#### WEEK 6 Saturday Nov 20,2021 9:00AM-1:00PM

#### 6<sup>TH</sup> CREATING SUSTAINABLE NEIGHBORHOOD DEVELOPERS' PROGRAM: Virtual

9:00 am:	<i>Welcome!</i> Dr. Donald Andrews- Dean, College of Business, Southern University and A&M College
9:05 am:	<i>Course Objectives</i> Eric L. Porter, ComNet LLC
9:10 am:	<i>Curriculum Direction</i> Dr. Sung No, Co-Director, SU EDA University Center
9:20 am:	" <i>Where are they Now (Program Graduate</i> )?" Lester Pourciau, "The Pourciau Companies"
9:35 am:	<b>Construction Beyond the Housing Development Award: Xactimate</b> <i>Down Matthews, "Concept Blue"</i>
10:50 am:	Break
11:00 am:	<b>Construction Cont'd</b> Down Matthews, "Concept Blue"
11:45 am:	Project Management – Best Practices Eric L. Porter, Sr. Co-Creator of CSNDP
12:45 pm:	Course Ending Review and Exam Preparation Dr. Sung No
1:00 pm:	<b>Closing</b> Dr. Donald Andrews

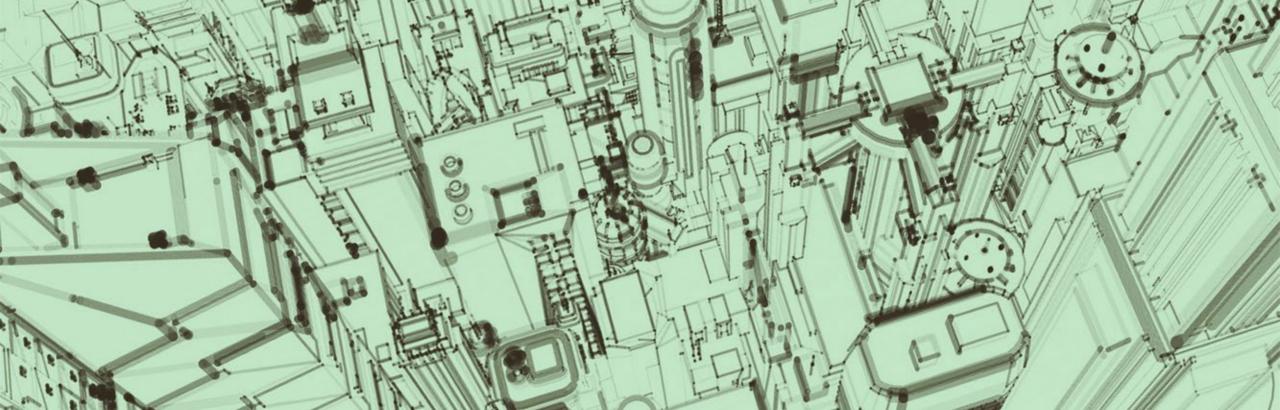
Dr. Donald Andrews Dr. Ghirmay Ghebreyesus, Director, SU EDA University Center

EDA University Center for Economic and Entrepreneurial Development, COB, Southern University, Baton Rouge









# Rehab, Rebuild, and Sustain the Community

Lester Pourciau



#### Determining your ability to flip real estate.

- Determine availability and commitment.
- Seek financial advice:
  - Find a Bank or other lending institution that will allow for real estate investments.
  - Develop a relationship with a Banker at the lending institution.
- Determined how much you will have to work with.
  - Consider: the purchase price, closing cost, taxes, repairs, debt servicing, utility cost and agent cost, etc.
  - Create a budget and stay in it.

#### The Market

- The real estate market is not always conducive to investments like house flipping.
- Keep a close eye on market trends.
  - Sites like Realtor.com will give you a good idea of what's going on in the market.
    - Determine if there are increases or decreases in the number of available houses.
- Watch the interest rates. High rates slow market, low rates fast market.

#### Now you are ready to find a property

- There are several places to find properties. The following are examples:
- East Baton Rouge Sheriff Office
  - Go to the EBRSO
  - Select Foreclosure
  - Select Real Estate Sales List
  - Select Sales Data (EBRSO typo should be Date)
  - Select Case #
  - Select General Inquiry
  - Go through the pages listed at the bottom.
  - Determine the address, copy it and place it on Google
  - Go through all the sites list and get an average of the value of the property
  - Select the properties that you are interest in, and make a list.
  - Go to the Lobby of the EBR Court House on Wednesday at 9:00 and place your bid.

### Other examples for acquiring properties:

- Other examples of auction sites:
  - Free sites:
    - Auction.com
    - Hubzu.com
    - <u>https://www.hud.gov/topics/homes\_for\_sale</u>
    - Commercial Properties
      - Ten-X
      - Loop-net

I have not been successful at all with either the sites that cost or any direct contact with banks.

#### Now you have selected and won the bid

#### Immediately After Closing

- Security Issues
  - Builder's, Flood and Liability insurance
  - Intrusion Prevention
- Safety Issues
  - Foundation Issues
  - Pest control
  - Mold Remediation
  - Asbestos Remediation
  - Tree Removal
- Demolition
- Materials Ordering

#### Exterior Structural Elements

- Foundation
- Rough Carpentry
- Roof
- Moisture Control
- Windows and Doors
- Siding and Trim
- Masonry
- Sewer
- Landscaping

#### Interior Structural Elements

- HVAC
- Plumbing
- Electrical
- Insulation
- Drywall

### Finishing

- Trim
- Painting
- Cabinets and counters
- Flooring
- Tilework
- Baseboards
- Fixtures (Electrical and Plumbing)
- Appliances

#### Finally

- Planning and project management are the most important parts of the process:
- Failing to plan is planning to fail.
- The research is vital, it is a constant task.
- Make contact with every trade, and have them on the ready, as you will probably need all of them.
- Determine what you will you do to save money. What skills do you bring to the project? Everyone is not a trades person, so do what you can.
- Sweat equity is generally required; Cleaning, touch up painting, landscaping, etc.
- You have to have some skin in the game if you plan to optimize your ROI.

#### 3564 Coolidge ST., Baker









# HOUSING CONSTRUCTION TYPES

## CONCEPT BLUE

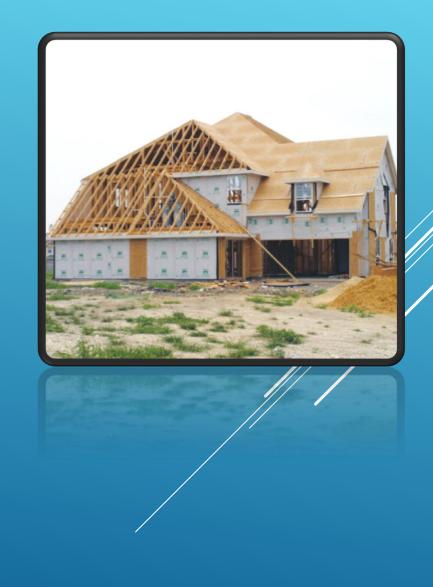
By: Dwon Matthews

#### MAJOR CONSTRUCTION TYPES

Most homes stand out because of their exterior styling; however, internal construction is limited to a few building techniques that use different materials and processes to provide the basis for any sort of home.

- Timber Frame
- > Wood Panels
- Manufacturing
- ➤ Concrete





- Straightforward and the most common construction type that relies on large wooden beams for its basic construction, with more narrow timber beams in between them.
- The quality varies depending on the level of technical skilled labor used.

#### TIMBER FRAME





#### WOOD PANELS

Unlike timber frame homes, wood panel homes use prefabricated panels that sandwich rigid foam insulation between thinner pieces of wood.

Like timber frame house construction, wood panel homes are susceptible to warping and rot from water, or damage from termites and other insects.

- Manufactured, or prefab, homes use components that have been constructed elsewhere in large numbers.
- While some wood panel homes may be considered partially prefabricated, other homes make much heavier use of manufactured components using plastics, fiberboard and fiberglass.
- Mobile homes are one example of house construction that uses entirely prefabricated parts.

### MANUFACTURING





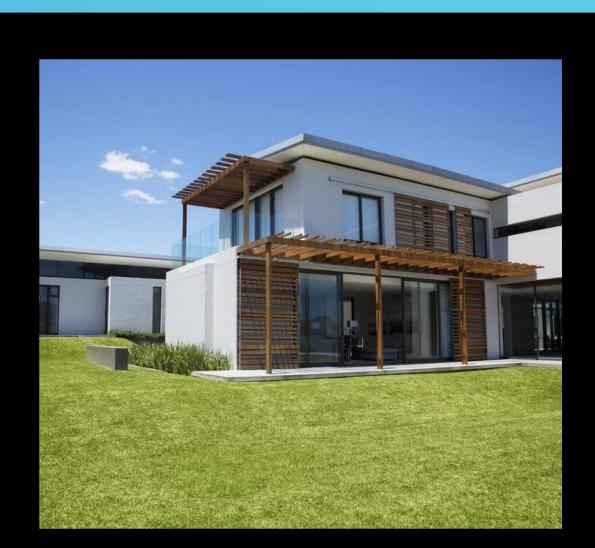
### STEEL STUD

- Steel stud construction is popular with commercial buildings, but some home builders also use it in construction residences.
- It uses many of the same building techniques as wood frame construction but replaces the wood beams with steel. Screws, rather than nails, hold the components together and help form the basic structure, which may be indistinguishable from wood frame construction when the building is complete.
- Steel stud construction is resistant to fire and insects, which is why some people choose it over a wood frame method.

# There are 5 popular types of concrete used for building houses.

- 1. Concrete Blocks
- 2. Precast Panels
- 3. Insulating Concrete Forms
- 4. Removable Forms
- 5. 3D Printed

### CONCRETE





#### CONCRETE BLOCK

Concrete blocks are fairly self-explanatory.

They are very popular, due to their inexpensive price, and they can be manufactured easily and quickly.

Precast panels are often built at a plant, and then transported to the site of where your home is being constructed.

Generally, they look good, but they can be a bit more expensive.

#### PRECAST PANELS





#### INSULATING CONCRETE FORMS

ICFs are foam blocks that are hollow and filled with reinforced concrete.

Even when the concrete has been poured in, the foam stays in so that it can provide insulation.

This particular type of concrete is generally not very pretty to look at.

#### Removable forms are very conventional concrete forms.

They are usually used to build basement walls, due to the many options for insulation that they offer.

### REMOVABLE FORMS





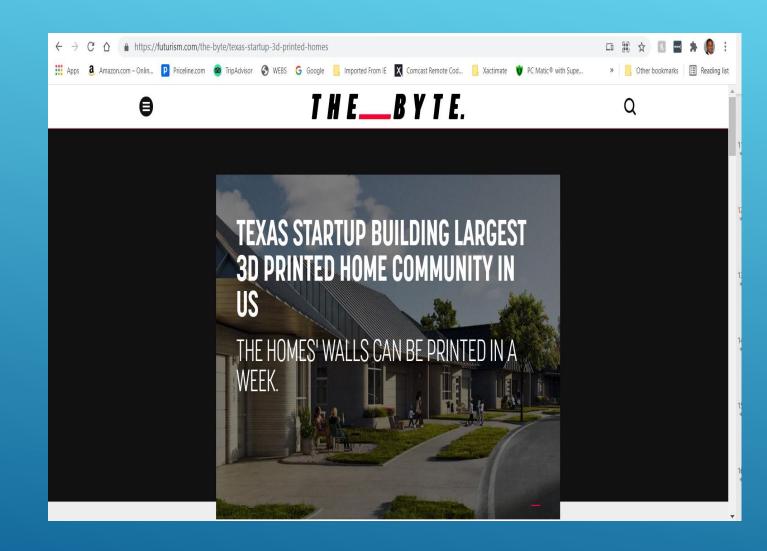
#### 3D PRINTED HOMES

3D printed homes are printed layer by layer using concrete "ink".

There are a variety of 3D printing methods used at construction scale, with the main ones being extrusion (concrete/cement, wax, foam, polymers), powder bonding (polymer bond, reactive bond, sintering), and additive welding.

3D printing has a wide variety of applications within the private, commercial, industrial and public sectors.

Potential advantages of these automation technologies include faster construction, lower costs, ease of construction, enabling DIY construction, increased complexity and/or accuracy, greater integration of function, and less waste produced.



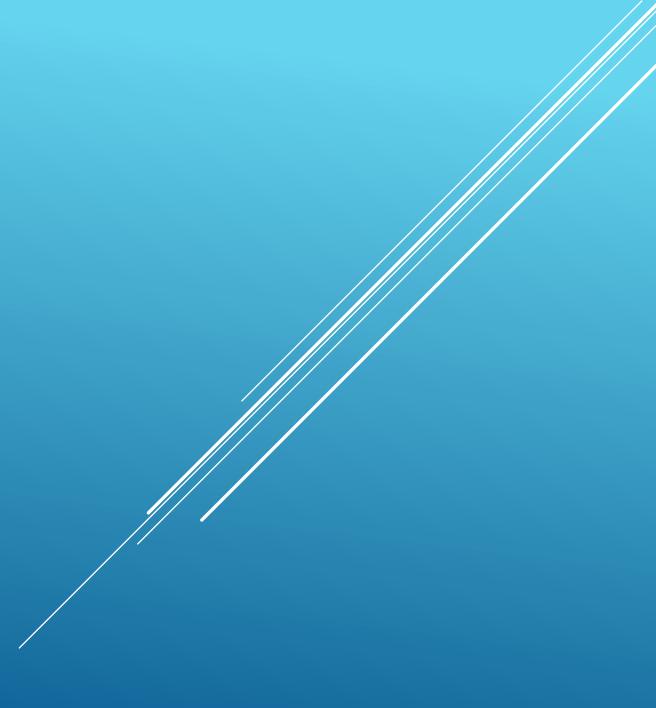
#### **BENEFITS TO 3D PRINTING**

- 3D printing technology sidesteps the supply chain issues and labor shortages.
- Easier to keep project on schedule by having fewer trades to manage.
- Better cost control measures.
- Better and more consistent final product.

