



Residents, Family, Employees, and Friends:

I would like to take a moment to introduce our new Administrator here at Walnut Acres! We are pleased to welcome Norm Gross to the team as our previous administrator leaves to pursue a different journey! Norm has a rich background in long term care and healthcare! He was licensed in Illinois in 1984, so he has a vast array of knowledge that we cannot wait to crack open!

He has a Masters Degree in Community Health and a passion for long term healthcare! He believes that in order to succeed, it takes the entire team working together to create fantastic results! Norm is the type of administrator who likes to jump in head first and really get to know his staff and residents personally. You will find him out and about in the facility chatting with people, passing trays, and assisting with whatever task needs to be addressed!

Mr. Gross has stressed the importance of communication and an open-door policy. Anytime someone has a praise, concern, or question, he is only a visit or phone call away! No matter if you are a resident, employee, or family member, Norm would like your experience to not only meet, but exceed your expectations of the Walnut Acres Nursing Home. Thank you for helping us take the time to welcome and introduce Mr. Gross! We are so pleased to have him here with us!