## **2017 PSTC CLASS SCHEDULE**

We are booking dates for all of 2017 now! E-mail <a href="Mevin@pstc911.com">Kevin@pstc911.com</a> now to get the ball rolling.

JANUARY, 2017		
January 30-31 & Feb 1, 2017 Eau Claire, Wisconsin	Communications Training Officer Workshop Hosted by the Eau Clair Emergency Center	\$399 (3 day workshop)  Register Online  or call 800-348-8911  CLASS IS FULL  JOIN THE WAITING LIST

FEBRUARY, 2017		
February 8 , 2017	Active Shooter Situations	\$189
Tacoma, Washington	Hosted by South Sound	Register Online
	9-1-1	or call 800-348-8911
		THIS CLASS IS ALMOST FULL
February 9, 2017	Active Shooter Situations	\$189
Tacoma, Washington	Hosted by South Sound	Register Online
_	9-1-1	or call 800-348-8911
February	Communications Training	\$399 (3 day workshop)
14-15-16, 2017	Officer Workshop	Register Online
St. Peter, Minnesota	Hosted by the Nicollet	or call 800-348-8911
	Sheriff's Office	FILLING QUICKLY
February 23, 2017	Building Your 911 Liability	\$189
Watertown,	<u>Shield</u>	Register Online
Massachusetts	Hosted by Watertown PD	or call 800-348-8911
		FILLING QUICKLY
February 24, 2017	Active Shooter Situations	\$189
Watertown,	Hosted by Watertown PD	Register Online
Massachusetts	-	or call 800-348-8911
		FILLING QUICKLY

MARCH, 2017					
March 1, 2017 Customer Service the For Bexar Metro Agencies or					
San Antonio, Texas area	9-1-1 Way!	E-mail Leigh for reservations			
	Hosted by Bexar County	Lmclennan@bexarmetro.org			
	9-1-1 District				
March 2, 2017	Domestic & Family Violence	For Bexar Metro Agencies only			
San Antonio, Texas area	Hosted by Bexar County	E-mail Leigh for reservations			
	9-1-1 District	Lmclennan@bexarmetro.org			

