



## **Enhancements to Your Care: Introduction of CPT Code G2211**

Dear Patient,

We hope this message finds you in good health and spirits. Vista Complete Care is committed to keeping you informed about any updates or changes that may impact your care and well-being. With this in mind, we are pleased to share an important update regarding new developments that will enhance the way we manage and document your visits.

The Centers for Medicare & Medicaid Services (CMS) created code G2211 to better account for the resource costs associated with visit complexity inherent to primary care. Beginning January 1, 2024, Vista Complete Care has implemented a new add-on code called CPT Code G2211. This code is designed to better reflect the complexity and comprehensiveness of the care you receive during your office visits. Primary care physicians pack highly complex care into brief visits by managing all a patient's acute and chronic conditions, providing ongoing preventive services, counseling, and addressing behavioral health challenges and unmet social needs. To fully account for this additional complexity and related practice costs, G2211 is needed. By using this code, Vista Complete Care will be able to receive additional payment for the high-value care we provide our patients.

Rest assured, incorporating CPT Code G2211 into our billing practices does not change the quality or level of care you receive. It simply allows us to accurately document and reflect the value of the services provided during your visits.

If you have any questions or concerns about this update, please do not hesitate to reach out. Your understanding and cooperation is greatly appreciated as we work to continually improve our services for your benefit. Thank you for entrusting us with your care.

Best regards,

Daniel Sewell & Gordon Marler