



Our current service rates listed below will be in effect through the calendar year 2012 and we have no anticipated changes at this time for 2013. As our costs change we will evaluate the need for pricing adjustments. *Parts are an extra charge.

Current Standard Service Rates (see below for PMC customer discounts):

- \$175.00 - first ½ hour
- \$ 95.00 – per hour thereafter (billable in 15 min. increments)
- \$180.00 – per hour if 2 men are required
- \$ 70.00 – monthly remote programming (billed only for months utilized)

*Standard calls are based on 5/8/NBD (normal 5 work days per week excluding holidays, 8 hours per day and by next business day). When calls are received early in the morning our dispatching team will make every effort to have a technician onsite the same day but no later than the next business day.

Preventive Maintenance Program Rates:

- \$175.00 and up – depending on quantity of gates and equipment. *Please note: Preventive maintenance programs are available monthly, bi-monthly and quarterly increments.
- **Monthly Preventive Maintenance accounts receive a 15% discount on additional regular service calls and related installed parts.**
- **Bi-Monthly Preventive Maintenance accounts receive a 10% discount on additional regular service calls and related installed parts.**
- **Phone Programming via modem can be added to PMC service for 25.00 per month.**

Premium (Emergency) Service Rates: (Premium service is only available to our established customers.)

- \$120.00 – per hour portal to portal for PMC customers
- \$145.00 – per hour portal to portal (“NOT” on PMC program)
- \$270.00 – per hour portal to portal if 2 men are required

*Premium calls are based on the customer’s request for an emergency call, during normal business hours but within (4) four hours of the request, or outside of normal business hours. Premium calls will generally result in an on-call technician being onsite within (4) hours of the service request, but can be delayed if multiple calls are received simultaneously by the areas on-call technician (also dependant on traffic conditions).

If you need any additional information, please give our office a call.

Thank you for the opportunity to be of service.