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March 3, 2017	<u>HIGH RISK</u>	For Bexar Metro Agencies only
San Antonio, Texas area	(Responder Safety)	E-mail Leigh for reservations
	Hosted by Bexar County	Lmclennan@bexarmetro.org
	9-1-1 District	
March 2, 2017	Surviving Dispatch Stress	\$179
Bentonville, Arkansas	Hosted by Bentonville 911	Register Online
Demonvine, Amansas	Communications	or call 800-348-8911
March 2 2017	Responder Risk and the	\$179
March 3, 2017		•
Bentonville, Arkansas	9-1-1 Professional	Register Online
	Hosted by Bentonville 911	or call 800-348-8911
Mariah 0, 0047	Communications	¢470
March 8, 2017	Providing Exceptional Service	\$179
Park City, Utah	What if it Were Family?	Register Online
	Hosted by Park City 911	or call 800-348-8911
11 1 2 2247	Communications	E . M . L . LDCADO
March 9, 2017	<u>Defeating Workplace Drama</u>	Free to Maryland PSAPS
La Plata, Maryland	for Peak 9-1-1 Performance	E-mail Alicia for reservations
	Hosted by Charles County	Alicia.Dodson@maryland.gov
	Communications	Outside of Maryland?
		Register Online
		or call 800-348-8911
March 10, 2017	Progressive Supervision	Free to Maryland PSAPS
La Plata, Maryland	Hosted by Charles County	E-mail Alicia for reservations
	Communications	Alicia.Dodson@maryland.gov
		Outside of Maryland?
		Register Online
		or call 800-348-8911
March 10, 2017	Spirit to Serve	E-mail Dwayne for reservations
Rocky Gap Resort	Opini to Corvo	E-mail Dwayne
Rooky Sup Resort	Miltenberger Conference	<u> E man bwayno</u>
	Rocky Gap Resort,	Conference Brochure
	Maryland	Odmerence Brochare
March 11, 2017	Surviving Dispatch Stress	E-mail Dwayne for reservations
Rocky Gap Resort	Carviving Dispatori Ctress	E-mail Dwayne
Rooky Cap Resolt	Miltenberger Conference	<u> </u>
	Rocky Gap Resort,	Conference Brochure
	Maryland	Comercince Diochare
March 13, 2017	Complacency, Cannibalism &	\$189
Watertown,		Register Online
Massachusetts	Critical Thinking Hosted by Watertown Police	or call 800-348-8911
March 14, 2017	Hosted by Watertown Police You Just Never Know	\$189
-		·
Watertown,	(Mental Preparedness)	Register Online
Massachusetts	Hosted by Watertown Police	or call 800-348-8911
March 20, 2017	Defeating Workplace	\$189
Elgin, Illinois	Drama for Peak 9-1-1	Register Online
	<u>Performance</u>	or call 800-348-8911
	Hosted by Elgin	
	Communications	
March 21, 2017	Responder Risk and the	\$189
Elgin, Illinois	9-1-1 Professional	Register Online
		or call 800-348-8911
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	Hosted by Elgin Communications	
March 22-23-24, 2017 Davenport, Iowa	Communications Training Officer Workshop Hosted by Scott Emergency Communications Center (SECC)	\$399 (3 day workshop)  Register Online  or call 800-348-8911
March 27-28-29, 2017 Gaithersburg, Maryland	Communications Training Officer Workshop Hosted by Montgomery County DPSC	Free to Maryland PSAPS E-mail Alicia for reservations Alicia.Dodson@maryland.gov Outside of Maryland? Register Online or call 800-348-8911
March 28, 2017 Gonzales, Louisiana	You Just Never Know (Mental Preparedness) Hosted by Ascension Sheriff's Office Communications	\$189 Register Online or call 800-348-8911
March 29,2017 Gonzales, Louisiana	Progressive Supervision Hosted by Ascension Sheriff's Office Communications	\$189 <u>Register Online</u> or call 800-348-8911
March 30, 2017 Gonzales, Louisiana	You Just Never Know (Mental Preparedness) Hosted by Ascension Sheriff's Office Communications	\$189  Register Online or call 800-348-8911

APRIL, 2017		
April 3, 2017 San Antonio, Texas area	FIRE COMMUNICATIONS Hosted by Bexar County 9-1-1 District	For Bexar Metro Agencies only E-mail Leigh for reservations Lmclennan@bexarmetro.org
April 4, 2017 San Antonio, Texas area	SUICIDE & CRISIS CALLERS Hosted by Bexar County 9-1-1 District	For Bexar Metro Agencies only E-mail Leigh for reservations Lmclennan@bexarmetro.org
April 5, 2017 San Antonio, Texas area	TRAINS, PLANES & AUTOS (Transportation Emergencies) Hosted by Bexar County 9-1-1 District	For Bexar Metro Agencies only E-mail Leigh for reservations Lmclennan@bexarmetro.org
April 3, 2017 Normal, Illinois	Active Shooter Situations Hosted by MTU 8	E-mail <u>Denelle</u> for reservations
April 4, 2017 Normal, Illinois	Complacency, Cannibalism & Critical Thinking Hosted by MTU 8	E-mail Denelle for reservations