<u>3D PRINT a foundation and</u> <u>finished walls of a 7000 sqft nome</u> <u>in 10 days</u>

# XACTIMATE

ESTIMATE WRITING



#### INTRODUCTION TO XACTIMATE

- Background
- Project Setup
  - Project
  - Claim Info
  - Sketch
  - Estimate Items
  - ► Complete



# BACKGROUND

Xactimate

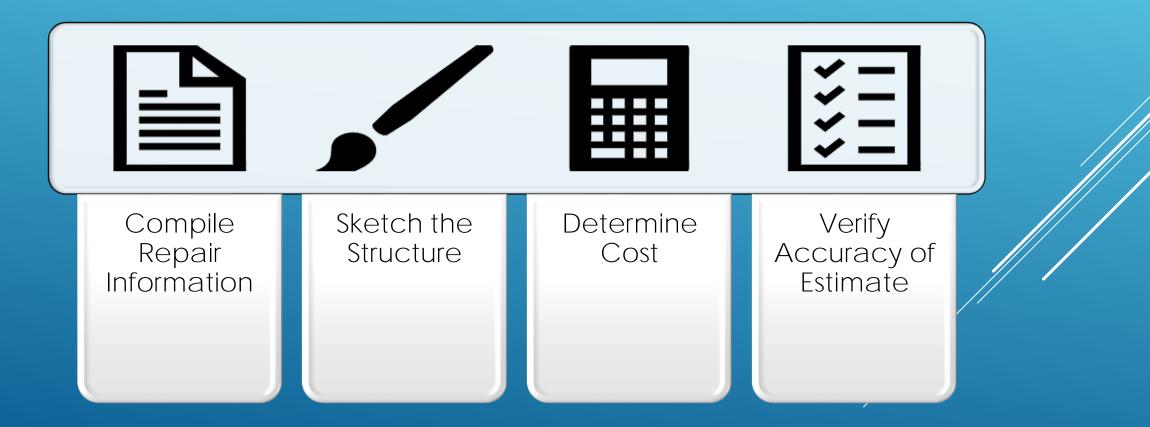
### XACTIMATE

- Leading replacement cost estimating software
- Seamless integration with XactAnalysis or XactContents
- ✓ Streamline estimating claims
- ✓ Deliver professional estimates
- Provide a single platform for mobile, laptop or desktop
- ✓ Works best with Windows operating systems



#### XACTIMATE

Makes estimating a property simple.



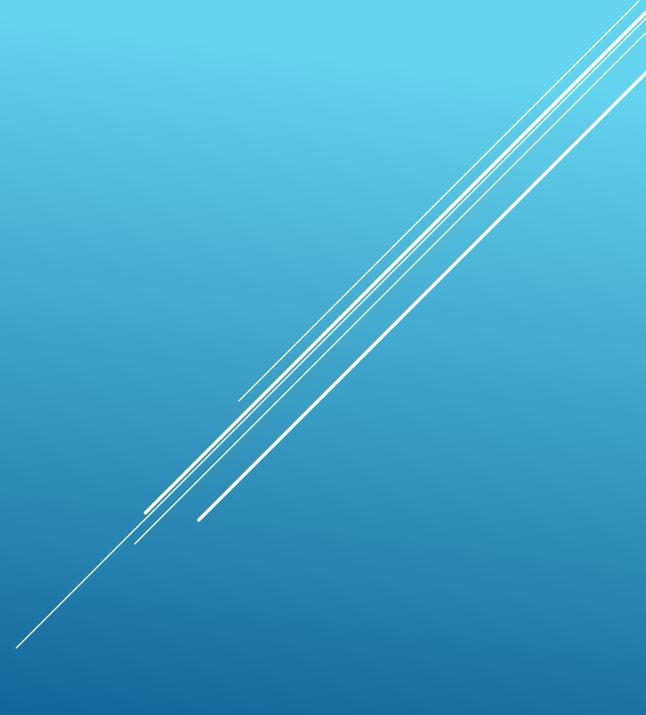
# Used by the following professionals:

- ✓ Insurance Companies
- ✓ Property Adjusters
- ✓ Contractors
- ✓ Remodelers
- ✓ Mitigation Companies



# PROJECT SETUP

Xactimate





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		Ashley-BB		Contractor	In progress	\$14,601.18	3/10/2021 1	5/6/2021 6:2	Estimate				
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### CONTROL CENTER

- Home Page
- Create new projects
- Import projects
- Export projects

pipeline

Search projects in

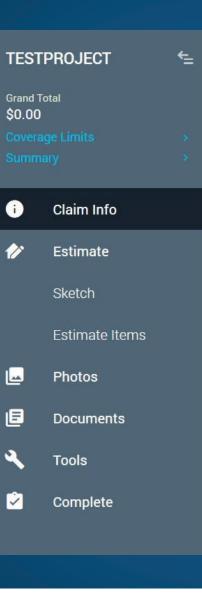
## NEW PROJECT SETUP

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- Name project
- Select Contractor or Carrier
- Input Notes (Type of job)
- Click Create

Complete each tab below to input all required information for the Final Report.

Some tabs have subcategories within the tab i.e. Estimate



## A NEW PROJECT

### Tabs to Complete:

### Claim Info

 Input basic claim information using the Loss Notice and Homeowner's Policy

### Sketch

Create a visual diagram of the property

### Estimate Item

Determine estimated replacement cost

### Documents

Finalize the report

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### Insured Info (Customer)

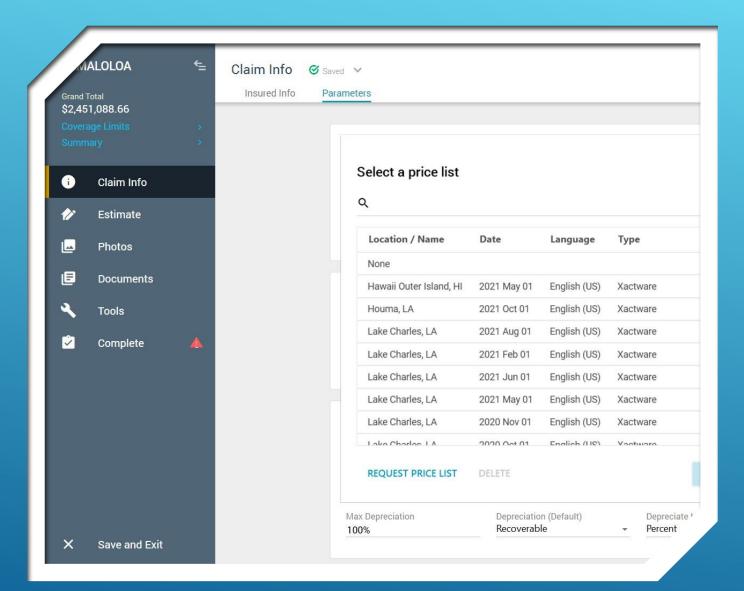
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# BUILDING THE ESTIMATE

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### ESTIMATE

### Sketch – To build Estimate

tree

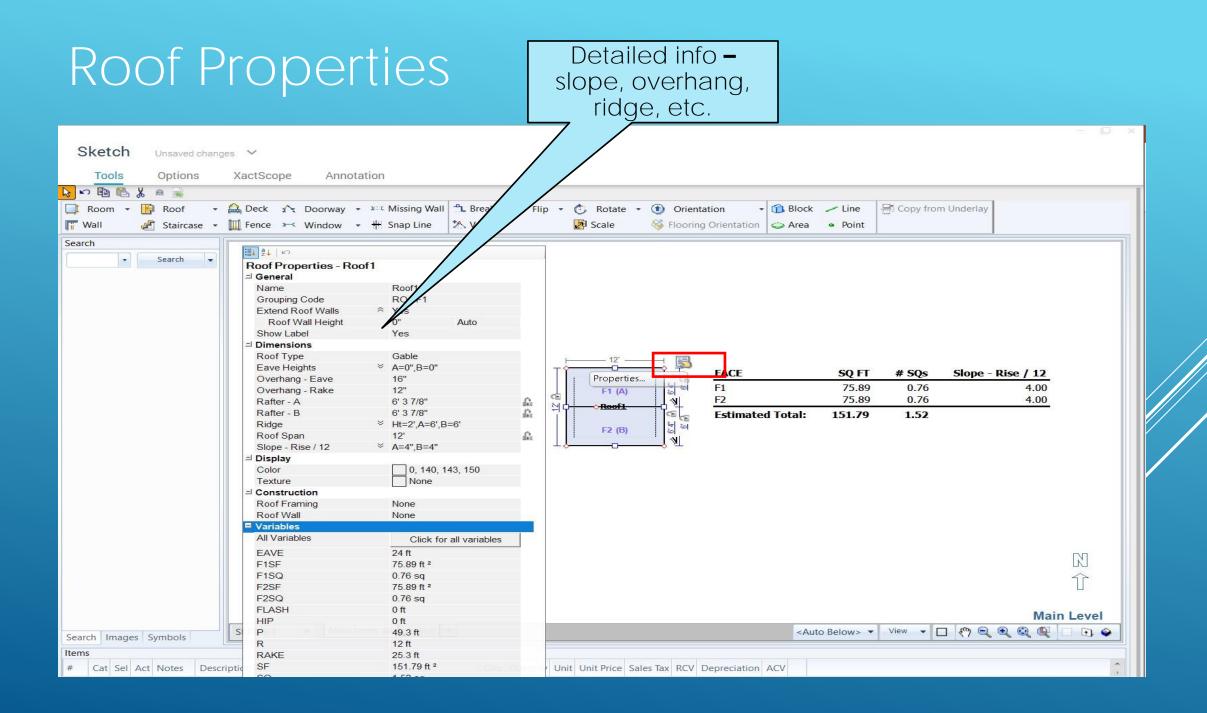
Sketch Roof

Sketch Rooms

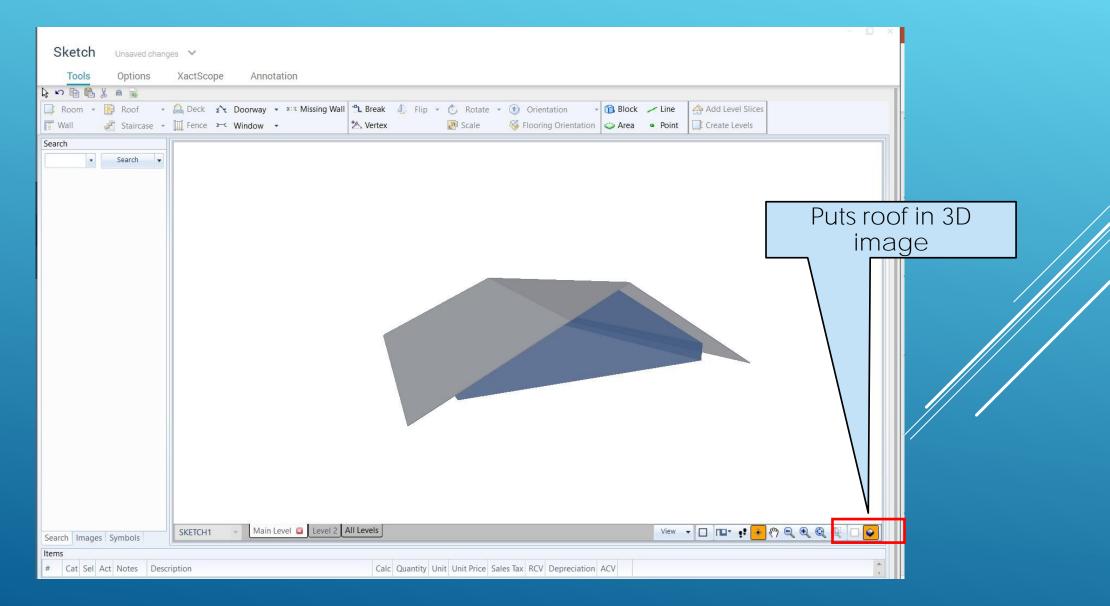
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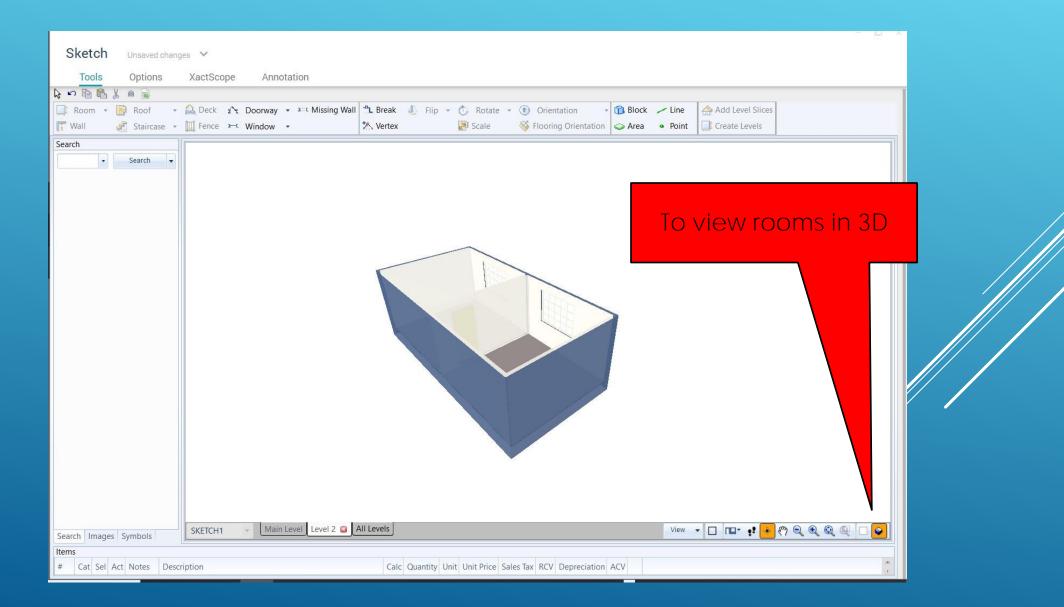


