

SEPTIC & SEWER GUIDELINES

In effort to preserve septic & sewer systems, we have been working with Virginia Department of Health. VDH has given guidelines on how to improve and maintain septic and/or sewer systems. Community requests all residents to follow the guidelines below in order to keep septic and sewer systems working efficiently.

When an issue arises, please call the office as soon as possible. We have several companies on call to handle these issues. Please make sure someone is available to speak with the contractor when they arrive. The Contractor will inform you, after inspection of the system, if the failure is due to poor maintenance (grease in trap/solids/non-disposable items.) If it has been determined the system has been misused, you will be held responsible for all costs incurred. The Contractor will give you an estimate, and it will be your choice to use this contractor or hire your own. The Service call fee will be your responsibility once contractor has been called. If you choose to use our contractor, he may bill you directly or through us. The choice is yours. We appreciate your quick response to this matter and will begin enforcing the following rules immediately. If you have any questions or concerns, please feel free to call the billing office.

General Use Rules

1. **Don't:** Use a garbage disposal. These items usually double the amount of solids added to the park!
2. **Don't:** Flush sanitary napkins tampons, disposable diapers, flushable wipes, condoms and other non-biodegradable products into your system.
3. **Don't:** Dump solvents, oils, paints, thinners, disinfectants, pesticides or poisons down the drain which can disrupt the treatment process and contaminate the groundwater.
4. **Don't:** Dump grease from food down the drain.
5. **Don't:** Use "every flush" toilet bowl disinfectants that are placed in the tank or bowl.
6. **Don't:** Dig in your drain field or build anything over it. (Only applies to Septic System)
7. **Don't:** Drive over your drain field or compact the soil in any way. (Only applies to Septic System)
8. **Don't:** Use powdered detergents (powder detergents add fine particles to the sludge accumulation). (Only applies to Septic System)

New Low Water Requirements

1. Repair all leaks and drips in your home Immediately. This includes damaged toilet flappers!
2. All toilets must be 1.6 gallon per flush. Most toilets purchased after 1992 meet this requirement (This will eliminate up to 25,000 gallons a year per home from the septic system).
3. All washing machines must be Energy Star approved by February 1, 2010. A list of these machines can be found at <http://www.energystar.gov>. (This step ALONE will eliminate approx. 8,000 gallons per year per home from the septic/sewer system.)
4. Lint filters installed on all Washing Machines by February 1, 2010. Filters are available from multiple online sources and from Advance Septic and Sewer 757-871-2900 (Lint from washing machines is a leading cause of septic system failure, as it plugs up the drain field).

By initialing below, I/WE hereby acknowledge receipt of Septic and Sewer Guidelines applicable to the community.