April 5, 2017	Active Shooter Situations	\$189
Traverse City, Michigan	Hosted by	Register Online
Traverse Oity, whoringair	Grand Traverse 9-1-1	or call 800-348-8911
	Grand Travelee e 1 1	MICHIGAN APPROVED
		PST-2013-10A
April 6, 2017	Active Shooter Situations	\$189
Traverse City, Michigan	Hosted by	Register Online
Traverse Oity, wheringair	Grand Traverse 9-1-1	or call 800-348-8911
	Grand Traverse 5 1 1	MICHIGAN APPROVED
		PST-2013-10A
April 7, 2017	<u>Customer Service</u>	\$189
Traverse City, Michigan	the 9-1-1 Way	Register Online
. raveree enj, mengan	Hosted by	or call 800-348-8911
	Grand Traverse 9-1-1	MICHIGAN APPROVED
	Grand Traverse 9-1-1	PST-2013-10F
April 10-11, 2017	NAVIGATOR	CONFERENCE WEB SITE
New Orleans, Louisiana	Pre-Conference Classes	
April 11-14, 2017	NAVIGATOR	CONFERENCE WEB SITE
New Orleans, Louisiana	CONFERENCE	
April 17-18-19, 2017	Indiana NENA Conference	CONFERENCE WEB SITE
Indianapolis, Indiana		
April 24-25-26, 2017	<b>Communications Training</b>	\$399 (3 day workshop)
Oregon, Illinois	Officer Workshop	Register Online
	Hosted by Ogle County	or call 800-348-8911
	9-1-1	
April 24-25-26, 2017	Communications Training	\$399 (3 day workshop)
New Haven, Connecticut	Officer Workshop	Register Online
	Hosted by New Haven	or call 800-348-8911
	Communications	
April 24, 2017	<u>In-Progress</u>	\$179
Afton, Wyoming	Hosted by Lincoln County	Register Online
	Communications	or call 800-348-8911
April 25, 2017	Active Shooter Situations	\$179
Afton, Wyoming	Hosted by Lincoln County	Register Online
, , ,	Communications	or call 800-348-8911
April 27, 2017	Spirit to Serve	Free to Maryland PSAPS
La Plata, Maryland		E-mail Alicia for reservations
	Hosted by Charles County 911 Communications	Alicia.Dodson@maryland.gov
	911 Communications	Outside of Maryland?
		Register Online
		or call 800-348-8911
April 28, 2017	Trains, Planes and	Free to Maryland PSAPS
La Plata, Maryland	Automobiles (transportation	E-mail Alicia for reservations
, , , , , , , , , , , , , , , , , , , ,	emergencies)	Alicia.Dodson@maryland.gov
	Hosted by Charles County	Outside of Maryland?
	911 Communications	Register Online
		or call 800-348-8911
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	MAY, 2017	
May 1, 2017	Crisis Communications	\$189
Price, Utah	Hosted by Price	Register Online
	Communications	or call 800-348-8911
May 4, 2017	Crisis Communications	\$189
Richfield, Utah	Hosted by Richfield	Register Online
	Communications	or call 800-348-8911
May 4, 2017	Building Your 911 Liability	\$189
Elgin, Illinois	<u>Shield</u>	Register Online
	Hosted by Elgin	or call 800-348-8911
	Communications	
May 5, 2017	<u>HIGH RISK</u>	\$189
Elgin, Illinois	(Responder Safety)	Register Online
	Hosted by Elgin	or call 800-348-8911
	Communications	
May 8, 2017	Complacency, Cannibalism &	\$189
Lebanon, Tennessee	<u>Critical Thinking</u>	Register Online
	Hosted by Wilson County	or call 800-348-8911
	Communications	• • • • • • • • • • • • • • • • • • • •
May 9, 2017	Defeating Workplace	\$189
Lebanon, Tennessee	Drama for Peak 9-1-1	Register Online
	Performance	or call 800-348-8911
	Hosted by Wilson County	
Mov44 2047	Communications Active Chapter Situations	¢490
<b>May11, 2017</b> Barron, Wisconsin	Active Shooter Situations Heated by the Parren	\$189
Barron, Wisconsin	Hosted by the Barron County 9-1-1 Center	Register Online or call 800-348-8911
May12, 2017	-	\$189
Barron, Wisconsin	Crisis Communications Hosted by the Barron	Register Online
Barron, Wicconom	County 9-1-1 Center	or call 800-348-8911
May 15, 2017	Providing Exceptional Service	E-mail Jennifer for Reservations
Lewisville, Texas	What if it Were Family?	CLICK here for reservations or questions
ECWISVING, TOXAS	Hosted by DENCO	
May 16, 2017	Defeating Workplace	Free to Maryland PSAPS
Forest Hill, Maryland	Drama for Peak 9-1-1	E-mail Alicia for reservations
, ,	Performance	Alicia.Dodson@maryland.gov
	Hosted by Harford	Outside of Maryland?
	Communications	Register Online
		or call 800-348-8911
May 17, 2017	Responder Risk and the 9-1-1	Free to Maryland PSAPS
Forest Hill, Maryland	Professional	E-mail Alicia for reservations
-	Hosted by Harford County	Alicia.Dodson@maryland.gov
	Communications	Outside of Maryland?
		Register Online
		or call 800-348-8911
May 18, 2017	Complacency, Cannibalism &	Free to Maryland PSAPS
La Plata, Maryland	Critical Thinking	E-mail Alicia for reservations
		Alicia.Dodson@maryland.gov

