



# The Beatles Pilgrimage Tour

Liverpool & London

BeatleTour.com & facebook.com/beatletour

Contact Cheryl about Booking & Travel options  
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Celebrating 50 Years of  
'Sgt. Pepper's'



## Terms & Conditions

### Payment Process:

Upon receipt of the **Reservation Form** you submit online, we will send you a **Reservation Statement**, via email that is attached to an invoice requesting your deposit payment.. Please review the statement, our terms, and additional tour information that we provide. When you are comfortable with the tour and travel arrangements, **your deposit payment will confirm your reservation** and you will receive an updated copy of your Reservation Statement reflecting your deposit, and each subsequent payment.

### Payment Terms:

**We require a Deposit Payment of \$300. USD per booking to confirm your reservation.** It is due on or before the '**Payment Due Date**' indicated in your **Reservation Statement**. Usually, your deposit due date is about a week from receipt of your statement to give fans time to review the our terms, ask us questions and address any of your concerns. We encourage fans to become fully informed and comfortable with our tour and travel arrangements prior to making the deposit payment. Upon receipt of your deposit payment, your reservation becomes confirmed.

**About 90 days prior to your departure date, 50% of your balance becomes due.** We will invoice you the amount due and the due date appears in your Reservation Statement.

**About 60 days prior to your departure date, your tour package must be paid in full.** We will invoice you the amount due and the due date appears in your Reservation Statement.

**In all cases, your Tour Package must be paid in full 60 days prior to your departure date.**

**If you wish to set up your own payment plan, we accept partial payments.**

All payments will be recorded in the 'Payment History' section appearing on your Reservation Statement. An updated copy of the statement will be sent to you, via email, upon receipt of each payment.

### Refund Policy:

Unless special terms are stated and appear in your **Reservation Statement**, the following refund policy applies to all reservations:

**Deposit payments are non-refundable.** However, if you do cancel, you may apply your deposit payment to any future tour pending availability on the new date you wish to book. This offer is valid for the current and following tour year only.

**From 90 to 60 days to your departure date**, a minimum of 50% refund is guaranteed however, we will make every effort to refund as much of your money as business permits.

**From 60 days to your departure date**, all money paid toward you tour is non-refundable. Any refund is at the

discretion of the tour's management.

**Our Agreement:** [All fans will be asked to accept this agreement prior to your tour's departure. Please [contact us](#) if you have any questions or concerns.

**Madd Dog Presentations LLC** and associate Tour Service Provider(s), 'us', 'we' ask that **Each Guest [you, your]** agrees to the following conditions while participating on The Beatles Pilgrimage Tour

- You agree to ensure that ,upon acceptance of these terms and conditions , all member of your traveling [booking] party also agree to the terms and conditions.
- You agree to hold harmless Tour Service Provider(s) its officers, directors, employees and agents from and against any actions, losses, costs, damages, claims and expenses (including attorney's fees) arising from any damage to property or bodily injury to you during my participation on the tour.
- You agree to hold 'us' harmless Tour Service Provider(s), its officers, directors, employees and agents from and against any actions, losses, costs, damages, claims and expenses (including attorney's fees) arising from non-delivery of any advertised tour attraction due to unforeseeable and uncontrollable circumstances. You understand that 'we' will make every attempt to provide alternate attractions in the event of non-delivery of an advertised tour attraction(s) under such circumstances. However, I do understand the risk associated with scheduled live appearances, unannounced closings of a tour sights or other reasons of non-delivery beyond the control of the tour's management.
- **You acknowledge being informed of the option to purchase personal travel insurance** from my own insurance agent or an independent provider. Cheryl, the tour's booking & travel coordinator and travel advisor, offers competitively priced offered by reputable travel policies to fans. Please contact her for a quote. I understand it is my decision and responsibility to obtain travel insurance.
- I understand that my health should be well enough to endure short, casually paced walking for about 1-2 hours with a limited number of rest stops. If there is any doubt, we advise you to consult your physician prior to taking the tour. If walking becomes unexpectedly tiring, I understand I am accountable for the cost of transportation to return to my hotel room or to the next location on the tour's itinerary. Usually, a taxi is the means to do so.
- You are responsible to inform 'us' of any medical condition that may be helpful for us to know in the event of an emergency. All information is kept private and will be made available to personnel (e.g., tour guides, medical professionals) that 'we' have determined need to know of the condition in the event of such an emergency.
- You are responsible for your actions, which includes timely arrival at tour meeting points, behavior at tour attractions and events. I understand that I may miss a tour event[s] resulting from my late arrival at planned meeting places at the scheduled time, I will not receive a refund of any type for tour events that are missed as a result of being late. However, 'we' will make every attempt to contact you if you are not in attendance at the scheduled meeting location.
- You understand that it is your responsibility to stay with the tour group and/or guides and if I wish to stop at a shop or take care of any personal needs, I will inform a host or a guide. If failing to do so results in separation from the tour group or your guide, 'we' will not be held responsible and I will not receive a refund of any type for tour events I may miss as a result. However, if I do become separated, your host has provided you with a local UK number to contact him/her to arrange a meet. You may incur the cost of a cab to return to group or your hotel.
- You agree to respect other tour guest's property, race, religion, and gender and I understand that if my behavior is such that it continuously disrupts the enjoyment of or offends other guests, I will be asked not to attend the day's activities and, if my behavior continues in such a manner, I will be asked not to participate in tour activities during the entire length of the tour. If this occurs, I understand I will not be entitled to a refund.
- You understand that I am responsible for any minor[s] accompanying me on the tour, regardless of relationship. I can assure the responsible party is an adult over and will be held accountable for the actions of the minor during the tour. A minor is a guest that is less than 18 years of age  
You acknowledge having been informed by 'us' to take two copies of the picture page of my passport and keep one on my body and the other in my luggage. I understand that I must take extra care to avoid loss of my passport. If it is lost, I must contact the US Embassy [or embassy of country of citizenship] to remedy the lost passport. I understand your tour guides and staff of Tour Service Providers may only be available to provide advice to you and may not be available to personally accompany me to remedy the situation. Any additional expense incurred as a result of a lost passport or additional airfare is the responsibility of the guest.
- I agree that it is my personal responsibility to ensure I know my exact flight times and baggage weight limitations and additional cost of 'check in' baggage and 'carry on' baggage rules and size/weight limitations established by the air carrier chosen for me by Tour Service Providers This applies to guests that make their own flight arrangements or if you have selected our Air Upgrade. This information should be checked no later than 30 days prior to departure. The restrictions may vary by airline. Tour Service Provider is available to assist and advise you.
- I understand that Tour Service Provider operates an internet based business that relies on their guest's ability to access and use the internet as well as have an email account to receive and send messages and read attachments. If you do not have access to the internet or an email account, you are responsible to inform the Tour Service Provider so communication may be handled via US Mail and Phone.
- I will cooperate and confirm receipt of all emails sent to me in the process of the administration of my tour. Emails are sent with auto replies; this is a safe and quick method to let us know you received the tour information sent to you. This is especially important as we approach the tour's departure date and travel details become available. Any changes to the tour plans will be

communicated to me via email.

- I understand that if a refund in part or in whole is to be returned to me, that it may take up to 30 - 60 days for Tour Service Provider to make the refund payment.