

Hawaii Kai Retirement Center

Minutes

Residents/Manager/EC Meeting

Makai, 8/31/17, 10:30 am

General Manager Michael Weider welcomed the residents and shared the following information with the group:

- 1) Painting project begins 9/5 and will last one month. Painters will begin with Makai garden level. Common areas will be painted at night so as not to disrupt residents.
- 2) Dining rooms will be fully remodeled with anticipated downtime of 7-10 days. Staff will be re-trained, both servers and kitchen staff, during that period with goal of improved dining experience for residents.
- 3) Lighting project ongoing. Flood lights will be installed at top of property. One of the pathway lights was knocked over by someone in a scooter and will be replaced.
- 4) Michael shared that a resident suggested carpet rather than tile in dining area as it would be quiet and he responded that hardwood flooring will be installed and since it has no grouting, it would be quieter than tile.
- 5) Management start times are at 7 am and exterior doors are to be locked at sunset for security. All residents should have keys for the outer doors.
- 6) Art classes were discussed. The drawing class on Mondays will continue under the direction of the Enrichment Coordinator as a free class, and class fee of \$110 paid by students to the Rainbow Art Club will be refunded in entirety.
- 7) Michael reiterated that residents cannot run a business out of their units. Anything requiring a contract goes to Holiday legal department. Resident asked if verbiage could be included in the handbook under Rules and Regulations.
- 8) Housekeeping is down one employee on emergency surgery so residents asked to be understanding.
- 9) Enrichment Coordinator physical office moved to Phase I, will be more central. Lane, John and Olivia will have desks there. You can leave a message for Lane at the front desk as well.
- 10) Michael asked to be made aware if anybody notices linoleum flooring that is coming loose as it poses a safety concern.
- 11) Good news shared that in 2.5 weeks we will have wifi indoors and outdoors.
- 12) Car that has been 'abandoned' in our parking lot for over 2 years will be removed. It belonged to a former resident.
- 13) New dining room fans are ordered. The existing ones on the wall are against code. Every 3rd light chandelier will be changed to a ceiling fan.