## **Frequently Asked Questions**





When it comes to fees and commissions, is the Financial Advice Shop different to other advice businesses?

Yes. Many financial planning businesses accept commissions, volume bonuses, promoter fees or other rebates from existing clients investments because they relate to investments established some time ago. As new investment products have been introduced, many clients who have old investments that pay commissions, volume bonuses, promoter fees or other rebates may be paying more in fees than they need to.

Neither the Financial Advice Shop or its Financial Planners have any desire to accept any commissions, investment rebates, volume bonuses, promoter fees or any other form of conflicted remuneration so our recommended investments do not include them. If you do not understand what this all means to you or you know some of these types of commission payments currently apply to you, contact the Financial Advice Shop to see if we can assist.