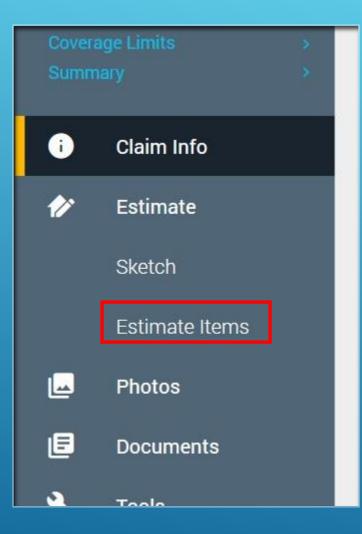
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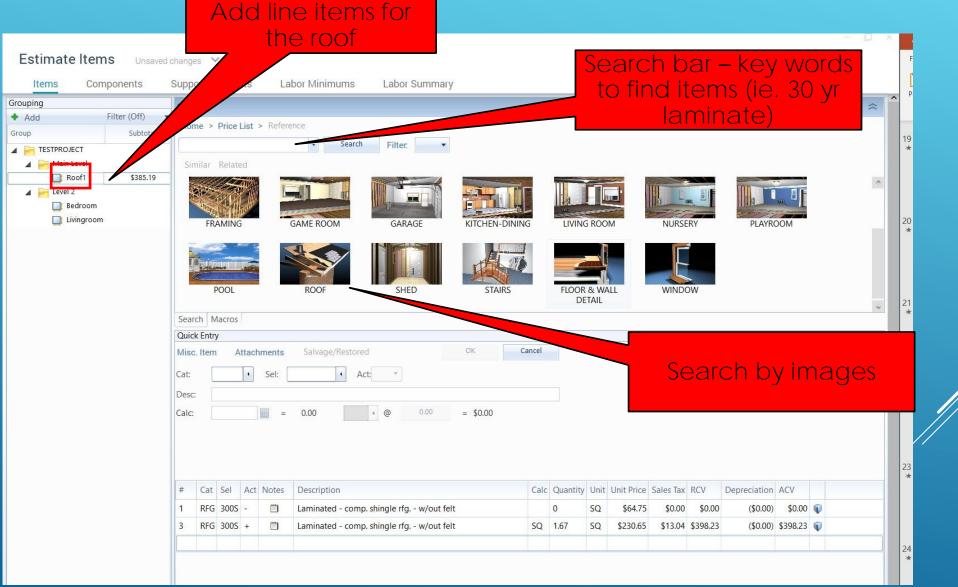


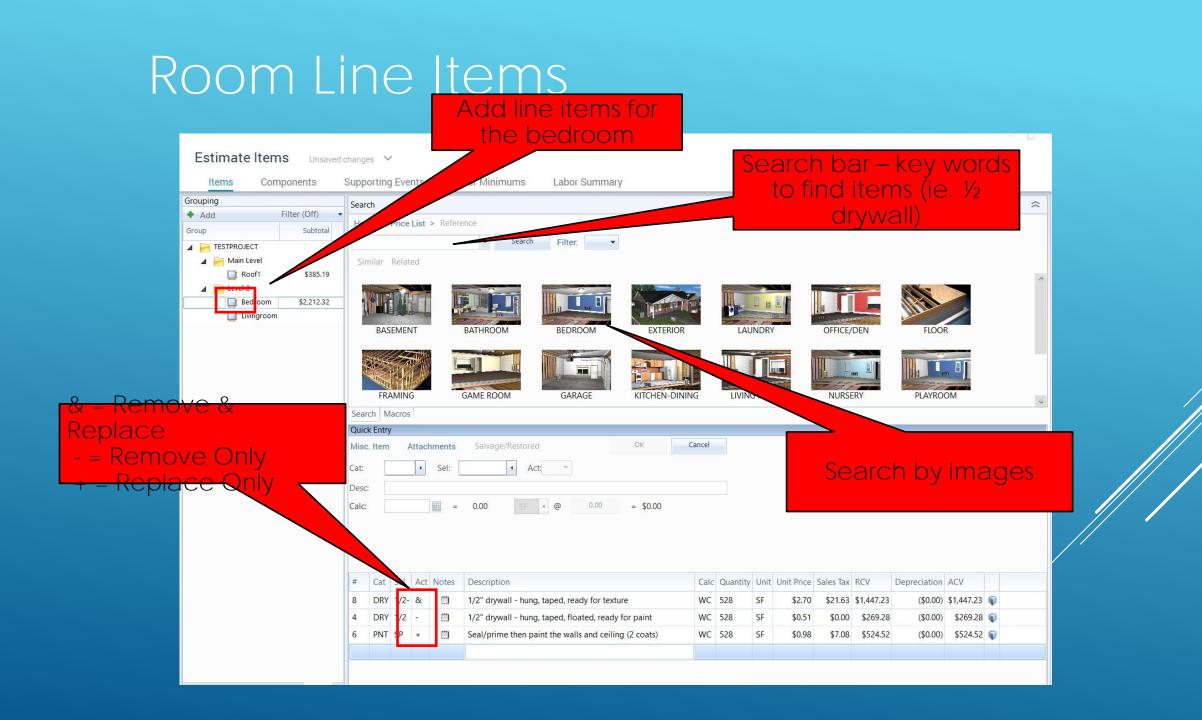


### ESTIMATE

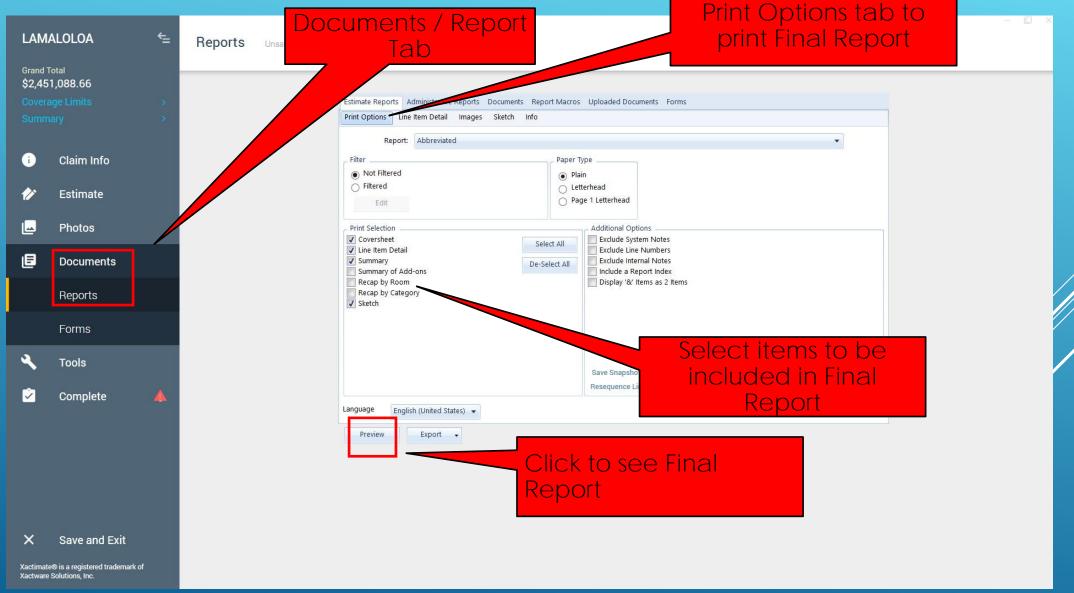
### Estimate Items – Add line items

## Roof Lin<u>e Items</u>





## Print Final Estimate



## THREE EASY STEPS TO UPLOAD PHOTOS

Step One

- Create a folder on desktop
- Name folder by insured's:
  - Last Name
  - Claim Number



Step Two

- Select the correct folder
- Download
  - pictures from camera &/or phone
  - Upload photos to folder

 Download pictures into Xactimate

Step Three

# Downloading Photos



• Download pictures into Xactimate

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## COMPLETE

Printing Final Documents

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2800 Broadway St Ste C-110 Pearland, TX 77581

#### LAMALOLOA

Roof

#### Roof

DESCRIPTION	QTY	REMOVE	REPLACE	TAX	TOTAL
45. Mono truss - 3/12 slope	4,654.91 LF	0.00	11.86	3,484.40	58,691.63
46. Sheathing - OSB - 1/2"	9,235.75 SF	0.00	3.67	2,197.22	36,092.42
47. 2" x 4" x 20' #2 & better Fir / Larch (material only)	11.00 EA	0.00	26.73	23.99	318.02
48. 2" x 4" x 8' #2 & better Fir / Larch (material only)	104.00 EA	0.00	9.54	80.96	1,073.12
49. 2" x 4" x 18' #2 & better Fir / Larch (material only)	2.00 EA	0.00	23.96	3.91	51.83
50. 2" x 4" x 16' #2 & better Fir / Larch (material only)	2.00 EA	0.00	18.94	3.10	40.98
51. 2" x 4" x 14' #2 & better Fir / Larch (material only)	10.00 EA	0.00	16.80	13.71	181.71
52. 2" x 4" x 12' #2 & better Fir / Larch (material only)	148.00 EA	0.00	14.37	173.54	2,300.30
53. 2" x 4" x 10' #2 & better Fir / Larch (material only)	34.00 EA	0.00	11.93	33.09	438.71
54. 2" x 4" x 92 5/8" pre-cut stud (for 8' wall, mat only)	119.00 EA	0.00	9.25	89.82	1,190.57
55. Sheathing - OSB - 1/2"	3,265.38 SF	0.00	3.67	776.85	12,760.79
56. Labor to frame 2" x 4" non-bearing wall - 16" oc	3,184.36 SF	0.00	2.52	323.64	8,348.23

Total: Roof

**Main House Roof** 



7,950.57 Surface Area 494.17 Total Perimeter Length 79.51 Number of Squares

7,204.23

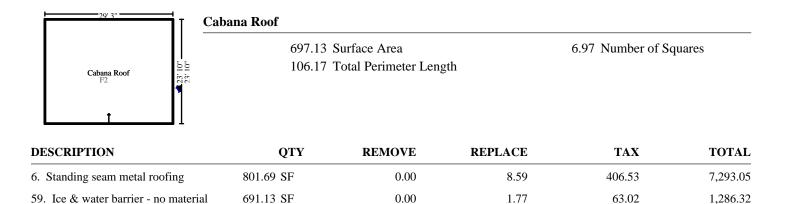
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DESCRIPTION	QTY	REMOVE	REPLACE	TAX	TOTAL
8. Standing seam metal roofing	9,143.15 SF	0.00	8.59	4,636.38	83,176.04
57. Ice & water barrier - no material waste included	7,950.57 SF	0.00	1.77	724.96	14,797.47
Totals: Main House Roof				5,361.34	97,973.51

Totals: Main House Roof



2800 Broadway St Ste C-110 Pearland, TX 77581



Totals: Cabana Roof

waste included

**Guest House Roof** 588.06 Surface Area 5.88 Number of Squares 97.00 Total Perimeter Length Guest House Roof DESCRIPTION **QTY** REMOVE REPLACE TAX TOTAL 60. Standing seam metal roofing 676.26 SF 0.00 8.59 342.93 6,152.00 61. Ice & water barrier - no material 588.06 SF 0.00 1.77 53.63 1.094.50

Total: Roof	13,431.68	235,287.69
Totals: Guest House Roof	396.56	7,246.50
waste included		

**General Construction** DESCRIPTION QTY REMOVE REPLACE TAX TOTAL 1.00 EA 0.00 270. Rough in plumbing - per fixture -43,400.00 1,739.52 45,139.52 w/PEX 272. Electrical (Rough-In/Finish) 1.00 EA 0.00 55,600.00 2,224.00 57,824.00 273. Windows & Doors 1.00 EA 318,250.00 0.00 318,250.00 0.00 274. HVAC System 1.00 EA 0.00 48,700.00 1,948.00 50,648.00 277. Ground Prep and Road 1.00 EA 200,000.00 200,000.00 0.000.00Installation

#### LAMALOLOA

469.55

8,579.37



2800 Broadway St Ste C-110 Pearland, TX 77581

#### **CONTINUED - General Construction**

DESCRIPTION	QTY	REMOVE	REPLACE	TAX	TOTAL
278. Tesla Hive Energy System - Solar/Wind	1.00 EA	0.00	221,000.00	0.00	221,000.00
279. Well Water System Upgrades	1.00 EA	0.00	32,150.00	0.00	32,150.00
276. Decks & Landscaping	1.00 EA	0.00	188,200.00	0.00	188,200.00
280. Endless Pool Install	1.00 EA	0.00	45,000.00	0.00	45,000.00
282. Kitchen Cabinets/Bath Vanities	1.00 EA	0.00	85,000.00	0.00	85,000.00
281. Appliances	1.00 EA	0.00	35,000.00	1,400.00	36,400.00
Totals: General Construction				7,311.52	1,279,611.52

