



*Wishing all West Wetaskiwin REA members, and their families, a very*

# *Merry Christmas and Happy New Year.*

We have all been through some trying times this last year. We hope this holiday season will provide opportunities for families and friends to safely come together to give thanks and celebrate this joyous season.

*Warm wishes to all from,  
Dean, Ron H., Ken, Ron S., Neil, Dave, Mike & Jean-Anne*



## IMPORTANT NOTICE

Site identification numbers have changed (see reverse for details).

**For Power Troubles:**

Battle River Power Coop (our distribution system operator)  
Toll-free: 1-877-428-3972

**For RRO Billing and Account Inquiries:**

Battle River Power Coop | Box 1420 Camrose, Alberta T4V 1X3  
Toll-free: 1-877-428-3972  
E-mail: [brpc@brpower.coop](mailto:brpc@brpower.coop) | Website: [www.brpower.coop](http://www.brpower.coop)

**For REA Inquiries, New Service and Service Change Requests:**

Contact West Wetaskiwin REA, RR #1  
Station Main, Wetaskiwin, Alberta T9A 1W8  
Tel: 780-335-9378 (WEST)  
E-mail: [westwet@telus.net](mailto:westwet@telus.net) | Website: [www.westwetaskiwinrea.com](http://www.westwetaskiwinrea.com)

**For service requests: go to [www.westwetaskiwinrea.com/new-or-changes-to-services.html](http://www.westwetaskiwinrea.com/new-or-changes-to-services.html)**

# Distribution System Operations Changeover Update

## Site Identification

Please note that with the changeover of distribution system operations, Battle River Power Coop has assigned new SITE ID numbers.

Until your new SITE ID number is communicated to you, please use your legal land description when calling in for emergency or any other operation requests.

Legal land descriptions are based on the Alberta Township Survey (ATS) system. The legal description of land follows a set sequence as follows: quarter section, township, range, and meridian. For instance the designation **NW 27-9-25 W2** means the Northwest Quarter of Section 27, in Township 9, Range 25, and West of the Second Meridian.

This information gives Battle River Power Coop employees accurate detail to respond quickly to a call.

## New Service Requests & Service Change Requests

As previously reported, West Wetaskiwin REA has a new process for service requests. A service request form must be submitted to the REA. You will find that form on our website ([www.westwetaskiwinrea.com](http://www.westwetaskiwinrea.com)) under the <Services> tab at the top and then the drop down <New or Changes to Services>. (See visual below).



## Invoicing Resulting from November 16th Changeover

For members on the Regulated Rate Option (RRO) provided by Battle River Power Coop, invoicing should occur as usual.

However, members who receive energy from an electricity retailer will receive two invoices. One, which will finalize the amount due at the time FortisAlberta ceased to operate our system and a second to the month cut-off date, reflecting the distribution charges applicable as per the Battle River Power Coop contract.

Please note this changeover and double invoicing will not affect the pricing of your retail electricity contracts from retailers who signed on with Battle River Power Coop.

However, as of this date, ATCO and ENMAX have not signed service agreements. Members who had contracts with these retailers have been notified of this situation and are receiving the RRO. We are hopeful these retailers will reconsider and continue to offer their retail electricity contracts to our members.

## Meter Changeover

As reported previously, supply chain issues resulting from the pandemic have created a delay in obtaining the ITRON meters required for Battle River Power Coop to take automatic meter readings.

Until the meters are changed (anticipated for early 2022) Battle River Power Coop employees will be accessing your property to manually read your meters. You are more than welcome to introduce yourself to these employees to get to know them.

**Regulated  
Rate  
Option**



The Regulated Rate Option (RRO) may increase or decrease from month to month as it is priced on the open market and subject to many factors relating to supply and demand. It is not a 'regulated' rate, rather is a default rate. If you do not have a contract with an electricity retailer, then you are on the RRO. For November 2021, the RRO is priced at \$0.12823 per kWh, reflected on your enclosed orange bill. For December 2021, the Battle River Power Coop monthly RRO billing rate is \$0.12500.

**Members are free to purchase electricity services from a retailer of their choice. For a list of retailers, visit [ucahelps.alberta.ca](http://ucahelps.alberta.ca) or call 310-4822 (toll free in Alberta).**

**Information on West Wetaskiwin REA's Code of Conduct Regulation Compliance Plan can be found on our website: [www.westwetaskiwinrea.com](http://www.westwetaskiwinrea.com)**