Dear Customer,

We are saddened by the losses many islanders have experienced from Hurricane Ian. Our Prayers are with you. Recovery will take time, but recover we will because we are Little Gasparilla Island Strong.

Our island field office and our mainland office had significant damage. We have a temporary office set up and phone lines transferred.

Many of you have a home that was <u>completely destroyed</u>. If you do not intend to rebuild, LGWU recommends you request the service to be discontinued. If your property is sold or is ever built on again, LGWU will charge the lesser of the following two options:

1. Standby Charge: \$79.59 to accumulate monthly and paid when meter is reconnected.

Or

2. If no new construction takes place for five (5) years, an impact fee at current rates will be required.

If you plan on <u>rebuilding</u>, we recommend keeping your service as you will need water for your reconstruction. You will be billed only the Meter Base rate until water is used.

Again, our Prayers are with you. Please reach out if you have any questions at all or would like to discontinue your service.

Jack & Diane Boyer