



**NORTH TEXAS  
BEHAVIORAL HEALTH  
AUTHORITY**

**OSAR**

**Outreach**

**Screening**

**Assessment**

**Referral**

**For Substance Use  
Services**

**CONTACT:**

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**osar@NTBHA.org**

## Services:

Substance Use Disorder Screening

Direct Linkage to Treatment

Assistance with Barriers to  
Treatment

Brief Intervention Counseling

Referrals to Community Resources

Peer Recovery Coaches  
(coming soon)

## Service Area:

Kaufman

Ellis

Dallas

Navarro

Hunt

Rockwall



## Outreach Screening Assessment and Referral - OSAR Services

**Beginning in February 2017**

### OSAR Is Seeking Referrals From:

Youth & Adult Criminal Justice Agencies  
Dept. of Family Protective Services  
Government Agencies

Recovery Oriented Agencies  
Social Service Agencies  
School Districts

Hospitals  
Non-profit Organizations  
For-profit Organizations

### Services Provided Include:

Substance Use Disorder Screening  
Co-occurring Disorder Screening  
Direct Linkage to Treatment  
Assistance with Barriers to Treatment

Brief Intervention Counseling  
Referrals to Community  
Resources  
Peer Recovery Coach Services \*coming soon

### OSAR Locations – Currently by Appointment Only

#### Dallas County

Child & Family Guidance  
8915 Harry Hines Blvd.  
Dallas, TX 75235

#### Kaufman County

Child & Family Guidance  
106 S. Jefferson  
Kaufman, TX 75142

#### Ellis County

Child & Family Guidance  
1305 West Jefferson, Ste. 210  
Waxahachie, TX 75165

#### Dallas County

Dallas Behavioral Healthcare Hospital  
800 Kirnwood Dr.  
Desoto, TX 75115

#### Navarro County

Child & Family Guidance  
319 North 12<sup>th</sup>  
Corsicana, TX 75110

#### Hunt County

Hunt Regional Medical Center  
738 E Quinlan Pkwy  
Quinlan, TX 75474

**Questions? Seeking Treatment? Want to make a referral?**

Call the OSAR line at 844-275-0600 or email [osar@ntbha.org](mailto:osar@ntbha.org).



## **OSAR Services**

### **Outreach Screening Assessment and Referral**

#### **Vision**

OSAR envisions a caring supportive network that proactively empowers youths, adults, and families impacted by alcohol, drugs, and co-occurring mental illness to achieve a healthy quality of life and a recovery-informed community.

#### **Mission**

To remove barriers by providing Outreach, Screening, Assessment, and Referral services for individuals with substance use and/or co-occurring disorders through brief interventions and linkage to treatment and recovery oriented services.

#### **Values**

**Integrity:** OSAR abides by ethical principles to ensure that we are providing the highest quality of services and standards of care to the communities we serve.

**Individualized Care:** OSAR fosters a safe environment where counselors and consumers collaborate to identify personal recovery goals, needs and strengths, taking into account all areas of life.

**Collaborative Care:** OSAR engages with community agencies, families and recovery networks to improve access to comprehensive care and to bridge gaps in services.

**Education and Outreach:** OSAR serves as a first point of contact for the community and works across the six-county region providing education to eliminate stigma and barriers to care.

