

OUR EYE CARE SERVICES

At the Eye Center of Central Georgia, we are dedicated to providing the entire family with superior, comprehensive eye care. Our services include routine eye examinations as well as advanced diagnostic procedures and medical & surgical treatment for numerous eye diseases and conditions. We offer special expertise in:

- Small Incision Cataract Surgery
- Refractive Surgery
- Strabismus (eye muscle) Surgery
- Pediatric Ophthalmology
- Advanced Glaucoma Testing and Treatment
- Treatment of Retinal and Diabetic Eye Disease
- Treatment of Corneal Disease
- Corneal Transplant Surgery
- Eyelid Surgery
- Tear Duct Surgery

APPOINTMENTS

We see patients on an appointment basis. When you call, you are given the first available appointment. If you are unable to keep your appointment, please notify us as early as possible at 478-743-7061. If you are out of the local calling area, you may call 1-800-743-7022.

OFFICE HOURS

Our office opens at 8:00 AM and closes at 5:00 PM Monday through Friday.

EMERGENCY AFTER HOURS

If you have an emergency after our office is closed or on weekends, call our office number, 478-743-7061 and a doctor will be paged.

TECHNICAL STAFF

We have a fully trained ophthalmic technical staff to assist you in every aspect of your eye care. During your eye examination, certain tests will be performed by an ophthalmic technician before the doctor sees you. When you call with questions or concerns about your eyes, one of our technicians will return your call promptly.

FEES

The fees charged are based on the time and skill required for each procedure. Because processing bills is expensive, we request payment at the time service is rendered unless previous arrangements have been made. This helps us keep our fees as low as possible.

INSURANCE

We are participating providers for numerous insurance companies as well as Medicare. If we are participating providers with your insurance and your diagnosis is of a medical nature, we will file the insurance for you and accept assignment for all services rendered.

You will be responsible for routine examination charges, any deductible not met, and co-insurance percentage not paid on the approved amount. You may want to verify with your insurance that we are a participating provider prior to your visit.

If we are not listed as a provider with your insurance company, we will be happy to furnish you with an itemized statement which you can file with your insurance company for reimbursement. Please be sure to provide us with complete insurance information when you check in with the receptionist.

A nominal charge will apply for completion of Disability and Proof of Loss insurance claim forms. If you have any questions about insurance or billing, please call us at 743-7061 and one of our Business Office personnel will be able to assist you.

MINORS

Permission of a parent is needed to treat anyone under 18 years of age. For this reason, a parent or legal guardian with whom the child lives must accompany a minor.

MEDICAL RECORDS

For your protection, your medical records will not be released by us without your written consent. A nominal fee is charged when records are duplicated to be released by our office.

OUT-PATIENT SURGERY CENTER

Our convenient out-patient surgery center, located here at the Eye Center of Central Georgia, offers you a comfortable and cost-effective alternative to a hospital. It is licensed by the State of Georgia, is Medicare Approved, and is accredited by the Accreditation Association for Ambulatory Health Care. The surgery center consists of operating rooms complete with the most advanced ophthalmic surgical equipment, pre- and post-operative areas, and highly qualified surgical staff.

If your examination indicates a need for surgery, you will meet with our patient educator. She will help you and your family arrange the surgical procedure and schedule it at your convenience. The patient educator will also review your insurance and give you an estimate of what your surgical expenses will be. The surgery fees include the surgeon and facility fee. The anesthesiologist fee is billed separately. The estimated amount not covered by insurance is to be paid the day of your surgery.

EYE DESIGNS

At Eye Designs, our optical shop conveniently located in the Eye Center, you will find an excellent selection of optical products. Eye Designs' highly qualified staff is on hand from 8:00 AM -5:00 PM Monday through Friday to assist you with all of your eyeglasses and contact lens needs. Eye Designs' phone number is 478-743-1342.

SPECIAL SERVICES

In addition to all we offer our patients here at the Eye Center, Patient Education services include a large selection of educational pamphlets and videos on various eye care topics as well as our Speakers Bureau program. To arrange a speaker for your civic group, church group, or other organization, please call 743-7061.

PRIVACY PRACTICES

In accordance with the Health Insurance Portability and Accountability Act of 1996 (HIPAA), our Notice of Privacy Practices is available to all patients on our website or in print.