACO #17	Prev-10	CMS Web-Interface	Tobacco Use: Screening & Cessation Intervention	<p>Percentage of patients aged 18 years and older who were screened for all forms of tobacco use one or more times during calendar years 2019 or 2020 <u>AND</u> who received cessation counseling intervention on the visit that identified patient as a tobacco user or during the calendar years of 2019 and 2020.</p> <p><b>NOTE:</b> May be completed during <u>telehealth encounter</u>.</p>
Preventative Health	ACO #18	Prev-12	CMS Web-Interface	Screening for Clinical Depression & Follow-up Plan	<p>Percentage of patients aged 12 years and older screened for clinical depression during calendar year 2020 using an age appropriate standardized depression screening tool <u>AND</u> if positive, a follow-up plan is documented on the date of the positive screen. Results must be reviewed and interpreted by healthcare professional.</p> <p><b>NOTE:</b> Documentation in patient chart must include name of tool used, score, and interpretation by provider. May be completed during <u>telehealth encounter</u>.</p>

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Preventative Health	ACO #19	Prev-6	CMS Web-Interface	Colorectal Cancer Screening	<p>Percentage of adults 50 - 75 years of age who had appropriate screening for colorectal cancer:</p> <ul style="list-style-type: none"> <li>* Fecal occult blood test (FOBT) during calendar year 2020</li> <li>* Flexible sigmoidoscopy during calendar year 2020 or the four years prior</li> <li>* Colonoscopy during calendar year 2020 or the nine years prior</li> <li>* CT colonography during calendar year 2020 or the 4 years prior</li> <li>* FIT DNA test during calendar year 2020 or the 2 years prior</li> </ul> <p><b>NOTE:</b> Documentation in patient chart must include year screening was completed, type of screening <u>and</u> results. May be documented during <b>telehealth encounter</b>.</p>
Preventative Health	ACO #20	Prev-5	CMS Web-Interface	Breast Cancer Screening	<p>Percentage of women 50 through 74 years of age who had a mammogram to screen for breast cancer between October 1, 2018 and December 31, 2020.</p> <p><b>NOTE:</b> Documentation in patient chart must include type of screening, month and year screening was completed <u>and</u> results. May be documented during <b>telehealth encounter</b>.</p>
Preventative Health	ACO #42	Prev-13	CMS Web-Interface	Statin Therapy for the Prevention and Treatment of Cardiovascular Disease	<p>Percentage of the following patients—all considered at high risk of cardiovascular events—who were prescribed or were on statin therapy during calendar year 2020:</p> <ul style="list-style-type: none"> <li>*Adults aged ≥ 21 years who were previously diagnosed with or currently have an active diagnosis of clinical atherosclerotic cardiovascular disease (ASCVD); OR</li> <li>*Adults aged ≥ 21 years with a fasting or direct low-density lipoprotein cholesterol (LDL-C) level ≥ 190 mg/dL; OR were previously diagnosed with or currently have an active diagnosis of familial or pure hypercholesterolemia; OR</li> <li>*Adults aged 40-75 years with a diagnosis of diabetes with a fasting or direct LDL-C level of 70-189 mg/dL</li> </ul> <p><b>NOTE:</b> Current Statin Therapy use must be documented in the patient's current medication list or ordered during the measurement period. Document if a patient is unable to take a Statin due to allergy or adverse side effects.</p>
At Risk Population	ACO #40	MH	CMS Web-Interface	Depression Remission at Twelve Months	<p>Adult patients age 18 and older with major depression or dysthymia and an initial PHQ-9 score &gt; 9 during the index date of 11/01/2018 to 10/31/2019 who demonstrate remission at twelve months defined as a PHQ-9 score less than 5.</p>