#### **Treatment services will be provided in the following order of priority:**

1. Pregnant and injecting individuals
2. Pregnant individuals
3. Injecting drug users
4. DFPS referrals
5. All others



## Substance Use Disorder Treatment Providers

<b>Dallas County</b>			
<b>Addicare Group of Texas Outpatient Clinic</b> 2722 W. Kingsley, Ste 115 Garland, TX 75042 Adult (972) 278-4760	<b>Dallas Challenge, Inc. Outpatient Clinic</b> 201 S. Tyler Street Dallas, TX 75208 Youth (214) 942-5166	<b>Dallas Metrocare Services Outpatient Clinic</b> 16160 Midway Rd., Suite 200 Addison, TX 75001 Adult (214) 689-5196	<b>Dallas Metrocare Services Outpatient Clinic</b> 3330 S. Lancaster Road Dallas, TX 75216 Adult (214) 371-6639
<b>Dallas Metrocare Services (formerly Lifenet) Outpatient Clinic</b> 9708 Skillman Street Dallas, TX 75243 Adult (214) 221-5433	<b>Homeward Bound Residential Treatment Outpatient Clinic</b> 233 W. 10th Street Dallas, TX 75208 Adult (214) 941-3500	<b>Integrated Psychotherapeutic Services (IPS) Outpatient Clinic</b> 2121 Main Street, Suite 100 Dallas, TX 75201 Adult (214) 331-1200	<b>Nexus Recovery Center Residential Treatment Outpatient Clinic</b> 8733 La Prada Drive Dallas, TX 75228 Female Adult/Youth (214) 321-0156
<b>Phoenix House of Texas Residential Treatment Outpatient Clinic</b> 2345 Regan Street Dallas, TX 75219 Youth (214) 999-1044	<b>S.T.E.P. Med Methadone Clinic</b> 1705 Martin Luther King Jr. Blvd, Suite C Dallas, TX 75215 Adult (214) 421-9100	<b>Turtle Creek Recovery Center Residential Treatment Outpatient Clinic</b> 2707 Routh Street Dallas, TX 75201 Adult (214) 871-2483	<b>West Texas Counseling &amp; Rehabilitation Foundation Methadone Clinic</b> 1808 Market Center Blvd. Dallas, TX 75207 Adult (214) 630-7146
<b>West Texas Counseling &amp; Rehabilitation Foundation Methadone Clinic</b> 1116 W. Pioneer Drive, Suite 1112 Irving, TX 75061 Adult (972) 253-9370			
<b>Hunt County</b>	<b>Kaufman County</b>	<b>Navarro County</b>	
<b>Lakes Regional Community Center Outpatient Clinic</b> 4200 Stuart Street Greenville, TX 75402 Adult (903) 455-3987	<b>Lakes Regional Community Center Outpatient Clinic</b> 400 Airport Road Terrell, TX 75160 Adult (972) 524-4159	<b>Lakes Regional Community Center Outpatient Clinic</b> 800 N. Main, Ste D Corsicana, TX 75110 Adult/Youth (903) 872-2491	
<b>Collin County</b>			
<b>Collin County is outside our service area. However, these Plano and McKinney providers are in the NTBHA network. →</b>	<b>MedPro Treatment Center Methadone Clinic</b> 2309 Virginia Pkwy, Ste 200 McKinney, TX 75071 Adult (972) 542-4144	<b>West Texas Counseling &amp; Rehabilitation Foundation Methadone Clinic</b> 1108 Dobie Drive, Ste 102 Plano, TX 75074 Adult (972) 516-2900	<b>For assistance during a behavioral health crisis, please call our mobile crisis hotline managed by Adapt Community Solutions at 1-866-260-8000.</b>

Eligible NTBHA members living in Dallas, Ellis, Hunt, Kaufman, Navarro or Rockwall County may select any provider from this page. Please call us at (214) 366-9407 if you need assistance choosing a provider.



