

two separate teams. The social workers in the CHAT Program would operate out of the Public Safety Building rather than the Community Connections Center. The Administration stated the CHAT Program would operate independent of the Social Worker Program.

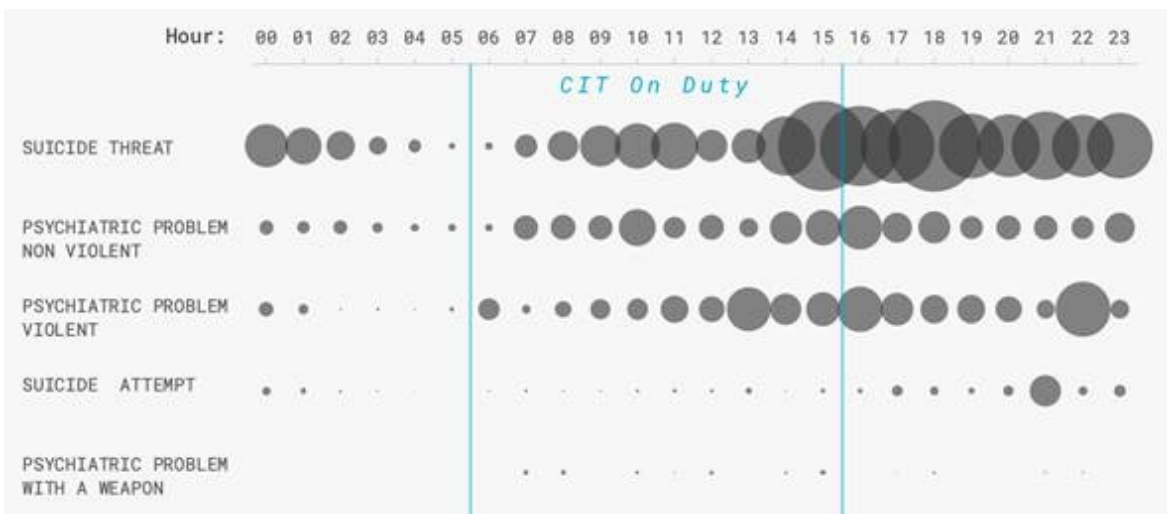
The paramedic would assess a subject’s medical condition and the social worker would assess their psychological condition. The Fire Department responds to approximately 24,000 medical assessment calls annually. If the CHAT program provides better response options to this frequent call type, then the Fire Department may seek to further expand the program in the future. The Fire Department and 911 Department presented the expanded CHAT program proposal to the REP Commission in September which was supportive of this proposal.

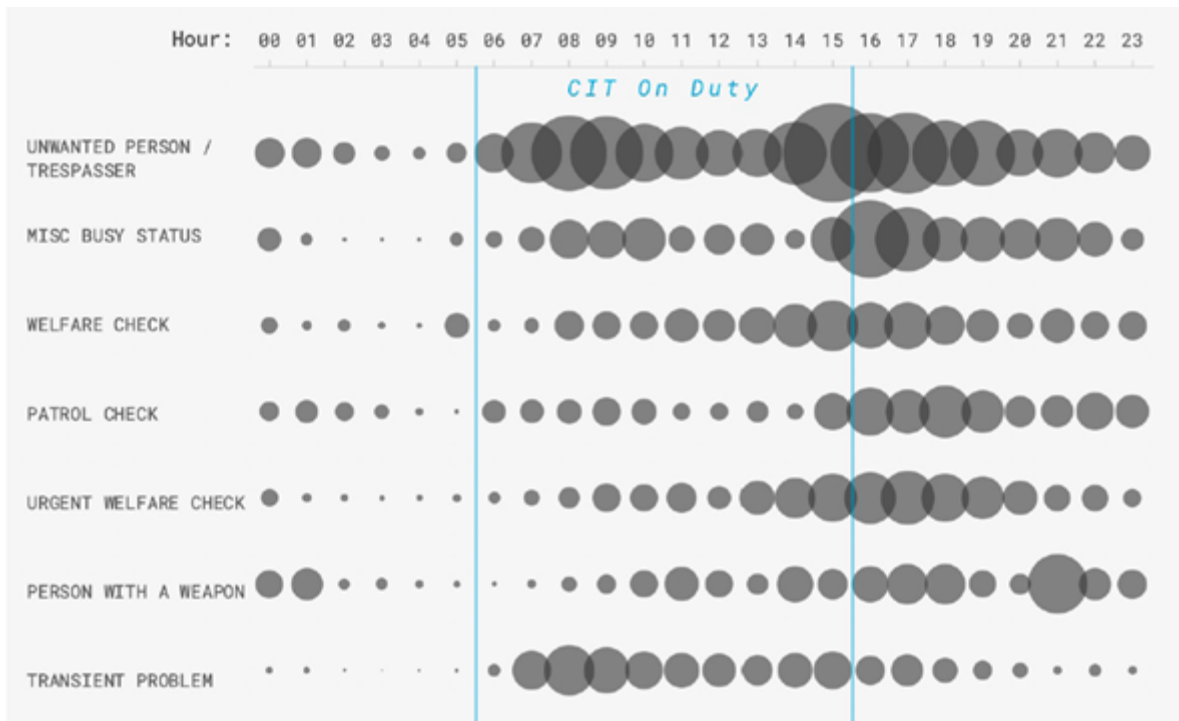
An expanded CHAT program with the added skillsets of social workers would respond to calls related to mental health and homelessness. Some call types are ineligible for CHAT program response including when a weapon is present or there are threats of violence. This has the potential to divert some calls away from a law enforcement response so police officers could address other calls for service. The Administration stated the CHAT program responds to calls for service that (1) do not meet the criteria for emergency service or (2) do not benefit from the scope of training provided to paramedics and EMTs