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At Risk Population	ACO #27*	DM-2*	CMS Web-Interface	Diabetes: Hemoglobin A1c <u>Poor</u> Control	Percentage of patients 18 - 75 years of age with diabetes who had hemoglobin A1c > 9.0% during calendar year 2020.  <b>NOTE:</b> Documentation in patients chart must include date and result. May be documented during <u>telehealth encounter</u> .
At Risk Population	ACO #28	HTN	CMS Web-Interface	HTN: Controlling High Blood Pressure	Percentage of patients 18 - 85 years of age who had a diagnosis of hypertension and whose blood pressure was adequately controlled ( $\leq 139/89$ mmHg) on most recent visit in calendar year 2020.
Patient/ Caregiver Experience	ACO #1		CAHPS Survey	CAHPS: Getting Timely Care, Appointments, and Information	<b>Sample Questions:</b> Did you contact this provider's office to get an appointment for an illness, injury or condition that needed care right away?  When you contacted this provider's office to get an appointment for care you needed right away, how often did you get an appointment as soon as you needed?
Patient/ Caregiver Experience	ACO #2		CAHPS Survey	CAHPS: How Well Your Providers Communicate	<b>Sample Questions:</b> How often did this provider explain things in a way that was easy to understand?  When you contacted this provider's office during regular office hours, did you get an answer to your medical question that same day?
Patient/ Caregiver Experience	ACO #3		CAHPS Survey	CAHPS: Patients' Rating of Provider	Overall rating of your provider on a scale of 0-10
Patient/ Caregiver Experience	ACO #4		CAHPS Survey	CAHPS: Access to Specialists	<b>Sample Question:</b> How often was it easy to get appointments with specialists?
Patient/ Caregiver Experience	ACO #5		CAHPS Survey	CAHPS: Health Promotion and Education	<b>Sample Question:</b> Did anyone on your health care team talk about the exercise or physical activity you get?
Patient/ Caregiver Experience	ACO #6		CAHPS Survey	CAHPS: Shared Decision Making	<b>Sample Questions:</b> When you and this provider talked about starting or stopping a prescription medicine, did this provider ask what you thought was best for you?  Did you and this provider talk about how much of your personal health information you wanted shared with your family or friends?

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Patient/ Caregiver Experience	ACO #7		CAHPS Survey	CAHPS: Health Status / Functional Status	Patient Demographics
Patient/ Caregiver Experience	ACO #34		CAHPS Survey	CAHPS: Stewardship of Patient Resources	<b>Sample Question:</b> Did anyone on your health care team talk about how much your prescription medicines cost?
Patient/ Caregiver Experience	ACO #45		CAHPS Survey	CAHPS: Courteous and Helpful Office Staff	<b>Sample Question:</b> How often did the receptionists at this provider's office treat you with courtesy and respect?
Patient/ Caregiver Experience	ACO #46		CAHPS Survey	CAHPS: Care Coordination	<b>Sample Question:</b> When this provider ordered a blood test, x-ray, or other test for you, how often did someone from this provider's office follow up to give you those results?
Care Coordination/ Safety	ACO #8		Claims	Risk Standardized All Conditions Readmissions	Risk-adjusted percentage of ACO assigned beneficiaries, 65 years or older, who were hospitalized and readmitted into a hospital within 30 days of discharge from the index hospital admission.
Care Coordination/ Safety	ACO #38		Claims	Risk Standardized Acute Admission Rates for Patients with Multiple Chronic Conditions	Rate of risk-standardized acute, unplanned hospital admissions among beneficiaries 65 years and older with multiple chronic conditions (MCCs) who are assigned to the ACO.
Care Coordination/ Safety	ACO #43		Claims	Prevention Quality Indicator (PQI): Ambulatory Sensitive Condition Acute Composite	Risk adjusted rate of hospital discharges for acute PQI conditions with a principal diagnosis of bacterial pneumonia or urinary tract infection among ACO assigned Medicare fee-for-service (FFS) beneficiaries 18 years and older.

***Please see CMS supporting documents for full criteria for all measures.***

CMS Supporting documents for Quality Measures reported via CMS Web-Interface can be found at the following website:

<https://qpp.cms.gov/resources/education>

CMS Supporting documents for CAHPS and Claim Measures can be found at the following website:

<https://www.cms.gov/Medicare/Medicare-Fee-for-Service-Payment/sharedsavingsprogram/program-guidance-and-specifications>

\*The CAHPS survey includes core questions from version 2.0 of the CG CAHPS survey and supplemental items from sources including the CAHPS Patient-Centered Medical Home Survey, Core CAHPS Health Plan Survey Version 5.0, existing CAHPS supplemental items, and new content written for the CAHPS for ACOs survey.