

HOW TO RESOLVE ISSUES

Parents are asked to have exclusive communication between themselves and the head coach. We ask that all use 24 hours to address the issue. This allows for “calmer heads to work together” to benefit the ultimate goal of helping the player.

When it’s necessary to address an issue:

**Communicate directly with the head coach to get the issued resolved.
If head coach is unable to be reached, communicate with the club director.**