

HINDU TEMPLE OF ROCHESTER

Satisfaction Survey 2016

Please circle the number that corresponds with your level of agreement on the following statements

1=Strongly Disagree; 3=Neutral; 5=Strongly Agree

- | | | | | | | |
|--|-----|---|---|---|---|---|
| 1) Overall, I am satisfied as a member of HTOR and plan to continue to contribute to HTOR. | 1 | 2 | 3 | 4 | 5 | |
| 2) HTOR cares about its members and meets our spiritual and religious needs. | 1 | 2 | 3 | 4 | 5 | |
| 3) I have a good understanding of the mission and vision of HTOR and believe it drives Temple's decisions. | 1 | 2 | 3 | 4 | 5 | |
| 4) I receive the information I need about planned projects and decisions and have observed orderly policies and procedures being followed. | 1 | 2 | 3 | 4 | 5 | |
| 5) I understand the process of becoming a HTOR volunteer | 1 | 2 | 3 | 4 | 5 | |
| 6) As a volunteer, I am satisfied how my skills are utilized and plan to continue to be a volunteer and encourage others to do so. | N/A | 1 | 2 | 3 | 4 | 5 |
| 7) I feel like I am part of a team helping to fulfill the mission of the temple | 1 | 2 | 3 | 4 | 5 | |
| 8) HTOR meets the needs of its young members and continually makes efforts to involve potential young members in activities | 1 | 2 | 3 | 4 | 5 | |
| 9) I am happy with the religious pujas and functions HTOR conducts. | 1 | 2 | 3 | 4 | 5 | |
| 10) I am happy with the educational classes and programs HTOR conducts. | 1 | 2 | 3 | 4 | 5 | |
| 11) HTOR listens to member concerns and responds to their concerns/questions in a timely manner | 1 | 2 | 3 | 4 | 5 | |
| 12) In dealing with HTOR on a function, sponsored puja, fundraising, AGBM or other occasions, tell us about a good or bad experience you may have had and your idea on how to further improve. | | | | | | |

Good experience

Bad experience

I participate in HTOR programs and activities as a Member Non-member

HTOR appreciates members input. Please take a few minutes to fill out this survey. This will help us understand how members feel about HTOR at this point in time and guide us on areas which need focus in 2016 as EC and BoT establish 2016 objectives, goals and processes to achieve them. Please send your survey to the following address or drop them at the "drop box" at the temple.

----- fold along this line, complete and mail the form to the address below -----

From:

To:

HINDU TEMPLE OF ROCHESTER, INC.

Mailing Address: P.O. Box 20061

Rochester NY 14602 – 0061