

K-9 CAPERS DOG TRAINING ACADEMY IN-HOME BOARDING POLICIES

EXPERIENCE

Welcome to my home!

My name is Donna Rogers and I am the owner of K-9 Capers. I have over 27 years of experience with dogs through volunteering and as former president of a humane Society. I am also a Certified Professional Dog Trainer (CPDT) with over 10 years of work with shelter and pet dogs, a *Pet First Aid* instructor with the *American Red Cross*, and an instructor with the national program *Dogs and Storks*. Included in my experience I also test and evaluate for the American Kennel Club Canine Good Citizen program and for the *Therapy Dog International* program.

OUR BOARDING

We treat your dog like our own

If you want your dog crated, and not be exposed to things like the outdoors or not participate in family activities, then this is not the correct option for you. There are certain risks involved in these type of activities so please understand we need to be prepared for emergencies as best as we can to serve you properly.

Below are the things we need to better serve you:

- Updated *Boarding Agreement* with where you are located in case of emergency.
- Current veterinarian records
- Emergency dollar amount with a current credit card number on file. (you will be called first)
- Your dogs food, toys and treats. **Feedings need to have written instructions.** Bedding is helpful. We provide crates unless you have a special circumstance.
- We do not charge extra for medications, basic wound care, activities or special diets

DROP OFF PICK-UP TIMES

We are flexible but have a family too

We are flexible but please note the times must fit in to the dog training academy hours. We can often meet you early or late but it should be mutually agreed upon before you make a deposit to stay.

Sundays: Drop off or Pick up is very limited and are restricted between the hours of 7pm and 9pm only. Please consider the Sunday times when booking your appointments.

DEPOSITS AND PAYMENTS

Since we only take 2 or 3 guests at the time, we would appreciate a deposit of 50% of your stay in order to confirm your commitment. Cancellations are understandable, but cause others to not have a place to stay. Your deposit is refundable if cancelled within 2 weeks of your pets' stay. Otherwise you may be charged or you may apply to a rescheduled date depending on the situation. We take checks, cash and credit cards. Checks should be made payable to : **k-9 Capers** Payment is required at pick-up.