# Comprehensive Mental Health Provider Listing

Dallas County			
<b>Centro de Mi Salud</b> 628 Centre Street Dallas, TX 75208 Adult/Youth/Child (214) 941-0798 *Fully bilingual staff (Spanish/English)	<b>Child and Family Guidance</b> 8915 Harry Hines Blvd. Dallas, TX 75235 Adult/Youth/Child (214) 351-3490	<b>Child and Family Guidance</b> 210 West 10th Street Dallas, TX 75208 Adult/Youth/Child (214) 351-3490	<b>Child and Family Guidance</b> 120 W. Main Street, Ste: 220 Mesquite, TX 75149 Adult/Youth/Child (214) 351-3490
<b>Dallas Metrocare Services</b> 16160 Midway Rd., Suite 200 Addison, TX 75001 Adult/Youth/Child (214) 689-5196	<b>Dallas Metrocare Services</b> 3330 S. Lancaster Road Dallas, TX 75216 Adult: (214) 371-6639 <b>Special Needs Offender Program</b> Adult: (214) 371-0474	<b>Dallas Metrocare Services</b> 4645/4701 Samuell Blvd. Dallas, TX 75228 Adult: (214) 275-7393 Youth/Child: (972) 861-5611	<b>Dallas Metrocare Services (formerly Lifenet)</b> 9708 Skillman Street Dallas, TX 75243 Adult/Youth/Child (214) 221-5433
<b>Dallas Metrocare Services</b> 1350/1353 N. Westmoreland Dallas, TX 75211 Adult: (214) 330-0036 Youth/Child: (214) 331-0107 ECI/Preschool: (214) 333-7015	<b>Dallas Metrocare Services</b> 832 S. Carrier Pkwy, Ste 100 Grand Prairie, TX 75051 Adult/Youth/Child (214) 330-2488	<b>Pathways Community Support of Texas (formerly Providence)</b> 8625 King George Drive, Ste 111 Dallas, TX 75235 Youth/Child (over 4 years old) (214) 631-7002	<b>Youth Advocate Programs</b> 1545 W. Mockingbird Ln. Dallas, TX 75235 Youth/Child (214) 821-6505
Ellis County		Hunt County	
<b>Child and Family Guidance (formerly Adapt)</b> 1305 W. Jefferson St., Ste 210 Waxahachie, TX 75165 Adult/Youth/Child (866) 935-9700	<b>Lakes Regional Community Ctr</b> 4200 Stuart Street Greenville, TX 75402 Adult/Youth/Child (903) 455-3987	<b>Pathways Community Support of Texas (formerly Providence)</b> 2718 Wesley Street, Ste: C Greenville, TX 75401 Youth/Child (903) 455-9090	<b>Collin County</b> <b>These clinics in Plano and McKinney are outside our service area but are in the NTBHA network:</b>
Kaufman County			
<b>Child and Family Guidance (formerly Adapt)</b> 106 S. Jefferson Street Kaufman, TX 75142 Adult/Youth/Child (877) 932-4157	<b>Lakes Regional Community Ctr</b> 400 Airport Road Terrell, TX 75160 Adult/Youth/Child (972) 524-4159	<b>Pathways Community Support of Texas (formerly Providence)</b> 106 S. Jefferson Street Kaufman, TX 75142 Youth/Child (800) 297-7936	<b>Child and Family Guidance</b> 4031 W. Plano Pkwy, Ste 211 Plano, TX 75093 Adult/Youth/Child (214) 351-3490
Navarro County		Rockwall County	
<b>Child and Family Guidance (formerly Adapt)</b> 319 N. 12th Street Corsicana, TX 75110 Adult/Youth/Child (877) 872-1003	<b>Lakes Regional Community Ctr</b> 800 N. Main, Ste D Corsicana, TX 75110 Adult/Youth/Child (903) 872-2491	<b>Lakes Regional Community Ctr</b> 2435 Ridge Road, Suite 107 Rockwall, TX 75087 Adult/Youth/Child: (972) 722-2685	<b>Child and Family Guidance (formerly Adapt)</b> 2300 White Ave., Ste: 104 McKinney, TX 75071 Adult/Youth/Child (866) 544-1887

NTBHA members living in Dallas, Ellis, Hunt, Kaufman, Navarro or Rockwall County may select any provider from this page. Please call us at (214) 366-9407 if you need assistance choosing a provider.

If experiencing a mental health crisis, please call the NTBHA mobile crisis hotline managed by Adapt Community Solutions at (866)260-8000.



## Crisis Services Provider Network

<b>Behavioral Hospitals</b>		
<p><b>Dallas Behavioral Hospital</b> 800 Kimwood Dr. DeSoto, TX 75115 Adult/Youth/Child (972) 982-0900</p>	<p><b>Garland Behavioral Hospital</b> 2300 Marie Curie Blvd. 5<sup>th</sup> Floor Garland, TX 75042 Adult (972) 487-5309</p>	<p><b>Glen Oaks Hospital</b> 301 E Davison St. Greenville, TX 75402 Adult/Youth Child on case-by-case basis (903) 454-6000</p>
<p><b>Hickory Trail Hospital</b> 2000 N. Old Hickory Trail DeSoto, TX 75115 Adult/Youth/Child (972) 298-7323</p>	<p><b>Medical City Green Oaks Hospital</b> 7808 Clodus Fields Dr. Dallas, TX 75251 Adult/Youth Child on case-by-case basis <b>23-Hour Observation Only</b> (972) 991-9504</p>	<p><b>These hospitals offer 23-hour observation services. Except for Green Oaks Hospital, they also offer inpatient services. They are all equipped to handle APOWWs of consumers based on age guidelines.</b></p>
<b>Crisis Residential Facilities</b>		
<p><b>Homeward Bound, Inc.</b> 233 W. 10<sup>th</sup> Street Dallas, TX 75208 Adult (214) 941-3500</p>	<p><b>Serenity Crisis Residential</b> 1535 West Mockingbird Lane Suite 400 Dallas, TX 75235 Adult (214) 819-0568</p>	
<b>Other Crisis Services</b>		
<p><b>24/7 Crisis Hotline &amp; Mobile Crisis</b></p> <p><b>Adapt Community Solutions</b> 1-866-260-8000</p> <p>This service is available to anyone in crisis in our catchment area.</p>	<p><b>Urgent Walk-In Crisis Clinic</b></p> <p><b>Southern Area Behavioral Healthcare</b> 4333 Gannon Lane, Suite 100 Dallas, TX 75237 Adult/Youth/Child (972) 283-9090</p> <p>No appointment necessary. Bring prescription bottles. Go early if possible.</p> <p>Business Hours: Sun: 2pm to 7pm Mon-Fri: 4pm to 10pm Closed Saturday</p>	

