



2019 New Mexico Transit Managers Leadership Conference at Santa Ana Pueblo, NM

**Tuesday, November 12th, 2019
Registration and Breakfast at 7:30 a.m.
Conference 8:00 a.m. to 5:00 p.m.**

Santa Ana Casino and Hotel
54 Jemez Canyon Dam Rd
Santa Ana Pueblo, NM 87004

CONFERENCE HOTEL

Santa Ana Casino and Hotel
54 Jemez Canyon Dam Rd
Santa Ana Pueblo, NM 87004

NMTA Room Rate:

\$94.00 (Monday, November 11th, 2019 – Tuesday, November 12th, 2019) Double or Single

Hotel Reservation Instructions:

Group Name: NM Transit Association
Reservation Code: 1504

The Reservation Number is below:

Phone: 1-844-466-2378

Reservations need to be made by Tuesday, October 29, 2019 to receive the NMTA special room rate.

Servant Leadership and Succession Planning Registration Form

Name of Organization _____

Name of Attendee _____

Address _____

Phone _____ E-mail _____

Please check the following boxes:

Conference Registration

- Member Rate \$125.00 (Before October 31, 2019)
- Member Rate \$150.00 (After November 1, 2019)
- Non-Member Rate \$150.00 (Before October 31, 2019)
- Non-Member Rate \$175.00 (After November 1, 2019)

Meal Options:

- Buffet Style Breakfast:
 - I plan on attending and I have no food allergies
 - I plan on attending and I'm allergic to _____
 - I plan on attending and I'm a vegetarian

- Buffet Style Luncheon
 - I plan on attending and I have no food allergies
 - I plan on attending and I'm allergic to _____
 - I plan on attending and I'm a vegetarian

Please make checks payable to: NMTA

- I have enclosed a check in the amount of _____
- I have enclosed a copy of a PO _____
- My Organization will be mailing in the payment directly _____

Person submitting this form:

Name _____

Title _____

Phone & E-mail Address _____

Signature/Date _____

***Forms can be scanned and emailed to: mdrake@nm-ta.com**

Servant Leadership and Succession Planning

Conference Presenter: Mike Mowery, Strategic Government Resources (SGR)

Course Overview

Legendary General Electric CEO, Jack Welch, said, "Culture trumps strategy every time." In other words, great organizational culture can overcome bad strategy, but great strategy cannot overcome lousy culture. In fact, it can even determine an organization's destiny!

SGR believes a healthy culture cannot be created without effective succession planning that specifically focuses on recruiting, assessing, and developing leaders that are not only technically qualified, but who will also nurture and sustain an organization's culture. Creating and maintaining effective systems that strengthen an organization's ability to intentionally manage succession planning is the best way to ensure the desired culture can become a reality. This workshop will focus on defining servant leadership and why it matters, as well as general strategies for building aligned teams and systems.

The Principles of Servant Leadership and Succession Planning

This workshop will introduce participants to 12 dynamic principles that can help anyone be a more effective leader – even under challenging circumstances. This is crucial because everything rises or falls with leadership. The workshop also addresses two other equally important issues facing local government agencies. We'll discuss ways to create an organizational culture that is marked by servant leadership from top to bottom, and finally, we'll show how to use coaching and mentoring to pass on servant leadership to the next generation.

- **What's Your "Why"?** – Great leaders not only know what needs to be done—they're guided by a north star keeps them focused on their sense of purpose
- **What is Servant Leadership and Why Does it Matter?** –Once you discover the principles of servant leadership, they can be applied to help guide you through even the most challenging situations.
- **Servant Leadership in Action**—A look at some real-world examples of servant leaders throughout history.
- **Creating a Culture Marked by Servant Leadership** —This session answers two pressing questions: How can servant leadership permeate an organization? Is it possible for these principles to transform the work environment—even when there's conflict?
- **How Servant Leadership creates space for trust to thrive**—Trust doesn't grow in just any ecosystem—let alone thrive. Yet trust is one of the most important ingredients there is for a healthy organization. Discover why servant leadership is key building and keeping trust.
- **How to use coaching and mentoring to develop an effective succession plan** —We seem to go to extremes when it comes to succession planning in local government. We either have a plan that is so complicated and consuming that it overwhelms the organization...or we do nothing at all. Either way the result is the same. But when you have the right culture, you're halfway there...and creating a formal coaching and mentoring program can help you develop a succession plan that really works.