

2017 PSTC CLASS SCHEDULE

We are booking dates for all of 2017 now!
E-mail Kevin@pstc911.com now to get the ball rolling.

| JANUARY, 2017 | | |
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| January 30-31 & Feb 1, 2017 Eau Claire, Wisconsin | <u>Communications Training Officer Workshop</u> Hosted by the Eau Clair Emergency Center | \$399 (3 day workshop) <u>Register Online</u> or call 800-348-8911 CLASS IS FULL JOIN THE WAITING LIST |

| FEBRUARY, 2017 | | |
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| February 8 , 2017 Tacoma, Washington | <u>Active Shooter Situations</u> Hosted by South Sound 9-1-1 | \$189 <u>Register Online</u> or call 800-348-8911 THIS CLASS IS ALMOST FULL |
| February 9, 2017 Tacoma, Washington | <u>Active Shooter Situations</u> Hosted by South Sound 9-1-1 | \$189 <u>Register Online</u> or call 800-348-8911 |
| February 14-15-16, 2017 St. Peter, Minnesota | <u>Communications Training Officer Workshop</u> Hosted by the Nicollet Sheriff's Office | \$399 (3 day workshop) <u>Register Online</u> or call 800-348-8911 FILLING QUICKLY |
| February 23, 2017 Watertown, Massachusetts | <u>Building Your 911 Liability Shield</u> Hosted by Watertown PD | \$189 <u>Register Online</u> or call 800-348-8911 FILLING QUICKLY |
| February 24, 2017 Watertown, Massachusetts | <u>Active Shooter Situations</u> Hosted by Watertown PD | \$189 <u>Register Online</u> or call 800-348-8911 FILLING QUICKLY |

| MARCH, 2017 | | |
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| March 1, 2017 San Antonio, Texas area | <u>Customer Service the 9-1-1 Way!</u> Hosted by Bexar County 9-1-1 District | For Bexar Metro Agencies only E-mail Leigh for reservations Lmclennan@bexarmetro.org |
| March 2, 2017 San Antonio, Texas area | <u>Domestic & Family Violence</u> Hosted by Bexar County 9-1-1 District | For Bexar Metro Agencies only E-mail Leigh for reservations Lmclennan@bexarmetro.org |

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| March 3, 2017 San Antonio, Texas area | <u>HIGH RISK</u> (Responder Safety) Hosted by Bexar County 9-1-1 District | For Bexar Metro Agencies only E-mail Leigh for reservations <u>Lmclennan@bexarmetro.org</u> |
| March 2, 2017 Bentonville, Arkansas | <u>Surviving Dispatch Stress</u> Hosted by Bentonville 911 Communications | \$179 <u>Register Online</u> or call 800-348-8911 |
| March 3, 2017 Bentonville, Arkansas | <u>Responder Risk and the 9-1-1 Professional</u> Hosted by Bentonville 911 Communications | \$179 <u>Register Online</u> or call 800-348-8911 |
| March 8, 2017 Park City, Utah | <u>Providing Exceptional Service What if it Were Family?</u> Hosted by Park City 911 Communications | \$179 <u>Register Online</u> or call 800-348-8911 |
| March 9, 2017 La Plata, Maryland | <u>Defeating Workplace Drama for Peak 9-1-1 Performance</u> Hosted by Charles County Communications | Free to Maryland PSAPS E-mail Alicia for reservations <u>Alicia.Dodson@maryland.gov</u> Outside of Maryland? <u>Register Online</u> or call 800-348-8911 |
| March 10, 2017 La Plata, Maryland | <u>Progressive Supervision</u> Hosted by Charles County Communications | Free to Maryland PSAPS E-mail Alicia for reservations <u>Alicia.Dodson@maryland.gov</u> Outside of Maryland? <u>Register Online</u> or call 800-348-8911 |
| March 10, 2017 Rocky Gap Resort | <u>Spirit to Serve</u> Miltenberger Conference Rocky Gap Resort, Maryland | E-mail Dwayne for reservations <u>E-mail Dwayne</u> <u>Conference Brochure</u> |
| March 11, 2017 Rocky Gap Resort | <u>Surviving Dispatch Stress</u> Miltenberger Conference Rocky Gap Resort, Maryland | E-mail Dwayne for reservations <u>E-mail Dwayne</u> <u>Conference Brochure</u> |
| March 13, 2017 Watertown, Massachusetts | <u>Complacency, Cannibalism & Critical Thinking</u> Hosted by Watertown Police | \$189 <u>Register Online</u> or call 800-348-8911 |
| March 14, 2017 Watertown, Massachusetts | <u>You Just Never Know</u> (Mental Preparedness) Hosted by Watertown Police | \$189 <u>Register Online</u> or call 800-348-8911 |
| March 20, 2017 Elgin, Illinois | <u>Defeating Workplace Drama for Peak 9-1-1 Performance</u> Hosted by Elgin Communications | \$189 <u>Register Online</u> or call 800-348-8911 |
| March 21, 2017 Elgin, Illinois | <u>Responder Risk and the 9-1-1 Professional</u> | \$189 <u>Register Online</u> or call 800-348-8911 |

