

Healthcare Information Technology and Coordinated Care

BHIT Coalition Briefing
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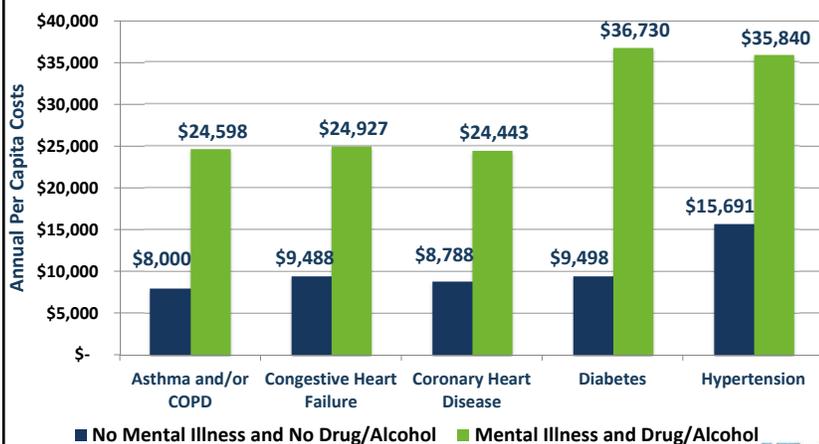


ViaQuest Inc.

- CARF-accredited, Medicare and Medicaid-certified provider in Ohio and 2 other states
- Headquarters in Dublin, Ohio
- Full range of services
 - Behavioral/Mental Health
 - Disability
 - Home Health and Hospice
 - Employment
- Characteristics of populations served
 - Severe persistent mental illness (SPMI) with co-morbidities (heart disease, diabetes, high blood pressure, etc.
 - High use of Medicaid and Medicare to pay for care



Impact of Behavioral Health Co-Morbidities on Medicaid Costs



Caring for the “Whole Person”

- Being responsible vs. being **accountable**
 - Counting on each clinical specialist to do their part is not enough
- **Care Coordination** is essential
 - Integrated approach: behavioral and primary care
 - Treats the “whole person”
 - Helps achieve healthcare Triple Aim
 - Improve overall population health
 - Improve quality of care for individuals
 - Reduce healthcare costs



Ohio and Health Homes

- What is a Health Home?
 - Teams of healthcare professionals responsible for coordinating care across multiple providers
 - Facilitates coordinated care for high-risk populations
- Ohio Health Homes program
 - SPMI a key target population
 - Pilot programs with Intellectual Disabilities (ID) and one other chronic health condition
 - ViaQuest is part of the state workgroup for regulation and reimbursement



Healthcare IT Enables Care Coordination

- Key Requirements
 - Provide incentives to implement technology and change business models
 - Extend Meaningful Use incentive funding to broader spectrum of behavioral health providers
 - Less than 4% of ViaQuest staff meet current criteria to qualify for Meaningful Use incentives
 - Thanks to Sen. Portman and Sen. Whitehouse for leadership and introduction of legislation



Healthcare IT Enables Care Coordination

- Key Requirements
 - Technology to enable exchange of information and build uniformity in outcomes
 - Example: ViaQuest's use of Netsmart CareManager™
 - Share approved health information with Health Home provider participants and State of Ohio proposed health information exchange (HIE)
 - Outcomes vs. Utilization
 - Universal comprehensive plan vs. multiple treatment plans per specialist

