

Sara Loo Chan, D.D.S.

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April 19, 1993

To Whom It May Concern;

As office manager for Sara Loo Chan, I want to say that Jim has certainly made my life easier. Not only does Jim have great ideas about how a office should be run, he has always made himself available to answer any questions that may come up.

Jim has great expertise in many aspects of the dental field - from hands-on experience - to knowledge of what it takes to make and keep an office rolling.

I have scheduled many "mini-appointments" with Jim myself. He has never failed to give me whatever knowledge he may have that will benefit our office. Jim truly works for our benefit with Dr. Chan's best interest at heart. Jim has been a great asset and friend to our office.

Sincerely,

Mardy Kendrick

Mardy Kendrick
Office Manager