

# 2018 PSTC CLASS SCHEDULE

**We are booking dates for all of 2018 now!**

E-mail [Kevin@pstc911.com](mailto:Kevin@pstc911.com) now to get the ball rolling.

Or call PSTC at 800-348-8911

[www.pstc911.com](http://www.pstc911.com)

<b>MARCH, 2018</b>		
<b>March 1, 2018</b> Cookeville, Tennessee	<u><a href="#">Crisis Communications</a></u> <u><a href="#">(suicide intervention)</a></u> Hosted by the Cookeville Police Department	<b>\$189</b> <u><a href="#">Register Online</a></u> or call 800-348-8911
<b>March 9, 2018</b> Rocky Gap Resort Class location info will be sent once you make reservations.	<u><a href="#">Defeating Workplace Drama</a></u> <u><a href="#">for Peak 9-1-1 Performance</a></u> Hosted by the Miltenberger Conference	<b>Contact Dick Devore for reservations or information</b> <u><a href="#">E-mail Dick</a></u>
<b>March 10, 2018</b> Rocky Gap Resort	<b>Morning Session</b> How to incorporate the Disney Magic into your dispatch center. Improving staff morale and Customer Service. Hosted by the Miltenberger Conference	<b>Contact Dick Devore for reservations or information</b> <u><a href="#">E-mail Dick</a></u>
<b>March 10, 2018</b> Rocky Gap Resort	<b>Afternoon Session</b> "21 days to a better you" Using positivity and attitude to your advantage for better performance and less stress.	<b>Contact Dick Devore for reservations or information</b> <u><a href="#">E-mail Dick</a></u>
<b>March 14, 2018</b> <b>Orange, California</b> (Near Anaheim)	<u><a href="#">Active Shooter Situations</a></u> Hosted by the Orange County 9-1-1 Center	<b>\$110 POST Plan IV</b> <u><a href="#">Register Online</a></u> or call 800-348-8911 <b>POST Control #</b> <b>1042-30911-001</b>
<b>March 15, 2018</b> <b>Orange, California</b>	<u><a href="#">Surviving Dispatch Stress</a></u> Hosted by the Orange County	<b>\$110 POST Plan IV</b> <u><a href="#">Register Online</a></u>

(Near Anaheim)	9-1-1 Center	or call 800-348-8911 <b>POST Control #</b> <b>1042-30906-17-001</b>
<b>March 16, 2018</b> <b>Orange, California</b> <b>(Near Anaheim)</b>	<b><u>Complacency, Cannibalism</u></b> <b><u>&amp; Critical Thinking</u></b> Hosted by the Orange County 9-1-1 Center	<b>\$110 POST Plan IV</b> <b><u>Register Online</u></b> or call 800-348-8911 <b>POST Control #</b> <b>1042-31021-17-002</b>
<b>March 20, 2018</b> San Antonio, Texas	Fire Communications	For Bexar Metro Agencies only
<b>March 21, 2018</b> San Antonio, Texas	Progressive Supervision	For Bexar Metro Agencies only
<b>March 20-21-22, 2018</b> Snow Hill, Maryland	<b><u>Communications Training</u></b> <b><u>Officer Workshop</u></b> Hosted by the Worcester Communications	Free to Maryland PSAPS E-mail Alicia for reservations <a href="mailto:Alicia.Dodson@maryland.gov">Alicia.Dodson@maryland.gov</a> <b>Outside of Maryland?</b> <b><u>Register Online</u></b> or call 800-348-8911
<b>March 26-27-28, 2018</b> Watertown, Massachusetts	<b><u>Communications Training</u></b> <b><u>Officer Workshop</u></b> Hosted by the Watertown Police Department	<b>\$429 for this 3-day workshop</b> <b><u>Register Online</u></b> or call 800-348-8911 <b>(This class is listed on the</b> <b>approved list of classes on</b> <b>the Mass 911 Site)</b>

<b>APRIL, 2018</b>		
<b>April 2, 2018</b> <b>Orange, California</b> <b>(Near Anaheim)</b>	<b><u>Active Shooter Situations</u></b> Hosted by the Orange County 9-1-1 Center	<b>\$110 POST Plan IV</b> <b><u>Register Online</u></b> or call 800-348-8911 <b>POST Control #</b> <b>1042-30911-002</b>
<b>April 3, 2018</b> <b>Orange, California</b> <b>(Near Anaheim)</b>	<b><u>Surviving Dispatch Stress</u></b> Hosted by the Orange County 9-1-1 Center	<b>\$110 POST Plan IV</b> <b><u>Register Online</u></b> or call 800-348-8911 <b>POST Control #</b> <b>1042-30906-17-002</b>
<b>April 4, 2018</b> <b>Orange, California</b> <b>(Near Anaheim)</b>	<b><u>Complacency, Cannibalism</u></b> <b><u>&amp; Critical Thinking</u></b> Hosted by the Orange County 9-1-1 Center	<b>\$110 POST Plan IV</b> <b><u>Register Online</u></b> or call 800-348-8911 <b>POST Control #</b> <b>1042-31021-17-003</b>

