

**THIS TRAINING HAS
BEEN COURT-APPROVED
IN THE FOLLOWING
ILLINOIS JUDICIAL
CIRCUITS:**

- First Judicial Circuit
- Second Judicial Circuit
- Sixth Judicial Circuit
- Twentieth Judicial Circuit

*Is your Court not listed?
Please reach out to us.*

**P.O. Box 1136
Carbondale, IL 62903
Phone: 618-549-1200
Fax: 618-351-1419
Email: info@dri-inc.org
Website: www.dri-inc.org**



**ABOUT THE DISPUTE RESOLUTION
INSTITUTE, INC. (DRI)**

Founded in 2009, DRI administers mediation programs within and outside of the Illinois Court System.

These mediations are provided at no cost to the participants. DRI is funded by grants, contracts, filing fees, training fees, and donations.

Dispute Resolution Institute, Inc. is a 501(c)(3) nonprofit organization with a mission to help people in conflict find common ground, resolve disputes, and reach agreement.

*Dispute
Resolution
Institute, Inc.*

**40-HOUR
VIRTUAL
CIVIL
MEDIATION
TRAINING**

*Helping people find
common ground.*

MEDIATION TRAINING OBJECTIVES

After completing this training, trainees should be able to:

- Understand the spectrum of conflict resolution
- Effectively distinguish positions from interests
- Effectively use questioning, summarizing, and reframing
- Understand the mediator's role, skills, and standards
- Understand ethical obligations of mediators
- Understand and demonstrate the 7-step mediation process
- Understand how and when to use caucusing
- Understand the role of confidentiality in mediation
- Understand the nuances of civil mediations

TRAINING METHOD

Mediation training is very interactive. Trainees must commit to participating via video. The training process will consist of the following:

- Lecture
- Group Discussion
- Civil Mediation Role-Plays
- Mediate Online
- A Final Role Play will be video-taped and the trainee will complete a self-reflection prior to a debrief session.

CIVIL MEDIATION SPECIFIC TOPICS COVERED

- Attorney Participation in Civil Mediation Cases
- Caucus in Civil Cases
- How to Draft Agreements

LEAD TRAINER: MISSY GREATHOUSE, J.D., B.S.S.W.



Missy serves as the Executive Director of Dispute Resolution Institute, Inc. (DRI). She is a licensed attorney, mediator, facilitator, trainer, social worker, and an adjunct clinical assistant professor at Southern Illinois University School of Law. Missy is active in the alternative dispute resolution community serving as a past Chair and current CLE Coordinator of the ISBA ADR Section Council. She has presented nationally on topics relating to ADR and mediation. Her method is facilitative, and she enjoys staying connected with trainees as they begin their mediation practice.