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| | Hosted by Elgin Communications | |
| March 22-23-24, 2017 Davenport, Iowa | Communications Training Officer Workshop Hosted by Scott Emergency Communications Center (SECC) | \$399 (3 day workshop) Register Online or call 800-348-8911 |
| March 27-28-29, 2017 Gaithersburg, Maryland | Communications Training Officer Workshop Hosted by Montgomery County DPSC | Free to Maryland PSAPS E-mail Alicia for reservations Alicia.Dodson@maryland.gov Outside of Maryland? Register Online or call 800-348-8911 |
| March 28, 2017 Gonzales, Louisiana | You Just Never Know (Mental Preparedness) Hosted by Ascension Sheriff's Office Communications | \$189 Register Online or call 800-348-8911 |
| March 29, 2017 Gonzales, Louisiana | Progressive Supervision Hosted by Ascension Sheriff's Office Communications | \$189 Register Online or call 800-348-8911 |
| March 30, 2017 Gonzales, Louisiana | You Just Never Know (Mental Preparedness) Hosted by Ascension Sheriff's Office Communications | \$189 Register Online or call 800-348-8911 |
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APRIL, 2017

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| April 3, 2017 San Antonio, Texas area | FIRE COMMUNICATIONS Hosted by Bexar County 9-1-1 District | For Bexar Metro Agencies only E-mail Leigh for reservations Lmclennan@bexarmetro.org |
| April 4, 2017 San Antonio, Texas area | SUICIDE & CRISIS CALLERS Hosted by Bexar County 9-1-1 District | For Bexar Metro Agencies only E-mail Leigh for reservations Lmclennan@bexarmetro.org |
| April 5, 2017 San Antonio, Texas area | TRAINS, PLANES & AUTOS (Transportation Emergencies) Hosted by Bexar County 9-1-1 District | For Bexar Metro Agencies only E-mail Leigh for reservations Lmclennan@bexarmetro.org |
| April 3, 2017 Normal, Illinois | Active Shooter Situations Hosted by MTU 8 | E-mail Denelle for reservations |
| April 4, 2017 Normal, Illinois | Complacency, Cannibalism & Critical Thinking Hosted by MTU 8 | E-mail Denelle for reservations |