<b>April 6, 2018</b> Columbus, Ohio	<b><u>Active Shooter Situations</u></b> Hosted by the Columbus Police Department	\$189 <a href="#">Register Online</a> or call 800-348-8911
<b>April 9, 2018</b> Rice Lake, Wisconsin	<b><u>Providing Exceptional Service</u></b> <b><u>What if it Were Family?</u></b> Hosted by WITC	E-mail for reservations. \$125 includes lunch! <a href="#">E-Mail Charles</a>
<b>April 11, 2018</b> New Bern, North Carolina	<b><u>Active Shooter Situations</u></b> Hosted by the New Bern Police Department	\$189 <a href="#">Register Online</a> or call 800-348-8911
<b>April 12, 2018</b> New Bern, North Carolina	<b><u>You Just Never Know</u></b> (Mental Preparedness) Hosted by the New Bern Police Department	\$189 <a href="#">Register Online</a> or call 800-348-8911
<b>April 13, 2018</b> New Bern, North Carolina	<b><u>Surviving Dispatch Stress</u></b> Hosted by the New Bern Police Department	\$189 <a href="#">Register Online</a> or call 800-348-8911
<b>April 16, 2018</b> Beaumont, Texas	<b><u>Defeating Workplace Drama</u></b> <b><u>for Peak 9-1-1 Performance</u></b> Hosted by Beaumont 9-1-1	For those within the Beaumont region <a href="#">e-mail</a> <a href="#">Carolyn</a> for reservations. Outside of Beaumont, \$189 <a href="#">Register Online</a> or call 800-348-8911 <b>FILLING QUICKLY</b>
<b>April 18, 2018</b> Beaumont, Texas	<b><u>Defeating Workplace Drama</u></b> <b><u>for Peak 9-1-1 Performance</u></b> Hosted by Beaumont 9-1-1	For those within the Beaumont region <a href="#">e-mail</a> <a href="#">Carolyn</a> for reservations. Outside of Beaumont, \$189 <a href="#">Register Online</a> or call 800-348-8911 <b>FILLING QUICKLY</b>
<b>April 16-17-18, 2018</b> Lawrenceville, Georgia	<b><u>Communications Training</u></b> <b><u>Officer Workshop</u></b> Hosted by the Gwinnett County Communications	\$399 for this 3-day workshop <a href="#">Register Online</a> or call 800-348-8911 <b>FILLING QUICKLY</b>
<b>April 20, 2018</b> Collinsville, Illinois	<b><u>Building Your 911 Liability</u></b> <b><u>Shield</u></b> Hosted by MTU-14	Free to PSAPS within the MTU 14 service area. <a href="#">E-mail Dave for details</a>
<b>April 22-26, 2018</b> Las Vegas, Nevada	PSTC & 911 CARES is a Sponsor, Vendor and will also teach Pre-Conference and Conference Sessions! Don't miss this fantastic conference.	Go to the <a href="#">NAVIGATOR</a> Website

<b>April 30 &amp; May 1-2, 2018</b> Columbia, Missouri	<b>Communications Training Officer Workshop</b> Hosted by Boone County Joint Communications	<b>\$399 for this 3-day workshop</b> <a href="#">Register Online</a> <b>or call 800-348-8911</b>
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<b>MAY, 2018</b>		
<b>May 1, 2018</b> Lubbock, Texas	<b><u>Defeating Workplace Drama for Peak 9-1-1 Performance</u></b> Hosted by Lubboxk 9-1-1	Closed to the Lubbock Region Dispatch Centers.
<b>May 2, 2018</b> Lubbock, Texas	<b><u>Defeating Workplace Drama for Peak 9-1-1 Performance</u></b> Hosted by Lubboxk 9-1-1	Closed to the Lubbock Region Dispatch Centers.
<b>May 3, 2018</b> Columbia, Missouri	<b><u>Defeating Workplace Drama for Peak 9-1-1 Performance</u></b> Hosted by Boone County Joint Communications	<b>\$189</b> <a href="#">Register Online</a> <b>or call 800-348-8911</b>
<b>May 7, 2018</b> Ft Meyers, Florida	TBA	Enrollment info will be posted once class topics are chosen and added to the schedule. Stay Tuned!
<b>May 8, 2018</b> Ft Meyers, Florida	TBA	Enrollment info will be posted once class topics are chosen and added to the schedule. Stay Tuned!
<b>May 9, 2018</b> Ft Meyers, Florida	TBA	Enrollment info will be posted once class topics are chosen and added to the schedule. Stay Tuned!
<b>May 10, 2018</b> Ft Meyers, Florida	TBA	Enrollment info will be posted once class topics are chosen and added to the schedule. Stay Tuned!
<b>May 11, 2018</b> Ft Meyers, Florida	TBA	Enrollment info will be posted once class topics are chosen and added to the schedule. Stay Tuned!
<b>May 16, 2018</b> District of Columbia	HIGH RISK	Sorry, this class is full. To host this class in your region, contact PSTC at 800-348-8911 or e-mail ask@pstc911.com