Main Level

#### Main Level

DESCRIPTION	QTY	REMOVE	REPLACE	TAX	TOTAL
103. 2" x 4" x 20' #2 & better Fir / Larch (material only)	3.00 EA	0.00	26.73	6.55	86.74
104. 2" x 4" x 14' #2 & better Fir / Larch (material only)	3.00 EA	0.00	16.80	4.12	54.52
105. 2" x 4" x 12' #2 & better Fir / Larch (material only)	6.00 EA	0.00	14.37	7.04	93.26
106. 2" x 4" x 10' #2 & better Fir / Larch (material only)	9.00 EA	0.00	11.93	8.76	116.13
107. 2" x 4" x 8' #2 & better Fir / Larch (material only)	19.00 EA	0.00	9.54	14.79	196.05
108. 2" x 4" x 92 5/8" pre-cut stud (for 8' wall, mat only)	105.00 EA	0.00	9.25	79.25	1,050.50
109. Sheathing - OSB - 1/2"	579.75 SF	0.00	3.67	137.93	2,265.61
110. Labor to frame 2" x 4" non- bearing wall - 16" oc	840.96 SF	0.00	2.52	85.47	2,204.69
111. Footings - labor and materials	43.20 CY	0.00	528.44	1,308.96	24,137.57
113. Steel rebar - j-bar - #4, 2' 6"	823.00 EA	0.00	4.07	168.91	3,518.52
114. Steel rebar - #4 (1/2")	1,881.26 LF	0.00	1.41	147.58	2,800.16
116. Steel rebar - #4 (1/2")	20,316. LF 43	0.00	1.41	1,593.79	30,239.96
117. Concrete slab on grade - finished in place	84.60 CY	0.00	512.37	2,598.88	45,945.38
119. Concrete wall - labor & materials	113.17 CY	0.00	464.55	3,131.73	55,704.85
120. Steel rebar - #4 (1/2")	23,574. LF 54	0.00	1.41	1,849.38	35,089.48

Total: Main Level

11,143.14 203,503.42

Page: 4



2800 Broadway St Ste C-110 Pearland, TX 77581

<u></u>	ry/Foyer				Height: 12'	
Bedroom 4 Lathroom	1,023.00	SF Walls	3	360.57 SF Ceiling		
	1,383.57	SF Walls & Ceiling	3	60.57 SF Floor		
7' 2' 4" 2' 8" → 13' 2" → 13'	40.06	SY Flooring		85.25 LF Floor Per	imeter	
toon	85.25	LF Ceil. Perimeter				
Missing Wall	8' 3'' X 12'		<b>Opens into DINING_ROOM</b>			
Missing Wall	13' 2'' X 12'		<b>Opens into KITCHEN</b>			
DESCRIPTION	QTY	REMOVE	REPLACE	TAX	TOTAL	
126. Furring strip - 1" x 3" - applied to concrete	1,023.00 SF	0.00	2.49	129.13	2,676.40	
152. 1/2" drywall - hung, taped, floated, ready for paint	1,383.57 SF	0.00	4.03	276.56	5,852.35	
172. Blown-in insulation - 12" depth - R30	360.57 SF	0.00	1.21	27.80	464.09	
196. Batt insulation - 6" - R19 - paper / foil faced	1,023.00 SF	0.00	1.36	88.42	1,479.70	
219. Marble or Granite tile	360.57 SF	0.00	30.32	590.75	11,523.23	
250. Paint the walls and ceiling - two coats	1,383.57 SF	0.00	1.42	91.83	2,056.50	

Totals: Entry/Foyer

· · · · · · · · · · · · · · · · · · ·	ng Room				Height: 12'
	1,178.00	) SF Walls	7	18.34 SF Ceiling	
	1,896.34	SF Walls & Ceiling	718.34 SF Floor		
τ) <del>τ</del>	79.82	2 SY Flooring	9	98.17 LF Floor Peri	meter
$\frac{1}{1} + \frac{1}{18} + \frac{1}{10} +$	98.17	7 LF Ceil. Perimeter			
Missing Wall	5' 7'' X 12'		<b>Opens into DINING_ROOM</b>		
Missing Wall	9' 2	5/8'' X 12'	<b>Opens into DINING_ROOM</b>		
DESCRIPTION	QTY	REMOVE	REPLACE	TAX	TOTAL
129. Furring strip - 1" x 3" - applied to concrete	1,178.00 SF	0.00	2.49	148.70	3,081.92
155. 1/2" drywall - hung, taped, floated, ready for paint	1,896.34 SF	0.00	4.03	379.05	8,021.30
179. Blown-in insulation - 12" depth - R30	718.34 SF	0.00	1.21	55.39	924.58
202. Batt insulation - 6" - R19 - paper / foil faced	1,178.00 SF	0.00	1.36	101.81	1,703.89

10/12/2021 Page: 5

1,204.49

24,052.27



Nea Archi LLC

2800 Broadway St Ste C-110 Pearland, TX 77581

$\frac{\mathbf{F}_{2}}{\mathbf{T}\mathbf{F}_{2}}$	et				Height: 8'	
	195.55	SF Walls SF Walls & Ceiling	18.69 SF Ceiling 18.69 SF Floor			
	2.08 SY Flooring22.11 LF Floor Perimeter22.11 LF Ceil. Perimeter					
DESCRIPTION	QTY	REMOVE	REPLACE	TAX	TOTAL	
122. Furring strip - 1" x 3" - applied to concrete	176.86 SF	0.00	2.49	22.33	462.71	
148. 1/2" drywall - hung, taped, floated, ready for paint	195.55 SF	0.00	4.03	39.08	827.15	
175. Blown-in insulation - 12" depth - R30	18.69 SF	0.00	1.21	1.45	24.06	
198. Batt insulation - 6" - R19 - paper / foil faced	176.86 SF	0.00	1.36	15.29	255.82	
222. Marble or Granite tile	18.69 SF	0.00	30.32	30.62	597.30	
248. Paint the walls and ceiling - two coats	195.55 SF	0.00	1.42	12.98	290.66	
Totals: Closet				121.75	2,457.70	

Height: 8' Cabana 24' 11" 475.49 SF Walls & Ceiling 475.49 SF Ceiling 475.49 SF Floor 52.83 SY Flooring Cabana 6 **Missing Wall** 19' 1" X 8' **Opens into Exterior** 

Iissing Wall       24' 11'' X 8'         Iissing Wall       19' 1'' X 8'         Iissing Wall       24' 11'' X 8'		Opens into Ex Opens into Ex Opens into Ex	xterior		
DESCRIPTION	QTY	REMOVE	REPLACE	ТАХ	TOTAL
224. Marble or Granite tile Totals: Cabana	475.49 SF	0.00	30.32	779.03	15,195.89

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LAMALOLOA



2800 Broadway St Ste C-110 Pearland, TX 77581

	Lani				Height: 12'
ani 75' 4"	2,001.00	SF Walls	2,	136.74 SF Ceiling	
Ber Barrie Chen Lani	4,137.74	SF Walls & Ceiling	2,	136.74 SF Floor	
	237.42	SY Flooring		166.75 LF Floor Per	imeter
Hardenstroom 2 Living Robert 2'1'r Bellocater 57' 91	166.75	LF Ceil. Perimeter			
Missing Wall	15' 8''	' X 12'	Opens into E	xterior	
Missing Wall	14' 2''	' X 12'	<b>Opens into E</b>	xterior	
Missing Wall	32' 6''	' X 12'	<b>Opens into Exterior</b>		
Missing Wall	75' 4''	' X 12'	<b>Opens into Exterior</b>		
Missing Wall	13' X	12'	<b>Opens into Exterior</b>		
Missing Wall	15' 8''	' X 12'	Opens into Exterior		
Missing Wall	13' 3''	' X 12'	Opens into Exterior		
Missing Wall	5' 4'' 2	X 12'	Opens into Exterior		
Missing Wall	5' 8'' ]	X 12'	Opens into Exterior		
Missing Wall	6'' X :	12'	<b>Opens into Exterior</b>		
Missing Wall	3' 9'' ]	X 12'	<b>Opens into Exterior</b>		
Missing Wall	2' 3'' X 12'		Opens into E	xterior	
DESCRIPTION	QTY	REMOVE	REPLACE	TAX	TOTAL
245. Marble or Granite tile	2,136.74 SF	0.00	30.32	3,500.76	68,286.72
				2 500 76	<u>(8.09)</u>

Totals: Lani

3,500.76 68,286.72

	Lani				Height: 8'	
	159.33	SF Walls	1	153.06 SF Ceiling		
	312.40	SF Walls & Ceiling	1	153.06 SF Floor		
Lani 5	17.01	SY Flooring		19.92 LF Floor Peri	meter	
19' 9"	19.92	LF Ceil. Perimeter				
Missing Wall	7' 9'' 2	7' 9'' X 8'		Opens into Exterior		
Missing Wall	19' 9''	X 8'	Opens into Exterior			
Missing Wall	7' 9'' 2	X 8'	<b>Opens into E</b>	<b>Opens into Exterior</b>		
DESCRIPTION	QTY	REMOVE	REPLACE	TAX	TOTAL	
244. Marble or Granite tile	153.06 SF	0.00	30.32	250.77	4,891.55	
Totals: Lani				250.77	4,891.55	

Nea Archi LLC

at LLC2800 Broadway St Ste C-110Pearland, TX 77581

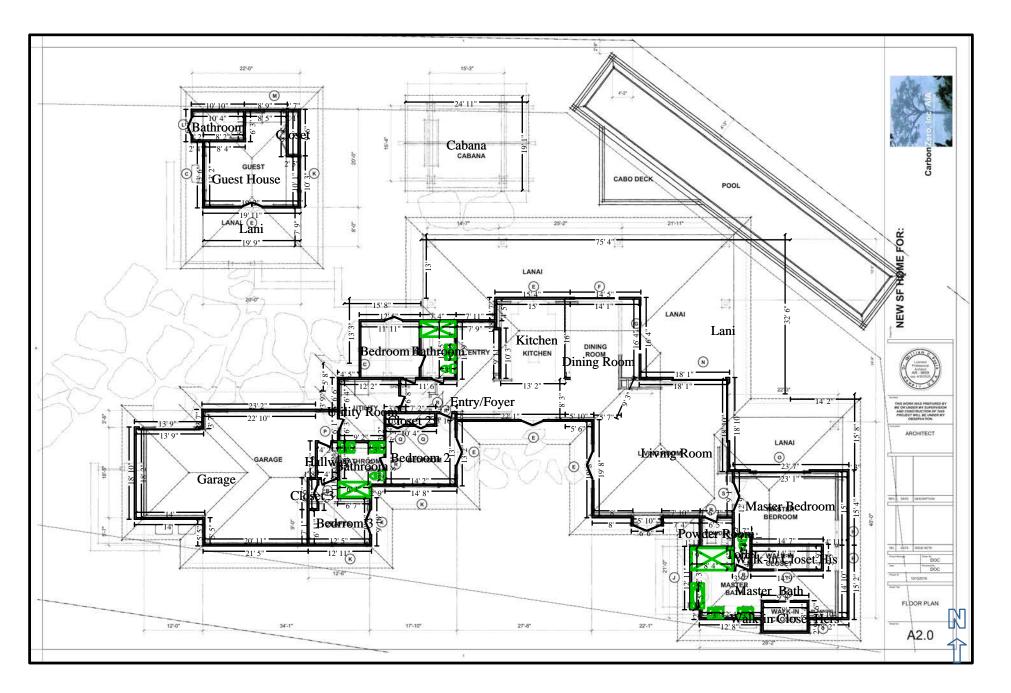
Total: Main Leve	el				31,100.70	600,021.32
Labor Minim	ums Applied					
DESCRIPTION	Ň	QTY	REMOVE	REPLACE	TAX	TOTAL
275. Heat, vent, minimum	& air cond. labor	1.00 EA	0.00	236.81	9.47	246.28
Totals: Labor M	linimums Applied				9.47	246.28
Line Item Total	ls: LAMALOLOA				51,853.37	2,115,166.81
Grand Tota	ll Areas:					
15,490.40	SF Walls	7,328.48	SF Ceiling	22,818.88	SF Walls and Ceili	ing
7,328.48	SF Floor	814.28	SY Flooring	1,341.43	LF Floor Perimeter	r
0.00	SF Long Wall	0.00	SF Short Wall	1,341.43	LF Ceil. Perimeter	
7,328.48	Floor Area	7,618.02	Total Area	15,490.40	Interior Wall Area	
8,236.86	Exterior Wall Area	704.17	Exterior Perimeter of Walls			
9,235.75	Surface Area	92.36	Number of Squares	0.00	Total Perimeter Le	ength
0.00	Total Ridge Length	0.00	Total Hip Length			



