

JEANNIE JOHNSON, CMRP

79 Baron Drive • Richmond, Georgia 31324 • 912-xxx-6858 • 912-xxx-5199 (Work)

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Relocating to Charlotte, NC during the spring of xxxx

Summary of Qualifications

Engineer with more than ten years of experience in Quality Assurance Management in a manufacturing setting. Extensive experience in staff and project management, including training and employee development. Expertise in employee facilitation and conflict resolution. Excellent communication skills, successfully interacting with all levels, corporate management to front line. CMRP certification with participation in job-related organizations. Solid background in process safety management, including HAZOP and EPD, IPA, and OSHA audits.

Management and Administration

- Managed more than 40 staff consisting of salaried, union, and technical professionals and summer interns.
- Delivered outstanding coaching and employee development by assessing employee training needs and providing applicable training opportunities.
- Successfully created an environment of candor, trust, and support for employees, evidenced by job approval ratings of 90% and increased productivity during 30% layoffs.
- Created a productive dynamic team environment resulting in corporate award winning teams.
- Initiated cross-department collaboration for customer complaint resolution and improved process control.
- Managed Pulp Mill maintenance during on-call supervision for the process facility.
- Directed all quality initiatives including statistical process control, quality improvement plans, and customer complaint investigations.
- Directed the Georgia Chapter of the Vibration Institute and initiated a functional team oriented organization.

Project Management

- Provided project scopes and budgetary cost analysis.
- Administered Maintenance Process Safety Management (PSM) and mechanical integrity compliance including HAZOP and system revalidations. Managed inspection frequency schedule compliance. Initiated general mechanical integrity consolidations.
- Initiated and lead root cause failure analysis teams resulting in reduced production down time.
- Launched equipment criticality assessment for over 20,000 equipment locations; completing project six months ahead of schedule.
- Implemented primary condition monitoring using personal data assistant (PDA) technology throughout process facility.
- Administered training plans for data infrastructure and PDA usage.

Project and Reliability Engineering

- Redesigned continuous quality improvement system resulting in participation rate increase from 10% to 75%.
- Developed and implemented maintenance excellence plans across Operations, Maintenance, Purchasing, and Safety Departments.
- Implemented part consolidations based on safety, cost, and usage information.
- Managed projects for maintenance work flow improvements, and manpower efficiency.
- Reduced maintenance budget for pulverizers by \$200K.
- Managed contractor work and performance for sight specific capital-intensive projects.
- Increased craftsman efficiency by integrating automated surveillance and entry for off shift tool room usage.

Communication

- Maintained exceptional written and verbal communications with key personnel in operations, maintenance, purchasing, and accounting departments.
- Represented Maintenance Department in EPD, EPA, and OSHA audits.
- Communicated corporate continuous improvements with local process facilities.
- Conducted frequent presentations to upper management, front line management, and general work force.
- Selected by corporate management to serve on a team of eight worldwide liaisons, to revise and improve the employee development program.
- Mentored engineering college students through the Mercer SWE student chapter.

Education / Certification

Bachelor of Science in Engineering, Mechanical Specialization, year
MERCER UNIVERSITY SCHOOL OF ENGINEERING, Macon, Georgia

CMRP (Certified Maintenance & Reliability Professional), year

Employment History

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|---|----------------|
| RAYONIER REIT, Jesup, Georgia Reliability Engineer | xxxx – Present |
| ENGELHARD CORPORATION Quality Supervisor , Gordon, Georgia, xxxx – xxxx Quality Supervisor , McIntyre, Georgia, xxxx – xxxx Reliability Engineer , Gordon, Georgia, xxxx – xxxx | xxxx – xxxx |
| OGLETHORPE POWER/GEORGIA POWER, Forsyth, Georgia Co-op Student/Intern | xxxx – xxxx |