<b>May 17, 2018</b> District of Columbia	<b><u><a href="#">Building Your 911 Liability Shield</a></u></b>	Sorry, this class is full. To host this class in your region, contact PSTC at 800-348-8911 or e-mail ask@pstc911.com
<b>May 21, 2018</b> Beaumont, Texas	Mass Casualty Events	<b>For those within the Beaumont region <u><a href="#">e-mail Carolyn</a></u> for reservations.</b> <b>Outside of Beaumont, \$189</b> <b><u><a href="#">Register Online</a></u></b> <b>or call 800-348-8911</b>
<b>May 23, 2018</b> Beaumont, Texas	Mass Casualty Events	<b>For those within the Beaumont region <u><a href="#">e-mail Carolyn</a></u> for reservations.</b> <b>Outside of Beaumont, \$189</b> <b><u><a href="#">Register Online</a></u></b> <b>or call 800-348-8911</b>
<b>May 31, 2018</b> Belton, Texas	<b><u><a href="#">Active Shooter Situations</a></u></b> Hosted by the CTCOG	Enrollment info will be posted soon.
<b>June 1, 2018</b>	See the June schedule for an additional class offered in Belton!	

<b>JUNE, 2018</b>		
<b>June 1, 2018</b> Belton, Texas	<b><u><a href="#">Crisis Communications</a></u></b> <b><u><a href="#">(suicide intervention)</a></u></b> Hosted by the Central Texas Council of Governments	Enrollment info will be posted soon.
<b>June 4, 2018</b> Beaumont, Texas	Closing the Generational Gap. Working together in a high stress environment.	<b>For those within the Beaumont region <u><a href="#">e-mail Carolyn</a></u> for reservations.</b> <b>Outside of Beaumont, \$189</b> <b><u><a href="#">Register Online</a></u></b> <b>or call 800-348-8911</b>

<b>June 6, 2018 Beaumont, Texas</b>	Closing the Generational Gap. Working together in a high stress environment.	For those within the Beaumont region <a href="#">e-mail Carolyn</a> for reservations. Outside of Beaumont, \$189 <a href="#">Register Online</a> or call 800-348-8911
<b>June 7, 2018 Vail, Colorado</b>	<a href="#">Complacency, Cannibalism &amp; Critical Thinking</a> Hosted by Vail Communications	\$189 <a href="#">Register Online</a> or call 800-348-8911
<b>June 8, 2018 Vail, Colorado</b>	<a href="#">Active Shooter Situations</a> Hosted by Vail Communications	\$189 <a href="#">Register Online</a> or call 800-348-8911
<b>June 11, 2018 Sevierville, Tennessee</b>	<a href="#">Crisis Communications (suicide intervention)</a> Hosted by the Cookeville Police Department	\$189 <a href="#">Register Online</a> or call 800-348-8911
<b>June 12, 2018 Sevierville, Tennessee</b>	<a href="#">Surviving Dispatch Stress</a> Hosted by the Cookeville Police Department	\$189 <a href="#">Register Online</a> or call 800-348-8911
<b>June 16-21, 2018 Nashville, Tennessee</b>	NENA National Conference Nashville, Tennessee	www.nena.org
<b>June 26-27-28, 2018</b>	<a href="#">Communications Training Officer Workshop</a> Hosted by the Montgomery County 9-1-1	\$399 for this 3-day workshop <a href="#">Register Online</a> or call 800-348-8911

<b>JULY, 2018</b>		

<b>AUGUST, 2018</b>		


SEPTEMBER, 2018		

OCTOBER, 2018		

NOVEMBER, 2018		

DECEMBER, 2018		

**Schedule updated Wednesday, March 7, 2018 @ 1645 pst**