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| April 5, 2017 Traverse City, Michigan | Active Shooter Situations Hosted by Grand Traverse 9-1-1 | \$189 Register Online or call 800-348-8911 MICHIGAN APPROVED PST-2013-10A |
| April 6, 2017 Traverse City, Michigan | Active Shooter Situations Hosted by Grand Traverse 9-1-1 | \$189 Register Online or call 800-348-8911 MICHIGAN APPROVED PST-2013-10A |
| April 7, 2017 Traverse City, Michigan | Customer Service the 9-1-1 Way Hosted by Grand Traverse 9-1-1 | \$189 Register Online or call 800-348-8911 MICHIGAN APPROVED PST-2013-10F |
| April 10-11, 2017 New Orleans, Louisiana | NAVIGATOR Pre-Conference Classes | CONFERENCE WEB SITE |
| April 11-14, 2017 New Orleans, Louisiana | NAVIGATOR CONFERENCE | CONFERENCE WEB SITE |
| April 17-18-19, 2017 Indianapolis, Indiana | Indiana NENA Conference | CONFERENCE WEB SITE |
| April 24-25-26, 2017 Oregon, Illinois | Communications Training Officer Workshop Hosted by Ogle County 9-1-1 | \$399 (3 day workshop) Register Online or call 800-348-8911 |
| April 24-25-26, 2017 New Haven, Connecticut | Communications Training Officer Workshop Hosted by New Haven Communications | \$399 (3 day workshop) Register Online or call 800-348-8911 |
| April 24, 2017 Afton, Wyoming | In-Progress Hosted by Lincoln County Communications | \$179 Register Online or call 800-348-8911 |
| April 25, 2017 Afton, Wyoming | Active Shooter Situations Hosted by Lincoln County Communications | \$179 Register Online or call 800-348-8911 |
| April 27, 2017 La Plata, Maryland | Spirit to Serve Hosted by Charles County 911 Communications | Free to Maryland PSAPS E-mail Alicia for reservations Alicia.Dodson@maryland.gov Outside of Maryland? Register Online or call 800-348-8911 |
| April 28, 2017 La Plata, Maryland | Trains, Planes and Automobiles (transportation emergencies) Hosted by Charles County 911 Communications | Free to Maryland PSAPS E-mail Alicia for reservations Alicia.Dodson@maryland.gov Outside of Maryland? Register Online or call 800-348-8911 |
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MAY, 2017

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| <p>May 1, 2017 Price, Utah</p> | <p><u>Crisis Communications</u> Hosted by Price Communications</p> | <p>\$189 <u>Register Online</u> or call 800-348-8911</p> |
| <p>May 4, 2017 Richfield, Utah</p> | <p><u>Crisis Communications</u> Hosted by Richfield Communications</p> | <p>\$189 <u>Register Online</u> or call 800-348-8911</p> |
| <p>May 4, 2017 Elgin, Illinois</p> | <p><u>Building Your 911 Liability Shield</u> Hosted by Elgin Communications</p> | <p>\$189 <u>Register Online</u> or call 800-348-8911</p> |
| <p>May 5, 2017 Elgin, Illinois</p> | <p><u>HIGH RISK</u> (Responder Safety) Hosted by Elgin Communications</p> | <p>\$189 <u>Register Online</u> or call 800-348-8911</p> |
| <p>May 8, 2017 Lebanon, Tennessee</p> | <p><u>Complacency, Cannibalism & Critical Thinking</u> Hosted by Wilson County Communications</p> | <p>\$189 <u>Register Online</u> or call 800-348-8911</p> |
| <p>May 9, 2017 Lebanon, Tennessee</p> | <p><u>Defeating Workplace Drama for Peak 9-1-1 Performance</u> Hosted by Wilson County Communications</p> | <p>\$189 <u>Register Online</u> or call 800-348-8911</p> |
| <p>May11, 2017 Barron, Wisconsin</p> | <p><u>Active Shooter Situations</u> Hosted by the Barron County 9-1-1 Center</p> | <p>\$189 <u>Register Online</u> or call 800-348-8911</p> |
| <p>May12, 2017 Barron, Wisconsin</p> | <p><u>Crisis Communications</u> Hosted by the Barron County 9-1-1 Center</p> | <p>\$189 <u>Register Online</u> or call 800-348-8911</p> |
| <p>May 15, 2017 Lewisville, Texas</p> | <p><u>Providing Exceptional Service What if it Were Family?</u> Hosted by DENCO</p> | <p>E-mail Jennifer for Reservations <u>CLICK here for reservations or questions</u></p> |
| <p>May 16, 2017 Forest Hill, Maryland</p> | <p><u>Defeating Workplace Drama for Peak 9-1-1 Performance</u> Hosted by Harford Communications</p> | <p>Free to Maryland PSAPS E-mail Alicia for reservations <u>Alicia.Dodson@maryland.gov</u> Outside of Maryland? <u>Register Online</u> or call 800-348-8911</p> |
| <p>May 17, 2017 Forest Hill, Maryland</p> | <p><u>Responder Risk and the 9-1-1 Professional</u> Hosted by Harford County Communications</p> | <p>Free to Maryland PSAPS E-mail Alicia for reservations <u>Alicia.Dodson@maryland.gov</u> Outside of Maryland? <u>Register Online</u> or call 800-348-8911</p> |
| <p>May 18, 2017 La Plata, Maryland</p> | <p><u>Complacency, Cannibalism & Critical Thinking</u></p> | <p>Free to Maryland PSAPS E-mail Alicia for reservations <u>Alicia.Dodson@maryland.gov</u></p> |

