

# The Dog House Resort & Spa

32 East Lakewood Boulevard Holland, MI 49424 Phone: 616-393-7721 Fax: 616-393-7724  
Email: [info@thedoghouseressort.com](mailto:info@thedoghouseressort.com) website: www.thedoghouseressort.com

## Owner Information

Name \_\_\_\_\_ Dogs Name \_\_\_\_\_

Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Home Phone \_\_\_\_\_ Work Phone \_\_\_\_\_ Cell Phone \_\_\_\_\_

Email Address \_\_\_\_\_

How did you hear about us? \_\_\_\_\_

## Emergency Contact Information

Name \_\_\_\_\_ Phone \_\_\_\_\_ Cell Phone \_\_\_\_\_

Vet's Office \_\_\_\_\_ Phone \_\_\_\_\_ Address \_\_\_\_\_

Persons authorized to drop off or pick up my Pet \_\_\_\_\_ Cell Phone \_\_\_\_\_

## The Dog House Resort & Spa Policies

1. All dogs must be people and dog friendly.
2. All dogs must be healthy. If your dog is ill (diarrhea, vomiting, coughing, etc.), please do not bring them in until your veterinarian gives a clean bill of health & approval.
3. All dogs must be spayed or neutered if older than 6 months.
4. All vaccinations must be current. **Proof of Rabies, Bordetella & Distemper (DHLPP) is required and proof of a Negative Fecal Flotation test is required every twelve months.**
5. Bordetella is required every 12 months. We require a one week waiting period after the first initial bordetella vaccination. (1<sup>st</sup> time)
6. All dogs must pass an interview and demonstrate a non-aggressive disposition.
7. All payments must be made at time of service.
8. All services require a reservation.
9. Safety of the dogs is our first priority. Though we do everything possible to prevent incidents, dogfights can happen and can result in injury. If injuries occur, we will take your dog to the vet and provide you with notification immediately.
10. We reserve the right to refuse any dog that shows aggressive behavior.

**Dog owners are responsible for all medical expenses associated with their respective dog(s).**

### CONSENT FOR TREATMENT CONTRACT

If it should become necessary for my dog \_\_\_\_\_ to receive professional medical treatment, I hereby give my permission for a licensed veterinarian to administer the medical treatment he or she deems necessary. I understand every effort will be made to contact me in such an event. I understand that I am financially responsible for any and all costs resulting from veterinary care.

As the owner of the above referenced dog, I understand that The Dog House Resort & Spa, its employees, officers, directors and agents will exercise due care to protect the health and safety of my dog while in their care.

In the event that my dog becomes ill or sustains an injury, I \_\_\_\_\_ authorize The Dog House Resort & Spa and its representatives to obtain medical treatment for the following canine: \_\_\_\_\_,

breed \_\_\_\_\_. I give the attending veterinarian permission to start medical treatment. In the event that the medical expenses exceed \$\_\_\_\_\_ I request that The Dog House Resort & Spa representative or attending veterinarian contact me before any further treatment is performed. I agree to reimburse The Dog House Resort & Spa for any and all expenses incurred for the medical treatment of my dog. Payment will be made upon receipt of medical statement. In the event of a life threatening situation, I give The Dog House Resort & Spa permission to use any available medical resources to save my dog's life, including but not limited to emergency surgery. I also understand that I will be responsible for the costs associated with all emergency care.

In the unlikely event that my dog passes away for any reason while at The Dog House Resort & Spa, I understand that he or she will be transported to my veterinarian \_\_\_\_\_. If not available, the pet will be transported to the veterinarian available to The Dog House Resort & Spa.

I understand that the concept of dog daycare and is to allow for dogs to be socialized by interacting with people and dogs. As always, with the interaction of dogs there is a chance of injury. I assume all risk of injury to my dog while at The Dog House Resort & Spa.

I hereby waive and release The Dog House Resort & Spa, its employees, directors, officers and agents from any and all liability of any injury, death or loss of my dog resulting from The Dog House Resort & Spa actions or from the action of my dog or any other dog while in the custody of or on the grounds or surrounding area of The Dog House Resort & Spa.

