

## Targeted Case Managers can:

Assist participants and/or their caregivers with identifying and accessing available services and supports needed to maintain good mental and physical health.

Advocate for youth in the school system, attend IEP meetings, and link to resources to promote educational success.

Assist participants with forming healthy peer relationships, developing natural and community supports and increasing involvement in extra-curricular activities to achieve personal goals.

Assist participants and their families with obtaining and maintaining safe, affordable housing by linking them with transitional and subsidized housing programs.

Assist participants with securing employment by helping them access training and resources to increase employability skills.

Assist participants and/or their caregiver's ability to provide basic needs such as proper nutrition and clothing.



“Help people become more motivated by guiding them to the source of their own power.”

~Paul G. Thomas~



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Tampa, FL 33617

Telephone: 813-985-3232  
Fax: 888-790-7002

Website: [www.puzzlepiecesfl.org](http://www.puzzlepiecesfl.org)

Puzzle Pieces  
Support Services



## Targeted Case Management



*“Finding Solutions that Fit”*

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# Puzzle Pieces Support Services

## Mission Statement

Puzzle Pieces Support Services is dedicated to assisting individuals with gaining access to services and resources to address identified needs.



Puzzle Pieces Support Services aims to empower individuals to increase their overall quality of life by building upon identified strengths and assisting them with developing necessary skills that foster independence.

## Our Vision

The vision of Puzzle Pieces Support Services is to empower individuals with the knowledge and skills necessary to make healthy choices and encourage self-sufficiency.

# Targeted Case Management

Mental Health Targeted Case Management is a comprehensive mental health program that coordinates and monitors services for children and adults. Targeted Case Management is limited to Medicaid recipients who have an emotional disturbance or mental illness.



Targeted Case Managers assist participants with identifying and gaining access to professional and community providers to address health, education, social, housing, vocational/employment, and daily living needs, as well as other needed resources.

Targeted Case Managers participate in the coordination of services and care with the following services and/or providers:

- Primary Care Physicians
- Department of Children and Families
- Department of Juvenile Justice
- Community Behavioral Health Agencies
- Residential and Inpatient Treatment Facilities
- Outpatient Clinics
- School Counselors
- Natural and Community Supports
- Assisted Living Facilities



## Our Values

- Professionalism
- Individuality
- Empowerment
- Commitment
- Excellence
- Support

## Accessing Our Services

If you or a family member is in need of Targeted Case Management Services, or if you have questions regarding the program, please call Puzzle Pieces Support Services at **813-985-3232**.

You will be directed to an Intake Supervisor who will assist you with the intake process.