### Professional Educational Series 2015 ...



Multi-Step

**Finish** 

Protect

Seal

Glaze

Stain

Sand

Giving the best furniture presentation should be the #1 goal of every salesperson. Romance terms, explaining finish steps and describing design detail are the best way to add value! *Talk about "what it does" not "what it is" Durable* 

## **#1 Romance Words**

- Rich
- Warm
- Beautiful
- Sophisticated
- Spectacular
- Elegant
- Classic
- Detailed
- Intriguing
- Awesome
- Timeless
- Fantastic
- Smooth
- Inspired
- Wonderful
- Inviting
- Graceful
- Silky smooth

# **#2 Multi-Step Finish**

- Beautiful Multi-step finish
- Layers of color create a beautiful, durable finish
- Glazing and protective sealers added for long life
- Brings out the beautiful grain patterns of the wood
- Light is reflected to give a warm glow
- Durability is built into the finish

## **#3 Design Details**

- Beautiful shape of the dresser
- This bed has a very elegant design
- Smooth deep drawer interiors
- Felt & cedar lined drawers
- Different size drawers in dresser
- Drawer construction: Dovetails, roller glide, etc...
- Elegant hand inlay pattern on this piece ...
- One of my favorite things about this group is ......
- Our customers love this style ...
- Many customers have really liked this group ...
- This style is classic and will look good for years ...



#### Knowledge is Power ... get some!

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