

May 2022 Edition

# GO2GUIDE NEWSLETTER

## HAVE A CREDIT ON YOUR ACCOUNT?

If you have a credit on your account from an over payment and you are looking for a reimbursement, you MUST allow us at least 30 days to assess your account for reimbursement. If you have a credit on the account and are responsible for a portion of rent, your credit gets applied to your portion through the year and whatever is remaining will be reimbursed to you.

## LAWN GURU FOR LAWN CARE

We have given multiple reminders about the landscaping responsibility to our tenants. If you are panicking about how to have regular lawn care through the summer, we are here to help! Although we do not cover landscaping, we can recommend an awesome app called LawnGuru. It's similar to Uber but for lawn! It's easy. Simply download the app, sign up, put an order in for lawn care and someone will be out within 24-Hours to cut your grass!

## STATEWIDE ASTRONOMY NIGHT AT BELLE ISLE NATURE CENTER

From 8:30 to 10:30 p.m. Saturday, May 7, join the Wayne State University Planetarium at the Belle Isle Nature Center to celebrate Statewide Astronomy Night. During this free, outdoor-only event, observe the moon and stars through a variety of telescopes and binoculars, while Wayne State planetarium presenters take you on a live tour of the constellations and conduct exciting physics demonstrations

## WHATS IN THIS EDITION?

- ☒ Credits and Reimbursements
- ☒ Rental Increases
- ☒ Raffle Winners
- ☒ Repair Cancellation Reminder
- ☒ Astronomy Night at Belle Isle
- ☒ Upcoming DTE Virtual Assistance Day
- ☒ Lawn Care Services

## MAY RAFFLE WINNERS

- Fatima G. from Detroit won \$50 towards her rent for paying on time
- Kai H. from Detroit won \$25 towards her rent for using the online tenant portal.

Didn't win this month? Paying on time and using the tenant portal gets you entered into our raffle every month!



# RECENT RENTAL INCREASES

As many of you seen, we recently requested rental increases – We have been receiving a lot of calls and have gotten many questions and comments regarding the increases. We would like to answer as many questions or concerns you have.

- If your portion of rent has increased with the rental increase that is because when the rent amount changes, Section 8 recalculates what your family can contribute. Any questions regarding your rental portion can be directed to your Section 8 office.
- The average market rate for a 3-bedroom home in Detroit ranges from \$1,250-\$1400. Go2Guy is well within our limits to increase rents to match market rate.
- Although we don't want you to move, if you do not agree with the increase and are wanting to move, you will be required to submit a 30-Day notice to move, as long as you are current on rent.

## REPAIR CANCELLATIONS

### IN CASE YOU MISSED IN THE LAST NEWSLETTER:

Go2Guy respects our tenants' time, and we hope that our tenants respect our time and our contractors time. However, we have many tenants that cancel last minute when a time was scheduled for repairs to be completed. Effective immediately, if you are scheduled for repairs and a cancellation/reschedule is not given within 24-Hours, you will be charged a \$50 cancellation/missed appointment fee. If the occurrence happens again, you will then be charged a \$100 cancellation/missed appointment fee. If it happens a third time, you will be given a 30-Day Notice to move.

## MOTHER'S DAY IDEAS

### DON'T FORGET MOTHER'S DAY IS SUNDAY MAY 8TH

Mothers Day Brunch at Red Rope Social Club  
May 8th @ 1pm-5pm  
18486 Wyoming Avenue  
Detroit, MI 48221

\$10 Ticket Fee (Per Person)

Enjoy a mother's day brunch with all the special women in your life. There will be a mother daughter dance off and a 50/50 raffle

- Hand make cards with your children; this encourages bonding with your children and we all know how much grandparents love home made gifts
- Dedicate the morning to wake up and have breakfast with your children. After all, they are the reason we are mothers :)



## DTE VIRTUAL CUSTOMER ASSISTANCE DAY

Thursday May 19th - 9:00am - 4:00pm - To be eligible, you must have: Income at or below 150% of the Federal Poverty Guidelines No unauthorized usage \$100 in arrears or greater, no max. (past due amount for SER) \$3,000 arrears max. (past due for LSP) \$2,000 arrears max. (past due for SER Co-pay or 1- time assistance) Service must be in the name of the person applying for assistance OR you must have: An unexpired SER Decision Notice that requires a co-pay and would like to enroll on LSP, or An unexpired approved SER Decision Notice and would like to enroll in LSP, or You received a SER payment on your account after October 1\* and want to enroll in LSP You must have these items available during your phone call: 1. A form of photo ID: driver's license, State ID, or passport 2. Social Security cards for all household members 3. Copy of last 60 days proof of income for ALL household members, including: Social Security income, unemployment, cash assistance, family independence program (FIP), adoption subsidy/direct care, worker's compensation, alimony, self -employment, child support - 30 days) CALL WAYNE METRO: 313-388-9799