2800 Broadway St Ste C-110 Pearland, TX 77581

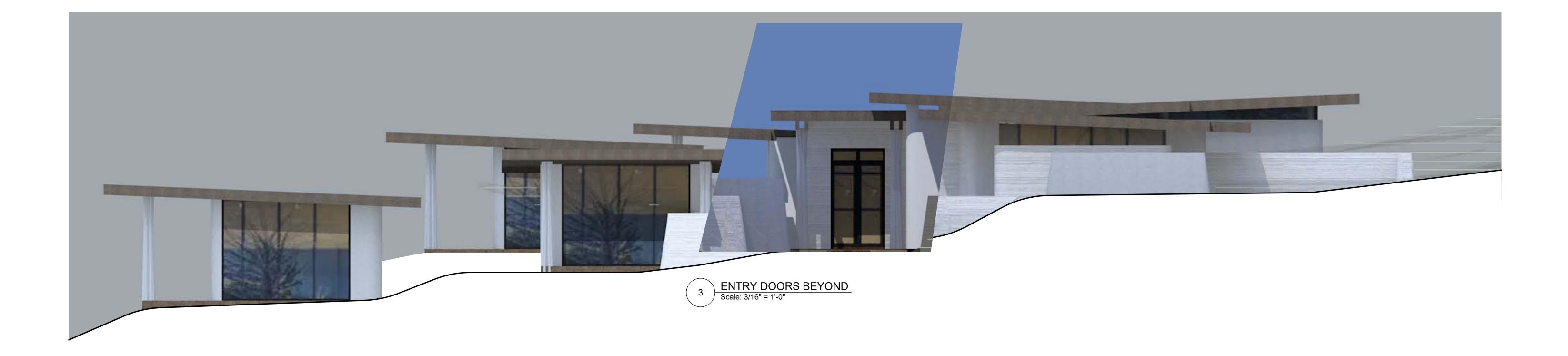
#### Summary

Line Item Total	2,063,313.44
Material Excise Tax	12,408.44
Subtotal	2,075,721.88
General Excise Tax	39,444.93
Replacement Cost Value	\$2,115,166.81
Net Claim	\$2,115,166.81



### Main Level

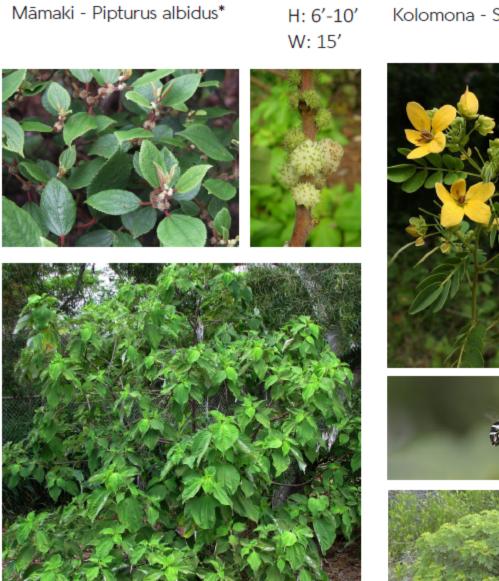






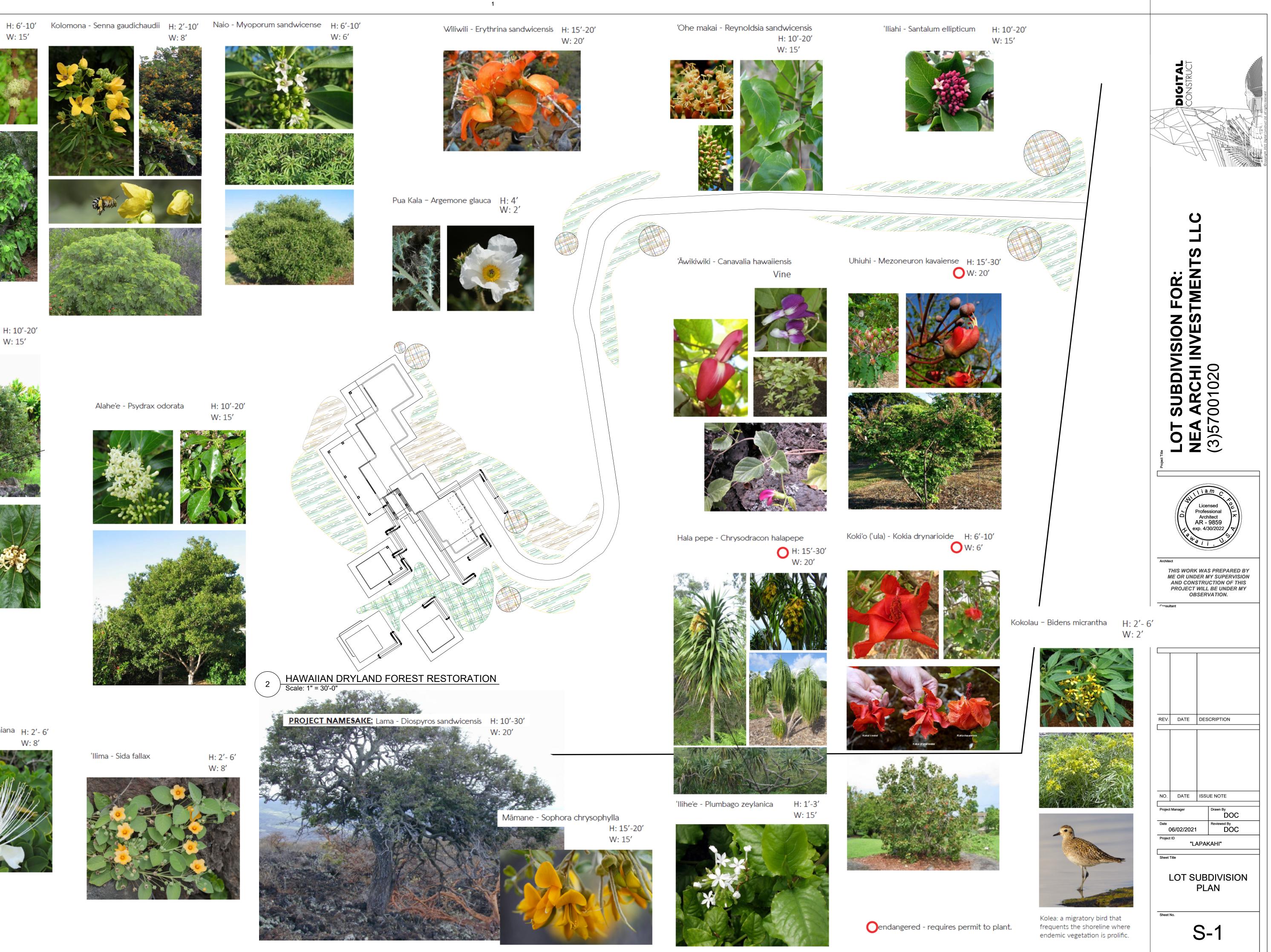






\*makes exceptional tea

W: 8′



Ho'awa - Pittosporum hosmeri H: 10'-20' W: 15'





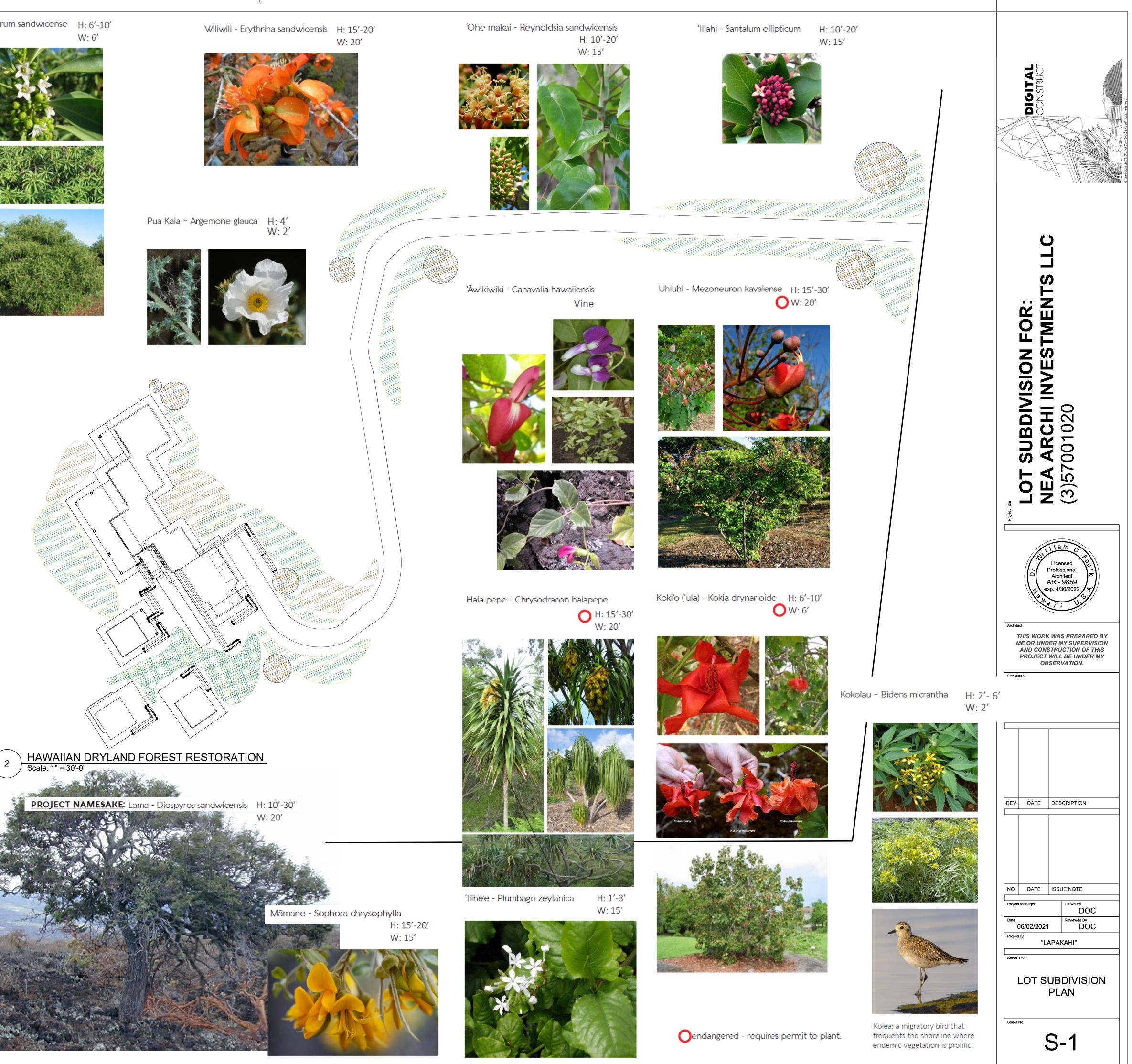
Alahe'e - Psydrax odorata







1



ʻllima - Sida fallax

H: 2'- 6' W: 8'



Maiapilo - Capparis sandwichiana H: 2'- 6' W: 8′





### **BUDGET FORM**

#### **Revised 06.05.2020**

> facodraw@financeofamerica.com

BORROWER AND LOAN INFORMATION							
Borrower	Property Address or Subdivision		Borrower Contact Name	Builder/Contact Name			
City	State	Zip	Lot No.	Borrower Contact Number	Builder/Contact Number		
Lockbox/Access Code	Notes to Inspector (e.g. Location or access comments)						

#### PROJECT WORK SCOPE: Provide a detailed description of the work to be done

BUDGET DETAIL			BUDGET COMMENTS
	Budget		
Line Item Detail	\$	%	Materials, Finish Quality, and/or Unique Features
Miscellaneous Soft Costs (Insurance, Appraisal,			
Property Inspections, etc.) Consultant Fees: Architect, Engineer, Surveyor,			
Testing (10% max if funded) (Invoices Required)			
Permits (Invoices Required)			
Site Prep: Clearing, Grading, Demolition, Dumpsters,			
Security Fencing, etc. Foundation/Structural: Concrete, Walls			
,			
Framing: Trusses, Sheathing			
Roof: Flashing, Underlayment, Shingles			
Exterior: Windows, Doors			
Plumbing: Rough-in			
Electrical: Rough-in			
HVAC: Rough-in			
Exterior Finish (Siding, Veneer, Paint)			
Insulation (walls and ceilings)			
Interior walls and ceilings (includes wall tile)			
Cabinets/Vanities, Countertops			
Interior Trim, Doors, Mirrors			
Interior Paint			
HVAC: Finish (furnace, condenser)			
Floor covering (carpet, vinyl, wood, tile)			
Plumbing: Fixtures			
Electrical: Fixtures			
Appliances			
Concrete (garage, driveway, walks)			
Water/Sewer (includes well, septic and city):			
Connections, Rough-in, System Deck/Patio/Pool/Other Exterior Structures			
Landscaping			
PROPERTY BUDGET			
CONTRACTOR FEE (15% max)			
CONTINGENCY FEE (10% required)			
TOTAL BUDGET	\$		

All materials must be installed to receive draw credit. Contingency Fee funding requires documented line item overages.

