DATE:_____

NAME:

SERVICE ADDRESS:_____

HOME PHONE:_____   CELL PHONE:_____

MAILING ADDRESS:_____

EMAIL ADDRESS:_____

EMERGENCY CONTACT:

NAME:_____

RELATIONSHIP:_____

ADDRESS:_____

PHONE #:_____

DRIVERS LICENSE NUMBER AND STATE:_____

DATE OF BIRTH:_____ GENDER: _____MALE ____FEMALE

HAVE YOU EVER HAD SERVICE IN CISCO BEFORE? _____YES _____NO

IF YES, PLEASE PROVIDE THE ADDRESS AND NAMED USED ON THAT ACCOUNT

NAME:_____

ADDRESS:_____

I AGREE TO TAKE FINANCIAL RESPONSIBLE FOR SERVICES PROVIDED TO THE ADDRESS ABOVE.

I UNDERSTAND THAT ALL BILLS ARE DUE ON THE 15TH OF EACH MONTH BY 5:00 PM.

I UNDERSTAND AND AGREE TO PAY A LATE FEE OF $25.00 IF NOT PAID BY THE 15TH OF EACH MONTH.

I UNDERSTAND THAT ANY REMANDING BALANCE THAT I FAIL TO PAY COMPLETELY BY THE 25th DAY OF THE MONTH MAY CAUSE UTILITY SERVICES TO BE TERMINATED.

SIGNATURE_____DATE_____

1. PURPOSE. The City of Cisco is responsible for protecting the drinking water supply from the contamination or pollution which could result from improper system construction of configuration on the retail connection owner's side of the meter. The purpose of this service agreement is to notify each customer of the restrictions to ensure which are in place to provide this protection. The public water system enforces the restrictions to ensure the public health and welfare. Each retail customer must sign the agreement before the City of Cisco Water System will begin service. In addition, when service to an existing retail connection has been suspended or terminated, Cisco will not re-establish service unless it has signed a copy of this agreement.

2. RESTRICTIONS. The following unacceptable practices are prohibited by State regulations.
   a. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an airgap no or an appropriate backflow prevention device.
   b. No cross-connection between the public drinking water supply and private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of and airgap or a reduced pressure-zone backflow prevention device.
   c. No connection which allows water to be returned to the public drinking water supply is permitted.
   d. No pipe or pipe fitting which contains more than 0.2% lead may be used for the installation or repair of plumbing at any connection which provides water for human use.
   e. No solder or flux which contains more than 0.2% lead can be used for the installation or repair of plumbing at any connection which provides water for human use.

3. SERVICE AGREEMENT. The following are the terms of the service agreement between the City of Cisco and _____.
   a. The Water System will maintain a copy of this agreement as long as the Customer and/or the premises is connected to the Water system.
   b. The Customer shall allow his property to be inspected for possible cross-connection and other potential contamination hazards. These inspections shall be conducted by the Water System or its designated agent prior to initiating new water service; when there is reason to believe that cross-connections or other potential contamination hazards exist; or after major changes to the private water distribution facilities. The inspections shall be conducted during the Water System's normal business hours.
   c. The Water System shall notify the Customer in writing of any cross-connection or other potential contamination hazards which have been identified during the initial inspection or the periodic reinspection.
   d. The Customer shall immediately remove or adequately isolate any potential cross-connections or other potential contamination hazards on his/her premises.
   e. The Customer shall, at his/her expense, properly install, test, and maintain any backflow prevention device required by the Water System. Copies of all testing and maintenance records shall be provided to the Water system.

4. ENFORCMENT. If the customer fails to comply with the terms of the Service Agreement, the Water System shall, at its option, either terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service agreement. Any expense associated with the enforcement of this agreement shall be billed to the Customer.

SIGNATURE_____DATE:_____