



SPEECH TECH SYSTEMS

Language Pack Support

The technology is able to search voice data in over 40 supported languages available today. For some special use-cases, operators can use the Multilingual Language Pack that allows the user to conduct searches in ANY language.

There is no dictionary to maintain using the phonetic approach to searching which ensures any jargon, slang, or proper names are searchable. The language packs are robust against dialect variations and low quality collections. Results are accurate regardless of a speaker's gender, dialect, accent or speaking style. The list of supported language packs are as follows (specific collection information as far as dialect breakdown and areas of collect are available upon request):

English

- North American
- Int'l English

German

Dutch

Italian

Spanish

- Latin American
- Castilian

French

- European
- Canadian

Russian

Japanese

Korean

Mandarin Chinese

Thai

Brazilian

Portuguese

Polish

Turkish

Flemish

Serbian

Croatian

Dari

Hebrew

Farsi

Hindi

Arabic

- Gulf States Arabic
- MSA
- Iraqi
- Egyptian
- South Levantine
- North Levantine
- Maghrebi

Urdu

Bahasa Indonesia

Tagalog

Sorani

Pashto

Somali

Multilingual Language Pack

Able to support any new language and if required new custom pronunciation models typically available in less than two weeks

