# Newsletter



#### February 2017

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#### Visit our Website

www.silverstateaco.com Newsletters, who we are, who our members are, preferred providers, hospitalists, board of directors, management, results

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## First Office Staff Meeting of 2017 – A Great Success



Over eighty people joined us for lunch at Summerlin Hospital on Wednesday, January 25<sup>th</sup>. New practices were welcomed. Larry Preston, CEO of Silver State ACO, gave an overview of the composition of SSACO for 2017. Hans Morefield, of Experian Health, educated all about our CareCertainty automatic notification system for hospital admits and discharges of each practice's patients. Some groups already using the system had the opportunity to ask specific questions. All were very impressed with the system which will provide better patient care (by getting the discharged patient in to see their PCP asap post-discharge); will afford practices an opportunity for increased revenue (by being able to bill Transitional Care Management codes for the post-discharge visits) and, we hope, will help keep patients from returning to the hospital. This, in turn, can help SSACO achieve better results overall and, perhaps, save CMS money. Win – win – win, the way we see it.

Speaking of results – we'll report the winner of a prize (no, we won't tell you what) in next month's newsletter. To enter, simply respond with the subject line "I'm a careful reader" to the email to which this newsletter was attached.

### Meaningful Use – Clarification

Filing Meaningful Use is important for your practice, but also very important for SSACO, as it counts towards our quality measures score, used in calculating shared savings. We received a number of inquiries

### Happy Valentine's Day



Hold the Dates: 2017 Office Staff Meetings

January 25, 2017-Summerlin Hospital 11:30 a.m.

*April 5, 2017 –* Henderson Hospital – 7:30 a.m.

June 21, 2017 – To be announced

October 25, 2017 – Spring Valley Hospital – 7:30 a.m. and/or at 11:30 a.m. (We've added an extra session so you can attend whichever is more convenient for you!) about the new system and the correct way to respond to the questions regarding choosing either Option 1 (submitting CQM using eReporting option), or Option 2 (submitting 'right now' through attestation) on the "Reporting Clinical Quality Measures" page. We reached out to CMS. Their response is to **select <u>Option 1</u>**. Please attest as early as possible so that your attestation data will be available when CMS calculates our scores.

Note that CMS just extended the attestation deadline to Monday March 13, 2017 at 11:59 pm, so you still have time to get it done.

## Preferred Provider Network - Hospitals and All

A significant portion of SSACO's cost is hospital stays. We'd all like to keep our patients out of the hospital, but know that there are times that a stay simply cannot be avoided. A practice can often direct their patients to a particular hospital specifically in a non-emergency setting.

The SSACO preferred provider for acute hospital services is the Valley Health System. VHS is committed to keeping costs low while delivering exceptional care. As a preferred provider for SSACO they are also building a strong relationship with our Participants, making the transition from hospital to the next stage of care easier. Please keep this in mind when referring patients.

## Be sure to Notify SSACO about Users in Health Endeavors and Experian

We, and the companies with whom SSACO contracts on your behalf, are here to help you. When requesting log-in credentials to Health Endeavors or Experian for various staff at your practice, you are reminded that you must notify us when a staff member leaves or is moved to a position where he/she does not need that access. We conduct reviews, by calling each practice, periodically. But, the best way for us to be able to limit access immediately is for you to tell us.

Being able to log into these systems gives staff members access to PHI for your patients. PLEASE remember to notify us of changes as soon as they occur.

### Have we been in to see you?

2017 Notification Posters and Beneficiary Explanations are available. Do you need one for a new location? Is yours' "missing"? Please let us know and we will get you a new one.

## New time added for Autumn meeting

To make it easier for our practices we have now scheduled the October 2017 meeting to be held twice on the same day – in the morning and/or at lunchtime. We hope this will make it possible for every practice to send at least one staff member to one of the meetings.

*Quote:* "Doubt thou the stars are fire, Doubt that the sun doth move. Doubt truth to be a liar, But never doubt I love." William Shakespeare



# **Office Staff Meeting**

-Left-Hans Morefield (Experian Health) and Bruce Wiggins (SSACO)

> -Right-Val Maldonado (Forte Family Practice) and Rhonda Hamilton (SSACO)



-Above-Beverly Roderick and Ariel Bennett (Thomas T. Chen, MD)

-Left-Adiba Nauray (Red Rock Medical Center)

> -Right-Rosemary Villegas (Sunset Clinic)



-Left-

Alicia Cappetto and Alexandia Cappetto (Doctors Center at Redrock)

> -Right-Joy Ruvalcaba (Betty H. Yao, MD)







-Right-DeAnn Tucker and Amanda Gardner (CareMore Medical Group)