**NTBHA's service delivery area is Dallas, Ellis, Hunt, Kaufman, Navarro and Rockwall Counties.  
Please call (214) 366-9407 if you have questions.**



## OSAR FAQs

### **What is OSAR?**

OSAR stands for Outreach, Screening, Assessment and Referral (OSAR). NTBHA OSAR Counselors provide substance abuse screenings at various locations in each county in the six-county catchment area including Dallas, Ellis, Hunt, Kaufman, Navarro and Rockwall. After completing the screening, the counselor will link the individual to the appropriate level of treatment based on clinical necessity.

### **What substance abuse treatment services are covered?**

Substance abuse treatment services covered under NTBHA include: Residential Treatment, Outpatient Treatment, Residential Detox, Ambulatory Detox, and Medication Assisted Therapies (methadone or suboxone).

### **Do you provide services for adolescents?**

Yes. NTBHA OSAR screens both adolescents and adults. Residential and Outpatient treatment services are available for adolescents between the age of 13 – 18 years old based on clinical necessity.

### **What providers are in your network?**

You can access the list of providers by visiting the NTBHA website at [www.ntbha.org](http://www.ntbha.org). Once you are on the website, click on "SERVICES" and click on the PDF file named "Outpatient SUD provider" list. This list details the providers for all service types.

### **Is there a provider under NTBHA that prescribes Subutex or Suboxone?**

Yes. Integrated Psychotherapeutic Services.

### **How much does it cost?**

For many individuals who are uninsured, have little to no income *and* live in one of NTBHA's six counties, treatment services are free of charge. Uninsured individuals with some income and living in one of NTBHA's counties may have to pay for treatment based on a sliding fee scale. See the HHSC Ability to Pay Fee Schedule to determine if any fees are required for treatment.

### **What if the individual resides outside of NTBHA's service area?**

If they reside outside of the six counties served by NTBHA, please refer to the following website that will provide a list of OSAR programs in the state of Texas. The website address is: <http://dshs.texas.gov/sa/OSAR/>. Contact the respective OSAR program to inquire about substance use treatment in their service areas.

### **What happens during an OSAR screening?**

At the time of screening, the individual will complete an intake packet containing consent forms and assessment tools that will be reviewed with OSAR Counselor during the session. The session itself includes a substance abuse screening, financial eligibility screening, tobacco cessation readiness assessment and a communicable disease risk assessment.

If an individual meets clinical and financial criteria for state funded services, the OSAR counselor will reach out to NTBHA providers to obtain a date for admission to residential treatment or an intake date for



outpatient services. Referrals will also be provided as indicated for tobacco cessation programs and communicable disease testing. The screening typically takes between an hour to an hour and a half. Once the screening is completed, a sheet detailing treatment recommendations and community resources will be provided to the consumer.

**Will I be admitted into residential treatment on the same day of my screening?**

There is NO guarantee for a same-day admission into residential treatment. The OSAR Counselor will contact the treatment provider to obtain an appointment for admission. For residential treatment, the provider will give a date when you can present for treatment. Outpatient clients will be provided with a date and time for an intake appointment. You could be placed on a wait list if treatment services are not available within 7 days.

**Are there any services available for individuals who are placed on the wait list?**

Yes. If treatment services are not immediately available (within 7 days), the OSAR Counselor can provide up to six 1:1 sessions as pre-treatment services until the individual is admitted into treatment. OSAR screened individuals discharging from the hospital can be seen for pre-treatment care within a couple of days of being discharged if treatment services are not immediately available.

**Does admission to residential treatment take place on the weekends?**

No. The residential providers do not admit clients on weekends and some holidays.

**How do I schedule a screening with an OSAR Counselor?**

A screening appointment can be obtained by calling the OSAR line at 844-275-0600 or by emailing [osar@ntbha.org](mailto:osar@ntbha.org) with the subject heading "OSAR Request". An OSAR staff member will contact you within 2 business days to schedule an appointment.

**What do I bring to the OSAR screening?**

Individuals should bring the following:

1. Picture ID card
2. Income Verification (such as, recent paycheck stubs, if employed)
3. Two pieces of proof of residency (If resides with family or friend, the family or friend is required to complete the Verification of Assistance Form and bring two pieces of proof of residency with their name and address on it)

**Is the OSAR line 24-hours?**

No. The OSAR line will be staffed between the hours of 8:00 AM-5:00 PM, Monday-Friday.