	Hosted by Charles County Communications	Outside of Maryland?  Register Online or call 800-348-8911
May 19, 2017	Domestic & Family Violence	Free to Maryland PSAPS
La Plata, Maryland	Hosted Charles County	E-mail Alicia for reservations
	Communications	Alicia.Dodson@maryland.gov
		Outside of Maryland?
		Register Online
		or call 800-348-8911
May 22, 2017	Providing Exceptional Service	\$189
Sebastian, Florida	What if it Were Family?	Register Online
	Hosted by Sebastian	or call 800-348-8911
	Communications	***
May 23, 2017	You Just Never Know	\$189
Sebastian, Florida	(Mental Preparedness)	Register Online
	Hosted by Sebastian	or call 800-348-8911
	Communications	
May 31 &	Communications Training	\$399 (3 day workshop)
June 1-2, 2017	Officer Workshop	Register Online
Lebanon, Tennessee	Hosted by Wilson County	or call 800-348-8911
	Communications	

JUNE, 2017		
June 1, 2017 San Antonio, Texas area	Active Shooter Situations Hosted by Bexar County 9-1-1 District	For Bexar Metro Agencies only E-mail Leigh for reservations Lmclennan@bexarmetro.org
June 2, 2017 San Antonio, Texas area	Building Your 911 Liability Shield Hosted by Bexar County 9-1-1 District	For Bexar Metro Agencies only E-mail Leigh for reservations Lmclennan@bexarmetro.org
June 4-8, 2017 San Antonio, Texas	Conference Sessions Vendors	www.nena.org
June12, 2017 Bentonville, Arkansas	In-Progress  Hosted by Bentonville  Communications	\$189  Register Online or call 800-348-8911
<b>June13, 2017</b> Bentonville, Arkansas	Providing Exceptional Service What if it Were Family? Hosted by Bentonville Communications	\$189  Register Online or call 800-348-8911
June 26, 2017 Lewisville, Texas	It's Your Ship! Hosted by DENCO	E-mail Jennifer for Reservations <u>CLICK here for reservations or</u> <u>questions</u>
June 27-28-29, 2017 Ft. Worth, Texas	Policy & Procedure 3-day workshop Hosted by Tarrant County 911	Contact <u>Tarrant County 911</u> for reservations

JULY, 2	2017	
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AUGUST	2017	
SEPTEMBE	R. 2017	
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OCTOBER	, 2017	
NOVEMBE	2047	
NOVEMBE	R, 2017	
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Would you like to host a PSTC class? Give us a call or e-mail Kevin! <a href="Mexico-11.com">Kevin@pstc911.com</a> or call PSTC 800-348-8911 <a href="https://www.pstc911.com">www.pstc911.com</a>

To get added to our schedule, e-mail <a href="mailto:Kevin@pstc911.com">Kevin@pstc911.com</a>

Schedule updated Monday, January 30, 2017 @ 1830 pst