If my dog causes injury to another dog or person while at The Dog House Resort & Spa I agree to indemnify and subrogate The Dog House Resort & Spa from any action which may be brought against it and for any defense, settlement or judgment entered against it. I will assume all liability for the actions of my dog and agree to maintain personal liability insurance to cover me in the event of such an incident. I have been given a copy of the policies of The Dog House Resort & Spa and agree to abide by all policies and procedures.

\_\_\_\_\_  
Printed Name

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date

## Canine Profile

Dog's Name \_\_\_\_\_ Dog's Sex \_\_\_\_\_ Spayed or Neutered (if over 6 Months) \_\_\_\_\_?

Dog's Breed \_\_\_\_\_ Dog's Age \_\_\_\_\_ Dog's Coat Color \_\_\_\_\_

How long have you owned your dog? \_\_\_\_\_ Where did you get your dog? \_\_\_\_\_

What brand of food does your dog eat? \_\_\_\_\_

**How often** is your dog fed? \_\_\_\_\_ And **how much** is your dog fed each meal? \_\_\_\_\_

Does your dog take medications? \_\_\_\_\_ If so, for what? \_\_\_\_\_ How often? \_\_\_\_\_

Does your dog have any past injuries or any current conditions? \_\_\_\_\_

Do we need to place any restrictions on your dog's activities? \_\_\_\_\_

Does your dog have any allergies? \_\_\_\_\_

Is your dog frightened by anything? \_\_\_\_\_

What happens when you or somebody else tries to take food or toys from your dog? \_\_\_\_\_

Does your dog share toys well? \_\_\_\_\_

Does your dog get along well with other dogs? \_\_\_\_\_

Does your dog have any sensitive areas on the body? \_\_\_\_\_

Is your dog aggressive on leash? \_\_\_\_\_ Off leash? \_\_\_\_\_

Has your dog ever bitten anybody? \_\_\_\_\_ What were the circumstances? \_\_\_\_\_

Has your dog ever jumped or climbed over a fence? \_\_\_\_\_ How high was it? \_\_\_\_\_

Is your dog food motivated? \_\_\_\_\_ Is your dog attention motivated? \_\_\_\_\_

## Daycare

Our facility is a superb canine retreat. Dogs have unlimited play with-in customized groups based on size and temperament. Our unique set-up allows us to hand pick playgroups to ensure safe and healthy play between compatible dogs. Dog Handlers provide constant supervision as well as human interaction and games .

All dogs get a much needed nap to recharge for more afternoon playtime. Potty in the designated outdoor areas is encouraged to reinforce potty training habits at home, and helps the younger puppy members learn the ropes and also maintains a safe and hygienic play area.

We require all vaccinations be sent over via fax or email by your vets office. The shots we require are: **Rabies, Bordetella & Distemper (DHLPP) and proof of a Negative Fecal Flotation test is required every twelve months**

**Over Night Boarding**

Overnight stays have all the comforts of home, including beds, blankets and overnight music. For optimal comfort, please supply your canine's cuisine. All kennel guests participate in day care as well. Reservations are required.

Below is a checklist to assist in packing for your dog's stay:

- Quick Release Collar**
- Tag with Dog's Name and Owner's Phone Number**
- Bed, blanket or anything else with a familiar scent.
- Food in an airtight container marked with your dog's name and feeding instructions.**
- Medications in their original container marked with your dog's name and instructions.**  
Medications without clear written instructions will not be administered.
- Any toy(s) you want your dog to have.

**Please Read and sign below to agree with terms and complete contract with The Dog House Resort & Spa.**

**Late Fees**

I understand that a fee of one (\$1.00) dollar per minute will be charged for each minute that I am late picking my dog up from daycare. Daycare dogs must be picked up no later than 6:30 pm (not 6:31pm). I agree to the foregoing terms of this contract as owner of the above named pet (s).

There is a \$30.00 deposit per dog required to reserve a space for over night lodging. Deposit is forfeited for all late cancellations, no-shows or reservations changes that reduce the number of nights reserved. If you need to cancel your reservations, we must have 72 hours notice in order to fill the vacancy you were holding. We accept Mastercard, Visa, American Express & Cash

I agree to the foregoing terms of this contract and the registration contract and all of The Dog House Resort & Spa rules and regulations for daycare and boarding services, which I have read and do understand as owner of the above named pet (s).

Print Name: \_\_\_\_\_ Signature: \_\_\_\_\_ Date: \_\_\_\_\_