



Dear New Member,

Welcome to your family of healthcare cost sharing. We look forward to serving your healthcare needs. Please read this welcome letter as it contains:

- your member portal login information
- temporary ID card
- other valuable information

As a new member, what are your next steps?

1. Become familiar with the benefits of your membership.

- Your Alieracare Member Guide contains everything you need to know regarding your healthcare plan. For your Member Guide, please click [here](#).
- The Member Guide booklet is included in your membership kit which will arrive at your mailing address within 14 business days *after your plan's effective date*.
- Your temporary card is included below. Please print it and use it until you receive your permanent card in your membership kit.
- Access your Member Portal to view and update your personal or payment information. Go to www.alierahealthcare.com and select Member Login in the navigation menu, and then select Member Portal. *Register your account and keep your login information in a safe place for future reference.*

2. On or After your Effective Date (**Important:** Telemedicine **cannot** be accessed until **on or after** your Plan effective date)

- **Activate and verify your Membership card.** Click [here](#) for instructions.
- **Access your Claims Portal** for the ability to manage your information and get answers to provider, claims, and benefit questions. Visit www.alierahealthcare.com and select "Members" in the top menu bar and select "Login". Then click "New Member Registration" to create your login information.
- **Complete your registration with FirstCall Telemedicine.** Access FirstCall by visiting www.FirstCallTelemed.com to register your account or call 1-866-920-DOCS (1-866-920-3627) for assistance. Click [here](#) for instructions. **FirstCall Telemedicine login information is not provided, please complete registration to obtain login information.**
- **Complete your registration with Rx Valet – Pharmacy Program. Access Rx Valet by visiting www.MyRxValet.com/memberlogin.php.** Enter your Alieracare Member ID, and Group ID (Alieracare). Complete your profile for yourself and your dependents. If you encounter any difficulties, please call 855-798-2538.

3. Using your benefits

- Until you receive your permanent ID card, use the temporary card. Your membership is active and you can immediately begin to take advantage of your benefits.
- If you have a medical emergency, call 911.
- If you feel ill and need assistance, first call FirstCall at 1-866-920-3627 and speak to a medical representative. **Remember:** activate your account **on or after your effective date**.
- If you are in need of prescription medications, log into your Rx Valet account at www.MyRxValet.com and Pre-Purchase your medication. You will be texted an electronic Benefit Card that you will present at the pharmacy. No co-pay will be required.
- **For Employer/Group plans**, it is required to schedule an appointment with a provider by calling Alieracare's Concierge line at 877-649-7466 for assistance. You can also request an appointment at <http://www.alierahealthcare.com/appointments/>

- **For Individual/Family plans**, you may elect to schedule appointments with a provider by using the information above, though it is not required.

Member Care

Our friendly and highly experienced staff is ready to help you with all your questions and concerns about your membership. Whether you have a question regarding your services, need assistance, or have a special request contact a Member Services Representative at (844) 834-3456, Monday through Friday from 8:00 AM until 8:00 PM, Eastern Time, or by email at memberservices@alierahealthcare.com.

Order Information

Please review the information below to ensure all details are correct. If you need to make any changes please call Member Care.

Product: Alieracare PLUS - Individual
 Order Date: December 1, 2017
 Effective Date: January 1, 2018
 Amount Paid:



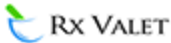
*The entry on your bank or credit card statement for your healthcare payments is "Alieria Healthcare".

Member Information



ID: 670000000
 Name: New Member
 Address:
 City:
 State:
 Zip Code:
 Day Phone:
 Email:
 Dependents:
 New Member - Spouse - M – 01/01/2018

Your Temporary ID Card

Until you receive your permanent Member Card in the mail, please print and use the temporary card shown below.

		Effective Date: 01/01/2018 Plan ID: AlieracarePLUS MSRA*: 10000
Primary: New Member Primary ID: 670000000 Dependents: New Member	Hospital: YES In-Patient: YES Out-Patient: YES	ER: Verify Eligibility Specialty: Verify Eligibility
	 855-798-2538 www.MyRxValet.com	Additional Pharmacy Services Group: BIN #: PCN: ID:
This participant and any listed dependents are Members of a Health Care Sharing Ministry recognized pursuant to 26 USC § 5000A(d)(2)(B) that does not engage in the business of insurance. Members make monthly contributions that are used to voluntarily pay each other's medical expenses based on a shared set of ethical or religious beliefs. *MSRA = Member Shared Responsibility Amount		

Verify eligibility for payment: 844-457-7726

 	Mail claims forms to: Alieria Healthcare Unity P.O. Box 16818 Lubbock, TX 79490-6818 or EDI # : ALH01 1-800-252-3684	Member Services: 844-834-3456 Telemedicine: 866-920-3627 Pharmacy: 855-798-2538 Eligibility: 844-457-7726
PROVIDER should verify eligibility before providing treatment or service.		
AlieriaCare PCP: \$20 Urgent Care: \$20 Preventive: \$0 X-Ray Read Fee: \$25 ER: See Unity	Unity HealthShare Specialty: \$75 Consult fee, Prem only. ER: Val MSRA Plus \$500 Prem \$300 Surgical Services*: Verify eligibility. Maternity: \$5000 max, Prem only.	Confirm specific services or urgent care at 844-457-7726 Visit multiplan.com or call 800-922-4362 for your PHCS provider.
*Surgical benefits not available for the first 60 to 180 days, depending on AlieriaCare Plan. Verify eligibility before receiving any surgical services.		
www.alierahealthcare.com www.unityhealthshare.com		

Thank you,

The Alieria Healthcare Team.

Disclosure, Terms and Conditions

To view a copy of the Disclosure Statement and Terms and Conditions, click [here](#).

Alieria Healthcare follows CMS (Centers for Medicare and Medicaid Services) guidelines for recommended preventive care required by the ACA. Alieria also recognizes the U.S. Preventive Services Task Force (USPSTF) for recommended screenings, physicals, frequency of care, etc. To view your USPSTF A and B Recommendations, click [here](#).

CONFIDENTIALITY NOTICE and HIPAA Compliance Disclosure: This e-mail, and any documents accompanying this e-mail, may contain confidential information belonging to the sender that is legally privileged. This information is intended only for the use of the individual or entity named above. The authorized recipient of this information is prohibited from disclosing this information to any other party and is required to destroy the information after its stated need has been fulfilled, unless otherwise required by state law. If you are not the intended recipient, you are hereby notified that any disclosure, copying, distribution, or action taken in reliance on the contents of these documents is strictly prohibited. If you have received this e-mail in error, please notify the sender immediately.