By completing this Budget Form, borrower represents to Finance of America Commercial ("FACo") that the information provided herein, is true and accurate as of the date completed. If the information provided should change during the loan process, borrower is obligated to inform FACo of such changes. Failure to do so and any inaccuracies in the information provided may result in a change of loan terms and/or denial of borrower's loan application. Additionally, FACo reserves the right to withhold escrowed funds due to budget changes and/or inaccuracies. REV. 06.05.2020

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#### **CONCEPT BLUE**

2800 Broadway St Ste C-110 Pearland, TX 77581

1 20-Before Pics





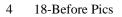
2 17-Before Pics

#### **CONCEPT BLUE**

2800 Broadway St Ste C-110 Pearland, TX 77581

3 1-Before Pics







2800 Broadway St Ste C-110 Pearland, TX 77581

5 21-Before Pics



6 16-Before Pics

2800 Broadway St Ste C-110 Pearland, TX 77581

7 8-Before Pics





8 6-Before Pics

2800 Broadway St Ste C-110 Pearland, TX 77581

9 4-Before Pics





10 13-Before Pics

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2800 Broadway St Ste C-110 Pearland, TX 77581

11 3-Before Pics





12 7-Before Pics

2800 Broadway St Ste C-110 Pearland, TX 77581

13 5-Before Pics

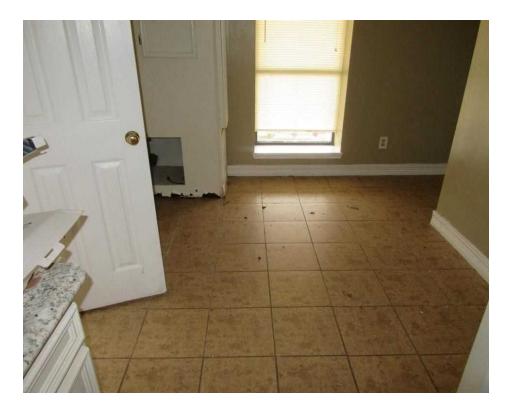




14 2-Before Pics

2800 Broadway St Ste C-110 Pearland, TX 77581

15 9-Before Pics





16 10-Before Pics

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2800 Broadway St Ste C-110 Pearland, TX 77581

17 11-Before Pics

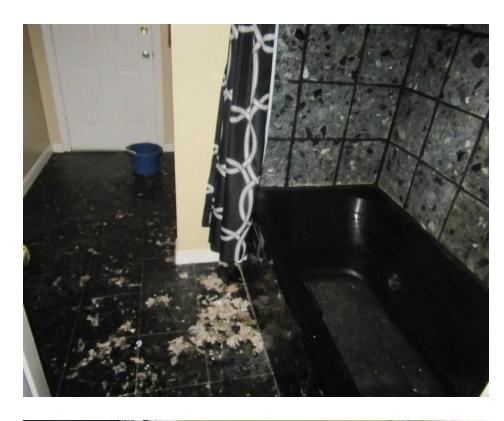




18 12-Before Pics

2800 Broadway St Ste C-110 Pearland, TX 77581

19 14-Before Pics





20 15-Before Pics

2800 Broadway St Ste C-110 Pearland, TX 77581

21 19-Before Pics



22 32-Progress Pictures Date Taken: 8/17/2021



2800 Broadway St Ste C-110 Pearland, TX 77581

23 33-Progress Pictures Date Taken: 8/17/2021



24 37-Progress Pictures Date Taken: 8/28/2021



2800 Broadway St Ste C-110 Pearland, TX 77581

25 38-Progress Pictures Date Taken: 8/28/2021



26 39-Progress Pictures Date Taken: 8/29/2021



2800 Broadway St Ste C-110 Pearland, TX 77581

27 40-Progress Pictures Date Taken: 8/29/2021



28 34-Progress Pictures Date Taken: 8/17/2021



2800 Broadway St Ste C-110 Pearland, TX 77581

29 35-Progress Pictures Date Taken: 8/17/2021



30 22-Progress Pictures Date Taken: 11/16/2021



1914CR130

2800 Broadway St Ste C-110 Pearland, TX 77581

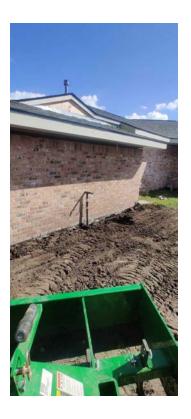
31 23-Progress Pictures Date Taken: 11/16/2021

32 24-Progress Pictures Date Taken: 11/17/2021



2800 Broadway St Ste C-110 Pearland, TX 77581

33 25-Progress Pictures Date Taken: 11/17/2021



34 26-Progress Pictures Date Taken: 11/17/2021



2800 Broadway St Ste C-110 Pearland, TX 77581

35 27-Progress Pictures Date Taken: 11/17/2021



36 28-Progress Pictures Date Taken: 11/17/2021



2800 Broadway St Ste C-110 Pearland, TX 77581

37 29-Progress Pictures Date Taken: 11/17/2021



38 30-Progress Pictures Date Taken: 11/17/2021



2800 Broadway St Ste C-110 Pearland, TX 77581

39 31-Progress Pictures Date Taken: 11/17/2021



40 36-Progress Pictures Date Taken: 8/28/2021



2800 Broadway St Ste C-110 Pearland, TX 77581

41 43-Progress Pictures Date Taken: 11/16/2021





42 44-Progress Pictures Date Taken: 11/16/2021

2800 Broadway St Ste C-110 Pearland, TX 77581

43 45-Progress Pictures Date Taken: 11/16/2021



44 46-Progress Pictures Date Taken: 11/16/2021



2800 Broadway St Ste C-110 Pearland, TX 77581

45 47-Progress Pictures Date Taken: 11/16/2021



46 48-Kitchen Concepts



2800 Broadway St Ste C-110 Pearland, TX 77581

47 49-Kitchen Concepts



48 50-Kitchen Concepts



2800 Broadway St Ste C-110 Pearland, TX 77581

49 51-Kitchen Concepts



50 53-Kitchen Concepts





**Revised 06.05.2020** 

> <u>facodraw@financeofamerica.com</u>

BORROWER AND LOAN INFORMATION							
Borrower	Property Ad	dress or Subdivisi	ion	Borrower Contact Name	Builder/Contact Name		
MAPA HOLDINGS, LLC	1914 Cou	nty Road 130		Dwon Matthews	SAME		
City	State	Zip	Lot No.	Borrower Contact Number	Builder/Contact Number		
Pearland	TX	77581		832-692-8473			
Lockbox/Access Code	Notes to Ins	Notes to Inspector (e.g. Location or access comments)					
	Contact	Contact Dwon Matthews 832 692-8473 for access					

PROJECT WORK SCOPE: Provide a detailed description of the work to be done

BUDGET DETAIL			BUDGET COMMENTS	
	Budget			
Line Item Detail	\$	%	Materials, Finish Quality, and/or Unique Features	
Miscellaneous Soft Costs (Insurance, Appraisal,				
Property Inspections, etc.)				
Consultant Fees: Architect, Engineer, Surveyor, Testing (10% max if funded) (Invoices Required)				
Permits (Invoices Required)				
Site Prep: Clearing, Grading, Demolition, Dumpsters, Security Fencing, etc.	\$ 4,500	4%	Removing all damaged drywall and	
Foundation/Structural: Concrete, Walls	\$ 650	1%		
Framing: Trusses, Sheathing	\$ 500	0%		
Roof: Flashing, Underlayment, Shingles	\$ 16,480	14%	30 yr laminate with synthetic felt	
Exterior: Windows, Doors				
Plumbing: Rough-in				
Electrical: Rough-in				
HVAC: Rough-in		1		
Exterior Finish (Siding, Veneer, Paint)	\$ 2,500	2%		
Insulation (walls and ceilings)	\$ 3,200	3%		
Interior walls and ceilings (includes wall tile)	\$ 18,400	15%		
Cabinets/Vanities, Countertops	\$ 15,000	13%	Hardwood Custom Built with raised panel doors/quartz counter top	
Interior Trim, Doors, Mirrors	\$ 3,250	3%		
Interior Paint	\$ 7,400	6%		
HVAC: Finish (furnace, condenser)	\$ 9,500	8%		
Floor covering (carpet, vinyl, wood, tile)	\$ 21,550	18%	Marble//Travertine/Ceramic tile	
Plumbing: Fixtures	\$ 2,500	2%		
Electrical: Fixtures	\$ 1,750	1%		
Appliances	\$ 4,500	4%	Highend appliances	
Concrete (garage, driveway, walks)	\$ 890	1%		
Water/Sewer (includes well, septic and city): Connections, Rough-in, System				
Deck/Patio/Pool/Other Exterior Structures	\$ 4,500	1%	stain decking and refurbish pool	
Landscaping	\$ 2,550	1%		
PROPERTY BUDGET	\$ 119,620	100%		
CONTRACTOR FEE (15% max)			]	
CONTINGENCY FEE (10% required)	\$ 12,767	11%		
TOTAL BUDGET	\$ 132,387			

All materials must be installed to receive draw credit. Contingency Fee funding requires documented line item overages.

By completing this Budget Form, borrower represents to Finance of America Commercial ("FACo") that the information provided herein, is true and accurate as of the date completed. If the information provided should change during the loan process, borrower is obligated to inform FACo of such changes. Failure to do so and any inaccuracies in the information provided may result in a change of loan terms and/or denial of borrower's loan application. Additionally, FACo reserves the right to withhold escrowed funds due to budget changes and/or inaccuracies. REV. 06.05.2020

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# PROJECT MANAGEMENT

### Small Business Education Series EDA UNIVERSITY CENTER FOR ECONOMIC DEVELOPMENT

**Southern University** 

**Eric Porter - ComNet, LLC** 



# Why Do Projects Fail?

Lack of Planning

Lack of Clear Roles & Responsibilities

Lack of Change Management

Poor Budgeting Poor Scheduling



# **Topics Agenda**

- Introduction
- What is a Project Manager
- Planning the Project
- Project Scheduling
- Project Financial Plan
- Leading the Project Team
- Managing your Clients



- Managing your Clients
- Managing Quality and Risks
- Time Management & Communications
- Controlling the Project
- Getting Out of Trouble

## Traits of the Best PMs as Defined by a Major Client

- 1. Follows through
- 2. Good Listener
- 3. Proactive
- 4. On top of every aspect of the job
- 5. Leads by example
- 6. Good Communicator

- 7. Backs decisions of team members
- 8. Organized
- 9. Handles multiple priorities well
- b 10. Technically proficient
  - **11.** Holds people accountable
  - 12. Delegates well



### The Most Successful PMs

- Manages the proposal effort
- Prepares the fee budget
- Participates in fee negotiation
- Participates in team selection
- Gets non-performers removed
- Controls technical direction
- Controls budget & schedule
- Maintains rapport with client
- Directs fee collection efforts
- Accountable for success or failure
- Little involvement in marketing
- Get fee budgets from others

- Accepts whatever is negotiated
- Relies on department heads for staffing
- Blames department heads for poor performers
- Delegates tech. matters to dept. heads
- Monitors budget and schedule
- Reports status to client
- Lets accounting handle collections
- Keeps records of who is responsible.



# How Principals Work with Strong PMs

Issue	Project Manager	Principal	
Fee Proposals	Prepares	Approves	
Fee Negotiation	Participates	Directs	
Team Selection	Requests	Assigns	
Removing Non-Performers	Recommends	Approves	
Technical Decisions	Controls	Recommends	
Client Relations	Maintains	Oversees	
Future Work	Secures	Approves	
Accountability	Maintains	Rewards	



## **Roles of the Project Management**

### **Traditional Roles**

- Planning
- Scheduling
- Organizing
- Directing
- Controlling
- Technical

### Marketing Roles

- Expand the Scope of Work
- Get the Client Back
- Actively Secure Referrals
- Close the Deal
- Sell <u>All</u> your Firm's Services
- Passive Marketing/Client touches

### **Financial Roles**

- Earn <u>the</u> Profit
- Bill the Client
- Secure Payment



### **Passive Marketing/Touching Clients**

- Forward an article about a client's business
- Forward info on a new legislation affecting them
- Send a book about strategies in their business
- All phone calls equal one touch
- Send clippings on other projects or industry trends
- Send a handy tool or checklist that makes their job easier
- Thank you notes
- Lunches and Breakfasts
- Company Newsletters



## **Tally of Cross-Selling Opportunities**

Client	Opportunity	Sales Lead	Prob of Success	Gross Revenue	Weighted Revenue
GA DOT	Enviro Feas	DFR	50%	\$50,000	\$25,000
FL DOT	Bridge Inspect	LRJ	75%	\$550,000	\$410,000
Jax DPW	Paving Recycle	MJU	33%	\$75,000	\$25,000
Orl Water	GIS	JEF	30%	\$100,000	\$30,000
Pens DPW	GIS	JEF	50%	\$100,000	\$50,000
Jax Aviat	Security Assess	PIK	40%	\$50,000	\$20,000
			TOTALS	\$925,000	\$560,000



### **Accounts Receivables Plan-Contracting**

- Push hard for net 30-day clauses in contracts
- Avoid complicated billing and reporting procedures
   Offer discounts for standard formats with no backup
- Bill directly to Client rather than through a prime
- Job Opening forms shall be completed as soon as the contract/invoicing conditions are known
- Special billing requirements must be fully explained to accounting



### **Accounts Receivables Chase Plan - Invoicing**

- Obtain a full explanation of billing procedure from the Project Manager
- Invoices for large accounts should be prepared before those for shall accounts
- Project Managers shall review invoices within one and one-half days of receipt
- Corrections and adjustments shall be minimized and clear instructions shall be minimized and clear instructions shall be given to Accounting



## **PM's Top 20 Excuses for Project Failure**

- 1. The project team was full of incompetents.
- 2. I didn't have enough time.
- 3. The client kept making changes.
- 4. The budget was unrealistic.
- 5. I couldn't get enough help.
- 6. Working for the client is impossible!
- 7. I couldn't get the information I needed from accounting.
- 8. The schedule was unrealistic.
- 9. Everyone kept charging to the job.
- 10. \_\_\_\_\_ was taken off the job at the worst possible time.