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| | Hosted by Charles County Communications | Outside of Maryland? Register Online or call 800-348-8911 |
| May 19, 2017 La Plata, Maryland | Domestic & Family Violence Hosted Charles County Communications | Free to Maryland PSAPS E-mail Alicia for reservations Alicia.Dodson@maryland.gov Outside of Maryland? Register Online or call 800-348-8911 |
| May 22, 2017 Sebastian, Florida | Providing Exceptional Service What if it Were Family? Hosted by Sebastian Communications | \$189 Register Online or call 800-348-8911 |
| May 23, 2017 Sebastian, Florida | You Just Never Know (Mental Preparedness) Hosted by Sebastian Communications | \$189 Register Online or call 800-348-8911 |
| May 31 & June 1-2, 2017 Lebanon, Tennessee | Communications Training Officer Workshop Hosted by Wilson County Communications | \$399 (3 day workshop) Register Online or call 800-348-8911 |

JUNE, 2017

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| June 1, 2017 San Antonio, Texas area | Active Shooter Situations Hosted by Bexar County 9-1-1 District | For Bexar Metro Agencies only E-mail Leigh for reservations Lmclennan@bexarmetro.org |
| June 2, 2017 San Antonio, Texas area | Building Your 911 Liability Shield Hosted by Bexar County 9-1-1 District | For Bexar Metro Agencies only E-mail Leigh for reservations Lmclennan@bexarmetro.org |
| June 4-8, 2017 San Antonio, Texas | Conference Sessions Vendors | www.nena.org |
| June 12, 2017 Bentonville, Arkansas | In-Progress Hosted by Bentonville Communications | \$189 Register Online or call 800-348-8911 |
| June 13, 2017 Bentonville, Arkansas | Providing Exceptional Service What if it Were Family? Hosted by Bentonville Communications | \$189 Register Online or call 800-348-8911 |
| June 26, 2017 Lewisville, Texas | It's Your Ship! Hosted by DENCO | E-mail Jennifer for Reservations CLICK here for reservations or questions |
| June 27-28-29, 2017 Ft. Worth, Texas | Policy & Procedure 3-day workshop Hosted by Tarrant County 911 | Contact Tarrant County 911 for reservations |

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| JULY, 2017 | | |
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| AUGUST, 2017 | | |
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| SEPTEMBER, 2017 | | |
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| OCTOBER, 2017 | | |
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| NOVEMBER, 2017 | | |
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| DECEMBER, 2017 | | |
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Would you like to host a PSTC class? Give us a call or e-mail Kevin!
Kevin@pstc911.com or call PSTC 800-348-8911
www.pstc911.com

To get added to our schedule, e-mail Kevin@pstc911.com

Schedule updated Monday, January 30, 2017 @ 1830 pst