**Do you do OSAR screenings on the weekends?**

No. OSAR screenings are conducted between Monday-Friday, 8:00AM-5:00PM.

**DEPARTMENT OF STATE HEALTH SERVICES  
MONTHLY ABILITY-TO-PAY FEE SCHEDULE**

25 TAC, Chapter 412, Subchapter C

Annual Gross Income	Monthly Gross Income	Maximum Monthly Fee By Family Size								
		1	2	3	4	5	6	7	8	9+
11,880	990	0	0	0	0	0	0	0	0	0
17,820	1,485	37	0	0	0	0	0	0	0	0
19,890	1,658	44	0	0	0	0	0	0	0	0
21,960	1,830	52	0	0	0	0	0	0	0	0
24,030	2,003	60	37	0	0	0	0	0	0	0
26,100	2,175	68	44	0	0	0	0	0	0	0
28,170	2,348	77	52	0	0	0	0	0	0	0
30,240	2,520	87	60	37	0	0	0	0	0	0
32,310	2,693	97	68	44	0	0	0	0	0	0
34,380	2,865	108	77	52	0	0	0	0	0	0
36,450	3,038	120	87	60	37	0	0	0	0	0
38,520	3,210	132	97	68	44	0	0	0	0	0
40,590	3,383	144	108	77	52	0	0	0	0	0
42,660	3,555	157	120	87	60	37	0	0	0	0
44,730	3,728	171	132	97	68	44	0	0	0	0
46,800	3,900	185	144	108	77	52	0	0	0	0
48,870	4,073	200	157	120	87	60	37	0	0	0
50,940	4,245	215	171	132	97	68	44	0	0	0
53,010	4,418	231	185	144	108	77	52	0	0	0
55,080	4,590	247	200	157	120	87	60	37	0	0
57,150	4,763	264	215	171	132	97	68	44	0	0
59,220	4,935	281	231	185	144	108	77	52	0	0
61,290	5,108	299	247	200	157	120	87	60	37	0
63,360	5,280	318	264	215	171	132	97	68	44	0
65,430	5,453	337	281	231	185	144	108	77	52	0
67,500	5,625	357	299	247	200	157	120	87	60	37
69,570	5,798	377	318	264	215	171	132	97	68	44
71,640	5,970	398	337	281	231	185	144	108	77	52
73,710	6,143	419	357	299	247	200	157	120	87	60
75,780	6,315	441	377	318	264	215	171	132	97	68
77,850	6,488	463	398	337	281	231	185	144	108	77
79,920	6,660	486	419	357	299	247	200	157	120	87
81,990	6,833	510	441	377	318	264	215	171	132	97
84,060	7,005	534	463	398	337	281	231	185	144	108
86,130	7,178	558	486	419	357	299	247	200	157	120
88,200	7,350	584	510	441	377	318	264	215	171	132
90,270	7,523	609	534	463	398	337	281	231	185	144
92,340	7,695	636	558	486	419	357	299	247	200	157
94,410	7,868	662	584	510	441	377	318	264	215	171
96,480	8,040	690	609	534	463	398	337	281	231	185
98,550	8,213	718	636	558	486	419	357	299	247	200
100,620	8,385	746	662	584	510	441	377	318	264	215
102,690	8,558	775	690	609	534	463	398	337	281	231
104,760	8,730	805	718	636	558	486	419	357	299	247
106,830	8,903	835	746	662	584	510	441	377	318	264
108,900	9,075	866	775	690	609	534	463	398	337	281
110,970	9,248	897	805	718	636	558	486	419	357	299
113,040	9,420	929	835	746	662	584	510	441	377	318
115,110	9,593	961	866	775	690	609	534	463	398	337
117,180	9,765	994	897	805	718	636	558	486	419	357
119,250	9,938	1,028	929	835	746	662	584	510	441	377
121,320	10,110	1,062	961	866	775	690	609	534	463	398
123,390	10,283	1,096	994	897	805	718	636	558	486	419
125,460	10,455	1,131	1,028	929	835	746	662	584	510	441
127,530	10,628	1,167	1,062	961	866	775	690	609	534	463
129,600	10,800	1,203	1,096	994	897	805	718	636	558	486
131,670	10,973	1,240	1,131	1,028	929	835	746	662	584	510

Source: 2016 Federal Poverty Guidelines

EFFECTIVE: April 1, 2016