

Promote better health, safety, and well-being through online training and collaboration



Health and human services program agencies deliver services in many diverse areas, ranging from bioterrorist attack preparation to epidemic identification to social welfare program administration. Agency personnel must stay current with new mandates requiring frequent training for compliance. They must also coordinate and collaborate with personnel from other agencies to provide the best and most appropriate services. They require flexible training and collaboration tools to create the most effective social services courses. Adobe® Connect™ software enables health and human services agencies of all sizes to deliver robust and more secure online training and collaboration. Your agency can create rich, interactive, real-time communications, deployed in virtually any environment—field or office. You can also customize Adobe Connect to fit your specific program—for example, creating a special training course for disaster preparation. The flexibility of Adobe Connect enables you to maximize your time and budget, while increasing overall productivity.

Deliver rapid training where it's needed, when it's needed

In the field or office, health and human services professionals continuously provide essential public services, so training should meet the needs of their demanding schedules. With Adobe Flash® Player software, Adobe Connect enables you to access online training when they want, where they want. Already installed on virtually all Internet-connected computers, Flash Player enables them to deliver real-time and on-demand training and communication. Because no special client-side software is needed beyond a basic web browser, it's easy to more securely extend training and communication to even the most remote municipalities.

Build better relationships—across disciplines and with the public

When implementing social services programs, it is important to remember the desired outcome—to help citizens in need. The ability to develop more personal relationships helps agencies deliver services more efficiently. Adobe Connect offers an easy-to-access communication and collaboration environment, where quizzes, a whiteboard, chat, Voice over Internet Protocol (VoIP), and video can be created to deliver a unique sharing experience. Professionals no longer need a technical background to share information in an engaging manner. Because Adobe Connect content is produced with familiar office productivity tools, like Microsoft PowerPoint, anyone can create rich, narrated social services courses.

Enable effective multiagency communication and collaboration

To prepare for a disease outbreak or bioterrorism attack, health and human services agencies must be able to communicate with other organizations across the nation. Real-time, collaborative communications between all levels of government is no longer preferred but necessary. Adobe Connect more securely connects professionals to vital information and other field representatives using any web browser, over virtually any bandwidth—making it easy to extend deployment capabilities to field personnel who use laptops or tablet PCs.

Significantly improve collaboration within your enterprise

Adobe Connect for Web Meetings enables you to significantly improve collaboration, both inside and outside your organization's firewalls. You can use Adobe Connect for a full range of online meeting needs, from simple screen sharing to mission-critical, real-time collaboration. Adobe Connect allows your teams to work more efficiently and effectively, increasing productivity and helping you to reduce costs.

Deployment options

Adobe Connect is available as licensed software, a hosted service, or a managed service in a Federal Information Security Management Act (FISMA) compliant environment. For information on system requirements, visit www.adobe.com/products/adobeconnect/tech-specs.html.

With Adobe Connect for Web Meetings, you can:

- Promote easy meeting access for all participants
- Enable rich, highly collaborative interactions so that your teams can complete work faster
- Manage meetings and content more effectively
- Meet your organization's security and compliance requirements
- Integrate with your existing systems, and extend core Adobe Connect capabilities to meet specific needs
- Optimize scalability, performance, and usage

Rapidly create and deliver high-impact online training

Adobe Connect for eLearning provides novices and experts alike with the capabilities needed to create and deliver compelling, self-paced online courses; conduct highly interactive virtual classes; and efficiently manage training programs.

With Adobe Connect for eLearning, you can:

- Easily create high-impact online training
- Deliver engaging virtual classes and on-demand courses
- Manage participation, track progress, and assess course effectiveness
- Easily integrate Adobe Connect with third-party systems

Deliver rich, engaging, and effective online events

Adobe Connect for Webinars enables organizations to increase attendance, boost response rates, and generate more interest through rich and engaging, highly interactive online events.

With Adobe Connect for Webinars, you can:

- Promote easy webinar access and maximize attendance
- Capture audience attention and keep participants engaged
- Reach thousands with the Adobe Connect Webcast option
- Use event management services to help ensure success

Reach your users better, wherever they are—with confidence

Accessibility—Navigate the Adobe Connect 8 interface completely via keyboard. Several hot keys are also supported for direct access to important functions and capabilities. Screen reader compatibility includes JAWS and Win-Eyes support and accurate focus-location tracking by screen magnification software.

Two-way Universal Voice—Bring the audio from virtually any audio conferencing provider into an Adobe Connect room and provide two-way communication between VoIP and telephone audio to deliver richer experiences for all participants.

Video conferencing integration—Leverage existing investments in video conferencing solutions by integrating your video telephony devices supporting SIP/H.264 with the Adobe Connect platform (for on-premise deployments only). With this feature, meeting hosts now have the option of bringing a live audio/video broadcast stream directly into an Adobe Connect meeting room.

Enhanced plug-ins— Use the Microsoft Outlook add-in to schedule Adobe Connect meetings from your Microsoft Outlook Inbox based on your Exchange Calendar Free/Busy time. Using the Adobe Connect Add-in for Microsoft Office Communicator (MOC), see online and available contacts, and then invite them to meet in your Adobe Connect room using your existing MOC client.

Passcode-protected meeting rooms—Set and manage passcodes over some or all meeting rooms to better manage participants and control meeting access. Hosts can set and reset passcodes that participants are required to enter upon login, protecting sensitive information.

Thin client support—Provide rich media collaboration in virtualized environments with support for Citrix XenApp 6. Improved delivery and performance of Adobe Connect 8 on Citrix XenApp 6 enables organizations to deploy rich, engaging web conferencing software throughout the enterprise while enjoying the lower TCO and increased agility of thin client virtualization.

For more information

www.adobe.com/government.



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