



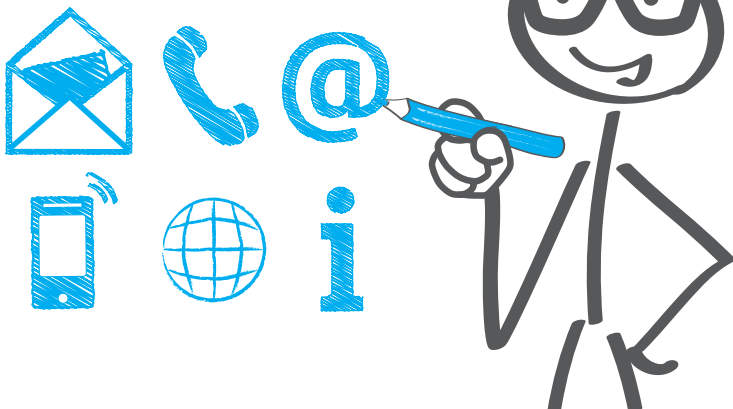
It's Important to Keep Member Contact Information Up-to-date

As we move into year 2021, we ask all members to ensure that FENN REA and Battle River Power Coop, our Regulated Rate provider, have your most current contact information on file.

Your contact information is utilized for many reasons including sending monthly invoices, forwarding the monthly newsletter and for potential time sensitive information that might pertain to a specific member or members, such as the Annual General Meeting announcements.

It is important that your contact information is up-to-date and includes all methods to connect with you.

If you have had any changes to phone numbers, email addresses, mailing address or wish to add other contact details to your account, please contact FENN REA and be sure to connect with Battle River Power Coop toll-free at 1.877.428.3972 or email: brpc@brpower.coop. The Battle River Power Coop utility billing department will ensure your account information is updated accordingly.



Watch for Wildlife on the Road

With the advent of winter and return to Mountain Standard Time, many people are driving rural Alberta highways in the dark.

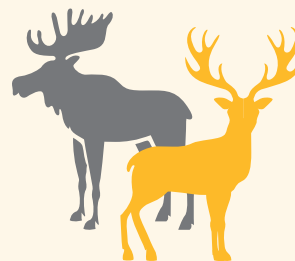
Did you know.....



Over 50% of crashes on rural highways involve wildlife



35% of collisions involving wildlife occur between 7:00 pm and 11:00 pm



Deer are involved in 80% of wildlife/vehicle collisions with November having the highest incidents, while moose are involved in about 7% of collisions which peak in December and January.

For power outages, emergency power troubles and service requests, contact the distribution system operator for FENN REA: **ATCO Electric**
Phone toll-free: 1-800-668-2248

FENN REA
Box 31, Fenn, Alberta T0J 1K0
Phone: c/o Philip Jarmin,
1-403-740-9384
Email: fennrea@gmail.com
www.fennrea.com

Battle River Power Coop
Member Care & Billing
Box 1420, Camrose AB T4V 1X3
Phone toll-free: 1-877-428-3972
Email: brpc@brpower.coop
www.brpower.coop

Visit the FENN REA Website

FENN REA's website went live in March 2018 and can be accessed by typing www.fennrea.com in your address bar. The site is designed to be an additional resource for FENN REA members and to further the REA's positioning as a co-operative utility providing services in its rural service area. So take a few minutes and visit your website – every visit optimizes the website and makes it more visible to Internet search engines.

About Us

This page speaks to the history of REAs in Alberta and includes a map of the FENN REA service area.

Become a Member has details on membership.

Newsletters & News has time sensitive information, links to various industry resources and past newsletters to view or download.

Experiencing a power outage or electrical emergency, call ATCO Electric at 1-800-668-2248

Home About Us Become a Member Energy Services Contact

FENN Rural Electrification Association

In Canada, Rural Electrification Associations, like FENN REA, are only found in Alberta. Member-owned and operating under cooperative principles their mandate is to generate savings for members, not profits for stockholders. Grounded in tradition, they are a local power provider that truly understands the needs of the rural Albertans they serve.

ABOUT US
FENN REA is a rural power provider that operates under cooperative principles - to learn more.....
[Click Here](#)

BECOME A MEMBER
For information on how to become a member of FENN REA...
[Click Here](#)

NEWSLETTERS/NEWS
For current news, copies of our monthly newsletter and other links and resources.....
[Click Here](#)

FENN REA Box 31, Fenn, Alberta T0J 1K0 Tel: c/o Phillip Jarmin, President 1-403-740-9384

Contact information and direct email is located on the **Contact** page. Outage and emergency numbers are located upper right of each.

The **Energy Services** page has information on electricity provision within the FENN REA area and a one-year history of the Regulated Rate Option (RRO).

The FENN REA Compliance Plan is accessible to members as a download by clicking [here](#) on the page and confirms the following.

Complaints about contraventions of the Code of Conduct Regulation may be made to the Alberta Utilities Commission or the Market Surveillance Administrator. The Alberta Utilities Commission can be reached via phone: 1-780-427-4903 or email: consumer-relations@auc.ab.ca. The Market Surveillance Administrator can be reached via phone: 1-403-705-3181 or email: compliance@albertamsa.ca. The Alberta Utilities Commission and the Market Surveillance Administrator are independent of FENN Rural Electrification Association Ltd. and the regulated rate suppliers and affiliated providers. For a copy of the plan, please click [here](#).

Regulated Rate Option (RRO)

The RRO rate may increase or decrease from month to month as it is priced on the open market and subject to many factors relating to supply and demand. If you do not have a contract with an electricity retailer, then you receive the default RRO rate.

For October 2020, the RRO is priced at \$0.06696 per kWh, which is reflected on your enclosed bill. For November 2020, the Battle River Power Coop monthly RRO billing rate for FENN REA members is \$0.06595. The RRO rate is also listed on www.fennrea.com.

Members are free to purchase electricity services from a retailer of their choice. For a list of retailers, visit ucahelps.alberta.ca or call 310-4822 (toll free in Alberta).

Information on FENN REA's Code of Conduct Compliance Plan can be found on our website: www.fennrea.com