Policy Questions:

- Identifying and Tracking Calls for Service Diversions from Police to CHAT Program – The Council may wish to ask the Administration if there are plans to track calls for service diverted from a police officer response to the CHAT program or other alternative response models. The information could help measure the success and demand for the City’s civilian response models. The Council may also wish to ask how the 911 Department identifies calls for service that are good candidates for diversion. The City’s alternative response options include the CHAT program, Crisis Intervention Team (CIT) and the Social Worker Program (potentially a new Park Ranger program and police civilian responder program too).
- Equity in Access to Medical and Mental Health Services – The Council may wish to ask the Administration how an expanded CHAT program could improve access to medical and mental health services, especially in communities that historically have disproportionately less access.
- Aligning Operating Hours to Mental Health Crisis Call Times – The Council’s operational audit of the Police Department recommended social worker program and Crisis Intervention Team (CIT) hours change to include evenings. The Council may wish to ask the Administration if an expanded CHAT program would have operating hours in the evening. The auditors provided the below graphics showing most mental health-related calls occur in the evening which is outside the CIT program’s operating hours.

Mental Health-related Calls for Service by Hour of the Day





Straw Poll Request: Does the Council wish to hold a straw poll for this item? The Administration has requested a straw poll given the significant delays in receiving vehicle orders during pandemic-related supply shortages.

A-6: Non-Represented Employees’ Job Salary Survey (\$75,000 from General Fund Balance)

straw poll requested

This request is intended for consultative services to be provided by a qualified third-party consultant or firm to conduct a compensation survey to assess, evaluate and compare the overall pay structure, including actual base pay and other job elements, of Salt Lake City’s non-represented employees to other public and private sector entities with whom the City competes for talent. The recommended survey project includes data collection, analysis, and the development and presentation of a report with recommendations for the City’s Department of Human Resources, Citizens Compensation Advisory Committee (CCAC), and elected officials to consider. The survey will be conducted with a primary focus on cash compensation and rely on the same caliber and methodology as surveys previously completed for the City’s public safety and AFSCME-covered employee groups (as completed by Mercer in early 2019 and 2020, respectively).

Straw Poll Request: Does the Council wish to hold a straw poll for this item? The Administration has requested a straw poll to allow additional time for selecting a consultant, allowing the CCAC to review at a special meeting in the spring, and so that results might be available to inform the Mayor’s Recommended Budget for FY2023.

A-7: Sugar House Special Assessment Area Analysis (SAA) (\$60,000 from General Fund Balance)

In June, the Sugar House Community Council wrote a letter to the Economic Development Department requesting the City explore an SAA for economic promotion in the business district. The only existing economic promotion SAA in the City is for the Downtown. Utah Code defines eligible economic promotion activities as “sponsoring festivals and markets, promoting business investment or activities, helping to coordinate public and private actions, and developing and issuing publications designed to improve the economic well-being of the commercial area.” (Utah Code 11-42-102 Section 19)

The \$60,000 of funding would allow the Department to hire consultants and bond counsel to determine specific rates and revenue estimates, impacted parcels, cost per property owner, legal description of the boundaries and draft the notice of intent to designate. There is a potential for the assessment to reimburse the General Fund for those upfront costs.