- 12. The designers wouldn't stop designing.
- 13. The contractor didn't understand the job.
- 14. This job was unique.
- 15. The building department is full of idiots.
- **16.** Principals kept charging to the job.
- 17. The subs would not cooperate.
- 18. The word processing people kept getting pulled off my job.
- 19. \_\_\_\_\_ quit and left me holding the bag.
- 20. The CADD operations didn't know what



## **Project Manager Sins**

- 4. Letting the job get into trouble
- 3. Not Knowing it's in trouble
- 2. Knowing it's in trouble and not asking for help
- 1. Hiding the fact that it's in trouble



## **Elements of a Project Mgt Plan**

- Goals & Objectives
- Scope Of Work
- Schedule
- Financial Plan
- Team Organization, Resources, Responsibilities
- Quality Control Process
- Change Management Process
- Communication Plan
- Contingency/Risk Management Plan



## **Communication Plan**

Date: Job: Project:

Participants	Frequency	Media	Setting
	Participants	ParticipantsFrequencyImage: ParticipantsImage: ParticipantsImag	ParticipantsFrequencyMediaImage: ParticipantsImage: Particip



## **Contact List**

#### Date: Job #: Project:

Client Participants	Responsibility	Phone	Fax	E-mail
Designer Participants	Responsibility	Phone	Fax	E-mail
Subcontractor Participants	Responsibility	Phone	Fax	E-mail
		ComNet		

### Project Management Plan Short Form

General		
Date:	Issue No:	Prepared By:
Approved By/Title:		
Project Name:		
Client:		
Project Location: Type of Contract:		Budget:
Project No:		Project Manager:
Client Manager:		Tech. Director
Client (Organization Chart Attached)		
Contact:		Title:
Phone:		Fax:
Mail Address		Courier Address:
Project Description (	Scope of Work Attached)	
Project Objectives (T ar	hese are specific nd measureable)	

# Project Management Plan

#### Short Form

	Deliverables, Milestone And	Schedule (Schedule	Attached)
NO	Deliverable/Milestone	Date	Remarks
	SUBCONTRACTORS		
	Name:		
	Contact:	Title:	
	Scope of Work:		
	Budget \$:	Type of Contract:	Phone:
	Fax:	Mail Address:	E-mail:
	SUBCONTRACTORS		
	Name:		
	Contact:	Title:	
	Scope of Work:		
	Budget \$:	Type of Contract:	Phone:
	Fax:	Mail Address:	E-mail:

### Project Management Plan Short Form

	Signature Authority	
Document	SIGN. AUTHORITY (Name/Title)	Remarks
Letters to Client		
Transmittals to Client		
Internal Document		
Draft Documents		
Final Document Issues		
Travel Requests		
Progress Reports		

**Recipients of PM Plan (Including Dates)** 



## **Reasons for Scheduling**

- Get Projects Done on Time
- Cash Flow Plan
  - Accelerates Payments
  - Facilitates Client Financing
- Personal Time Planning
- Demonstration of Resource Requirements
- Effective Communication
  - Client
  - Team
  - Management



## **Characteristics of a Good Schedule**

- Easily Communicated
- Flexible Easy to Update and Change
- Has Commitment of Project Team
- Shows Task Interrelationships
- Kept on a Calendar Basis
- Forces Early Deadlines
- Includes Review and Correction Time
- Allows for Slippage
- Has Office-Wide Correlation
- Allows for Activities Beyond Contractual Due Date
- Graphic Presentation

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## Scheduling Method #2: Bar Charts

ID	Task Name	Start Date	End Date	Duration		2002	
1	Preliminary Design	1/1/2002	1/1/2002	0d	January	February	March
2	Kickoff & Review Char Data	1/1/2002	1/7/2002	5d			
3	Design Calcs	1/5/2002	1/25/2002	15d			
4	Design Criteria	1/10/2002	1/30/2002	15d			
5	Title Sheet	2/15/2002	2/21/2002	5d			
6	Site Plan	2/15/2002	2/28/2002	10d			
7	P&IDs	1/15/2002	2/4/2002	15d			
8	Mechanical Plan	2/15/2002	3/7/2002	15d			
9	Equip List & Outline Spec	2/15/2002	3/7/2002	15d			
10	Client Review	3/15/2002	4/3/2002	14d			
11	Cost Estimate	3/15/2002	3/25/2002	7d			

## What is CPM Scheduling?

- Shortest path thru the schedule logic
- Critical Path Tasks have "Zero Float"
- If any critical task finishes late, the project will finish late

Early Finish = Early Start + Duration

Late Start = Early Start + Total Float

Late Finish = Late Start + Duration

**CPM Equations** 

Late Finish = Early Finish + Total Float



## **CPM Glossary of Terms**

- <u>Duration:</u> Length of time to complete a task
- Early Start: Earliest date that a task can begin
- Early Finish: Earliest date that a task can be completed
- <u>Late Start:</u> Latest date a task can start without impacting overall project completion
- Late Finish: Latest date a task can be completed without impacting overall project completion

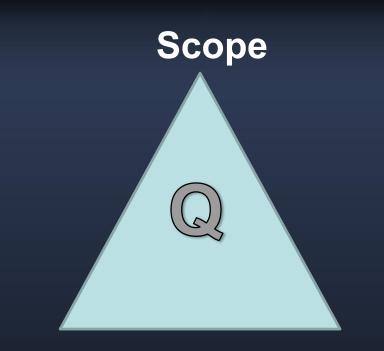


## **Common Pitfalls in Schedules**

- Not allowing time for internal reviews & corrections
- Starting tasks before required prerequisites are complete
- Failure to consider availability
- Failure to delineate client responsibilities
- Excessive complexity
- Lack of contingency planning
- Failure to include activities beyond contract due date
- Failure to identify activities beyond your control
- Forgetting the "Soft Tasks"



## SUCCESSFUL PROJECT CHART



## What is the Definition of a Successful Project?

Schedule Budget



## **Budget Method #4 Staffing Level Budgeting**

#### • **Project Duration = 6 weeks**

Principal @ ¼ time = 60 hours
 Project Manager @ ½ time = 120 hours
 Project Architect @ full time = 240 hours
 Technical Support @ ½ time = 120 hours
 Administrative Support @ ½ = 120 hours
 Total Labor = 660 hours

Labor Budget = 660 hrs @ \$70/hr = \$46,200 Expenses @ 10% = <u>4,620</u> Total Budget = \$50,820



## What are Project Write – offs?

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let

- Jobs in budget trouble
- Job with potential quality/liability problems
- Charges to jobs w/o contracts
- Delays in getting charges keyed into accounting
- Delays in getting charges billed
- Late payment
- Jobs with unusually high risks

Project Cost that are not:

Billed to a clientPaid by a client

# Why Teams Fail

No Clear Vision

- Lack of Team Purpose
- Poor Team Behavior
- Team Behavior

Personal Agendas

 Focus on Personalities

- Unwilling to Participate
- Lack of Feedback
   Value Conflicts
   ComNet

## **Characteristics of Effective Teams**

- Collective AND Individual Accountability
- "Atmosphere" is relaxed
- Lots of discussion
- Objectives well understood
- Members listen to each other

- Most decisions by consensus
- Constructive disagreements
- Criticism is comfortable
- Clear assignments made & accepted
- Leadership shifts from time to time



## **Project Manager Responsibilities**

## (L) = Leadership

## (M) = Management



# **Ten Steps to Better Delegation**

- 1. Select the right person
- 2. Provide all the available information
- 3. Ask what additional information is needed
- 4. Clearly define the product you expect
- 5. Agree on the proper
- 6. Agree on a completion date
- 7. Agree on a level of effort
- 8. Establish control mechanisms (MBWA & MBAQ)
- 9. Expect the product to be 30% different; 10% wrong
- 10. Give credit; take blame



## **The Assistant Project Manager**

- Official or Unofficial?
- Performs specific PM tasks
- Pinch hits during PM's absence
- Allow PM to handle more jobs
- Accelerates development of new PMs
  - Builds a relationship with a targeted client contact
  - Suggest a value added at a client meeting
  - Attend client meetings to observe dynamics
  - Prepare project close-out and lessons-learned



# **Personality Traits**

Driver (Control Taker)	Expressive (Emotional)
Pushy	Manipulative
Severe	Excitable
Tough Minded	Undisciplined
Dominating	Reacting
Harsh	Promotional
Determined	Personable
Requiring	Stimulating
Thorough	Enthusiastic
Decisive	Dramatic
Efficient	Gregarious
Analytic (Data Collector)	Amiable (Friendly)
Critical	Conforming
Indecisive	Retiring
Stuffy	Pliable
Exacting	Dependent
Moralistic	Awkward
Industrious	Supportive
Persistent	Respectful
Serious	Wiling
Vigilant	Dependable
Orderly	Agreeable
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# **Battling "Indifference"**

Managing your Client

• Superior Client Service

Keeping Relationships Fresh

Proactive Communication



## Critical Success Factors In Managing Your Client

### <u>Leadership</u>

- Know your client
- Understand your client's business
- Be an equal partner
- Foster trust
- Demonstrate credibility
- Anticipate Don't React NO S

### <u>Management</u>

- Maintain focus
- Be committed
- Communicate effectively
- Be prepared
- Be persistent when you need input

NO SURPRISES !!!!! ComNet

## **Presenting Bad News – Spin Control**

- Get bad news out as early as possible
- Make sure clients heart it from you first
- Take blame immediately
- Present alternatives
- "Your first loss is your last loss"



## SOUND ADVICE

When vendors, consultants, and contractors asked President of Intel Corporation how they can get more work from the giant chip manufacturer, he told them:

# "Go out and learn how to make chips. Then come back and help us do it better."



## **How Well Do You Know Your Client?**

- Who does your client report to?
- Why are they organized the way they are?
- What are their strategic drivers?
- Where do the decision makers sit?
- What do they value and expect in their relationship with you?
- What do they read?
- What is their career path?
- What are their outside interests?
- What hassles can you remove from their life?



## **How Satisfied Are Your Clients?**

- Solicit feedback (1 page survey)
- Send clients a piece of paper marked "How Can We Do Better?"
  - Include the pen and postage paid envelope
- Ask clients to keep a sheet entitled "Things Consultants Do That Bug Me"
- Collect, Summarize, Share, Do It Again !!!!

Keeping Client Happy = Keeping Clients



## The 5 Be's to Superior Client Service

- Be Accessible: easy to be contacted
- Responsive: adapt to client needs
- Be a Closer: do what you say you will do
- Be Quick to Correct: bad news doesn't get better with age
- Be Passionate: it's contagious



## How Do You Kill a Client Relationship?

- Assume there are no problems in the relationship
- Don't listen
- Rotate staff
- Take a client's repeat business for granted
- Leave issues unresolved
- Be defensive
- Don't call unless you have an RFP
- Don't call unless you have a job number

## Are you guilty of any of these ?



## **Proactive Client Communications**

#### **All Client Interaction**

- You initiate
- Same day and time
- Decide on schedule at kickoff meeting
- You and your client mark the dates/times on your appointment calendars

#### Written Progress Reports

- Summary of work done last period
- Forecast of activities for next period
- Scope changes/Value Added to Date
- Budget status/Deliverable status
- Schedule status/Percent
   Complete
- Input needed from client
- Other issues/concerns

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## **Time Management and Communications**

- Meetings
- Telephone
- Interruptions
- Electronic Communications
- Written Communications
- Prioritizing

What Would You Do with an Extra 2 Hours per Day?



## **Making Meetings More Effective**

- Eliminate the Meeting
- Eliminate Your Attendance
- Start Meetings on Time
- "Stand-up" Meetings
- Consider Time of Day
- Effective Agendas
- "Action" Minutes

Remember the Golden Rule: Praise in Public Criticize in Private

- Don't use peer pressure to logroll conclusions
- Don't hold meetings outside normal business hours
- Kill regular meeting when they no longer serve their purpose



## Managing the Telephone

- Answering the phone
- Grouping your calls
- Holding calls
- Getting off the phone



## **Electronic Communications**

#### <u>Voicemail</u>

- Change your voicemail message everyday
- Tell callers how to reach a human being.
- Leave short messages

#### <u>E-mail</u>

- Don't use all caps.
- Don't spread off-color humor.
- Do your part to halt e-mail clutter.
- After 3 exchanges, reach out and touch someone!
- Purge messages periodically.
- Remember: e-mail is just like written correspondence expect it's easier for people to spread it around.



## Sample Accounting Reports

- Division Time Analysis
- Percent Chargeable
- Detail Verification
- Invalid Transaction Report
- Division Aging Report
- Active Projects w/ completion dates w/in 30 Days
- Unauthorized Expenditure
   Detail Report
- Active Projects w/ unauthorized items
- Authorization Listing

- Items Made Non-Billable during Period X
- Revenue Write-offs During Period X
- Unbilled Receivable/Undistributed Revenue – Audit
- Unbilled Receivable/Undistributed Cost Aging
- Manager's Project Status
- Operating Statement
- Budget & Expense Report
- Budget & Expense Exception
- Near-Term Financial Action



#### Instructions

- Using the information available, quantify the following:
- 1. What is the overall schedule status?
- 2. What is the overall budget status?
- 3. Are there any problems on this project?
- 4. Is there any good news?



### Seven Steps to Managing a Crisis

- 1. Don't react immediately THINK-THINK-IT'S NOT ILEGAL YET
- 2. Define the problem (not just the symptoms)
- 3. Identify <u>all</u> the alternatives
- 4. Don't assess blame
- 5. Select the alternative(s) you believe will work
- 6. Take positive, authoritative action
- 7. When the dust settles, assess the results



### **Design Considerations for Construction**

- Policy of single statement
- Minimum design necessary to get project built
  - Without excess cost growth during construction
- There is NO hierarchy of documents
- Drawings DO NOT need to stand on their own merit
- DO NOT allow GCs to break-up bid sets for distribution to subs



### Going to the Client for More Money

- Plan early.
- Establish the change order procedure up front.
- Get immediate concurrence from the client of changes.
- Keep good documentation
- Limit small changes (aka, scope creep)
- Never agree to do extra work without authorization.
- When in doubt, ask for the money!



### **Making Money on Construction Service**

- Average profits from Construction Admin (CA) are 40% of design profits
- One-third of firms make more on CA than on design
- These firms perform more services:
  - Construction management
  - Resident A/E
  - Equipment procurement
  - Claims Administration
- They also do it smarter:
  - Allocate <u>at least</u> 20% of effort of CA
  - Avoid vague scopes (e.g. "periodic site visits")
  - Minimize use of office personnel for field activities
  - Wait till contractor is selected before negotiating CA fee



#### Wrapping up the Project

- The last 10% vs. the first 10%
- The importance of a planned approach
- Evaluating the need to make changes
- Making changes efficiently
- Final documentation
- Learning from the experts (contractors)
- Project Completion Analysis (Post-Mortem)







#### WINNSBORO AIRPORT

Form BC-101								
State No. H.010049			INSPE	CTOR'S DAILY R	EPORT			
Project No. 135803.80-Rehabilitate Runway 18/36 Lighting			- Winnsboro	Day & Date	Wednesday September 10,	2014		
Weather	Ptly. C	ldy. & Wai	m	Temperature:	High	96	Low	70
Work Day		Ti	me Work Started	7:30 AM	Stopped	4:30 PM	Hours Worked	9
Contractor's Forces:	Supt.				Foreman	1		
Operators	1		Skilled Labor	3	Unskilled		Others	
Engineering Personne	əl:			Tomn	ny Duke			
						ent on Project		
Number & Type Operating			Not Oper.			Reason Not Operating		
Ouachita Electrical (	Contractor, LLC							
Ford F-250 Crew Tru			1					
Case CX80 Excavator			1					
CAT Rubber Tire Ba	ckhoe		1					
John Deere Tractor			1					
Ditch Witch Trenche	)r		1					
				DETAI	LS OF DAILY	OPERATIONS		
Ouachita Electrica	al Contractor (Prim	e Contra	ctor)					
					Barricade's	s & Runway Closure's in	Place	
Poured 5 Cubic Yard	d's of 4000 PSI of Fib	er Reinfo	ced Concrete fo	or PAPI Light Pad	s East of Run	way C/L.		
-								
Excavated, Graded	& Constructed Conc	rete Form'	s for Threshold	Light Pads North	(16) End of Ru	inway.		
Summary Of Quanti	ties:							
								2
								Juke
							Inspecto	
Visitors:	Allen Taylor, La.		viation Section	n				
violoio.	rayion, Eu.	20121						













orm BC-101									
tate No. H.010049		INSPEC	CTOR'S DAILY RE	EPORT					
Project No.	135803.80-Rehabilita	te Runway 18/36 Lighting	- Winnsboro	Day & Date	Day & Date Thursday September 11, 2014				
Veather	Ptly. Cl	dy. & Warm	Temperature:	High	96	Low	70		
Vork Day		Time Work Started	7:30 AM	Stopped	4:30 PM	Hours Worked	9		
ontractor's Forces:	Supt.			Foreman	1	_			
)perators	1	Skilled Labor	3	Unskilled		Others			
Engineering Personn	el:		Tomm	ny Duke					
	Contractor's Equipment on Project								
Numbe	r & Type	Operating	Not Oper.						
Juachita Electrical	Contractor, LLC								
	uck w/ Tool Trailer	1							
ase CX80 Excavat		1							
ohn Deere Tractor		1							
itch Witch Trench		1							
		·	DETAIL	LS OF DAILY	OPERATIONS				
Duachita Electric	al Contractor (Prim	e Contractor)		-		-			
				Barricade's	s & Runway Closure's in	Place			
oured 7 Cubic Yar	d's of 4000 PSI of Fib	er Reinforced Concrete for	r Threshold Ligh	t Pads North	16) End of Runway.				
Pulled Concrete Fo	rm's, Backfilled & Dre	essed around PAPI Pad's E	ast of Runway C	71.					
	ini 3, Duckinica a Di		ust of Runnuy c						
ummary Of Quant	ities:								
						Jommy D	Juke		
						Inspecto			

Form BC-101								
State No. H.010049			INSPE	CTOR'S DAILY RE	EPORT			
Project No.	135803.80-Rehabilita	te Runwa	y 18/36 Lighting	J - Winnsboro Day & Date		Thursday October 2, 2014		
Weather	Cldy. w/	P.M. Shov	ver's	Temperature:	High	94	Low	72
Work Day		Ti	me Work Started	7:30 AM	Stopped	3:30 PM	Hours Worked	8 - (Onsite Work Time)
Contractor's Forces:	Supt.				Foreman	1		Does Not Reflect Chargable Travel Time
Operators			Skilled Labor	2	Unskilled		Others	
Engineering Personne	el:			Tomm	y Duke			
						pment on Project		
Number	r & Type	0	perating	Not Oper.			Reason Not Oper	rating
Ouachita Electrical	Contractor, LLC							
Ford F-250 Crew Tr			1					
Case CX80 Excavator			1					
JCB Rubber Tire Ba			1					
John Deere Tractor			1					
Ford Tractor w/ Till			1					
Ford Tractor w/ Tre	ncher		1					
Air Compressor			1					
Big Red Mack Dum	p Truck		1					
				DE	TAILS OF DA	ILY OPERATIONS		
Ouachita Electric	al Contractor (Prim	e Contra	ctor)					
Working on Beacon	Rehabilitation, Clea	ning Up 8	Hauling off Exc	ess Dirt and Deb	ris from Jobs	ite to Location(s) specified b	y City Public Work's	Director.
NOTE: Contractor waiting on Entergy for Electrical Hook-Up & Plumbe				umber for N	latural Cas Supply to Er	nergency Cener	tor	
NOTE. COM	actor waiting on	Linergy	IOI Electrical	ποοκ-ορα επ		iaturai Gas Supply to Eli	lergency Genera	
Summary Of Quanti	ities:							
<u>cannary</u> or guana								
							Jommy 2	Nuba
								Dector
							•	

### **CHARTER PROJECT**

PROJECT WEEKLY PROGRESS: September 8, 2015 (8/31/15 - 9/8/15)				
Project Description: Interior Renovation	Milestone			
Charter Academy - New Orleans, LA	Resident Project Inspector:			
Prepared By: Lily Flynn	Project Admin: Eric Porter			
Comnet Project No.:	Construction Manager: Lily Flynn			
Contract No.: N/A	Contractor: Comnet, LLC			
Original Contract Amount: N/A	Current Contract Amount: N/A			

Contract Time Summary as of September 8, 2015					
Original Days:	54 Days (Not including change orders)				
Weather Days:	0				
Days Granted by Client:	N/A				
Days Granted by S.A. or Claim:	N/A				
Total Contract Days:	54 Days				
Days Used:	N/A				
Days Remaining:	N/A				
Pending Days:	N/A				
Contract Start Date:	August 8, 2015 (Notice to proceed)				
Contract Sch'd Completion Date:	September 30, 2015				
Actual Construction Start Date	August 8, 2015				
	Project Summary as of September, 2015				

Contract Time Used:	(August 8th, 2015 (Notice to Procee	d)
-		

#### 1. Controlling Items of Work: N/A

#### 2. Submittals: N/A

Progress

3. <u>Unresolved Issues:</u> Roofing repairs - DAMAGE TO REPAIRED CEILINGS WILL CONTINUE TO REOCCUR AS LONG AS THE ROOF IS NOT REPAIRED. ANY CEILING THAT HAS BEEN REPAIRED WILL CONTINUE TO HAVE ISSUES AS LONG AS ROOF IS NOT REPAIRED. The ceiling in Room 205 was repaired twice. Needs approval to repair a third time. - CHANGE ORDER - STILL WAITING APPROVAL

32 Days out of 54 Days

\* Cafeteria - The switch for the two sets of 3 recessed cans light fixtures is missing a knob and has to be replaced. - CHANGE ORDER - STILL WAITING ON APPROVAL

\* <u>Cafeteria</u> - Per Ms Robichoux - Replace missing wood frame around the door to the cafeteria' office, replace missing latch and install new door knob with a key. - THIS IS A CHANGE ORDER - AWAITING APPROVAL TO PROCEED. **STILL WAITING ON APPROVAL TO PROCEED** 

\* <u>Kitchen</u> - Per Ms Robichoux - Replace 5 light covers on the 2' x 4' fluorescent ceiling mounted light fixtures - CHANGE ORDER - Awaiting approval to proceed. STILL WAITING ON APPROVAL TO PROCEED

\* Room 219 A/C unit contactor was replaced by Forest Air, LLC. CHANGE ORDER.

PHOTOS



Dens Glass being applied over Hat Channel



Lath installed over vapor barrier and ready for plaster application



Vapor Barrier being installed over Dens Glass



Bollasters on W & N Elevation being prepped and primed for painting.



Painted Bollasters



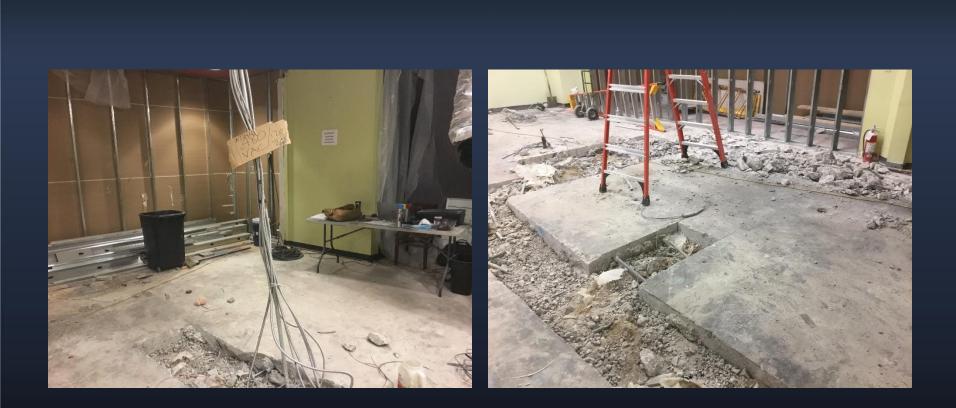
# **STARBUCKS**

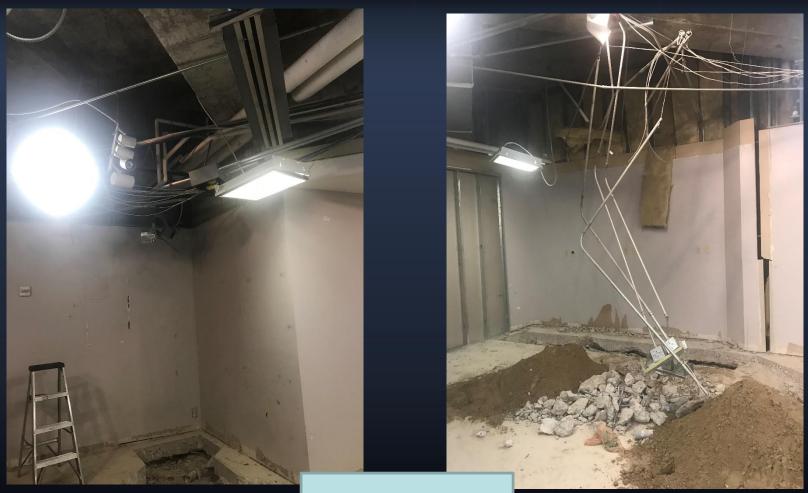


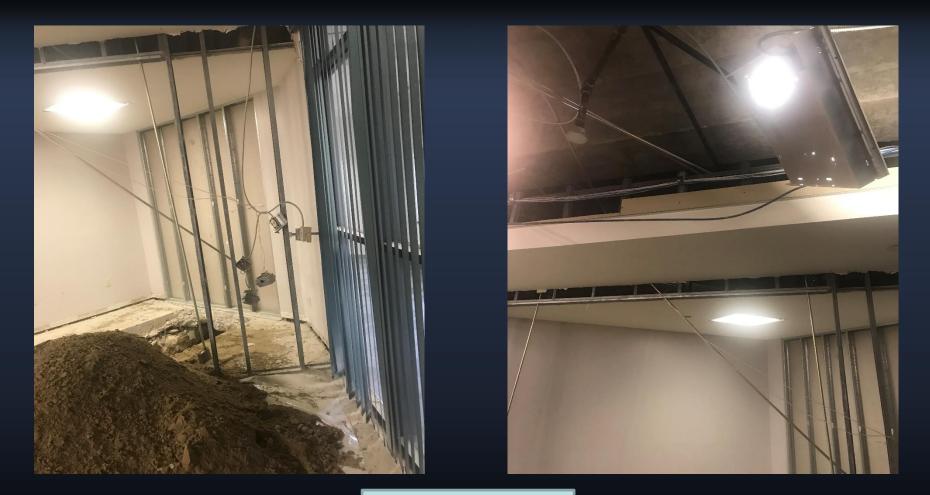








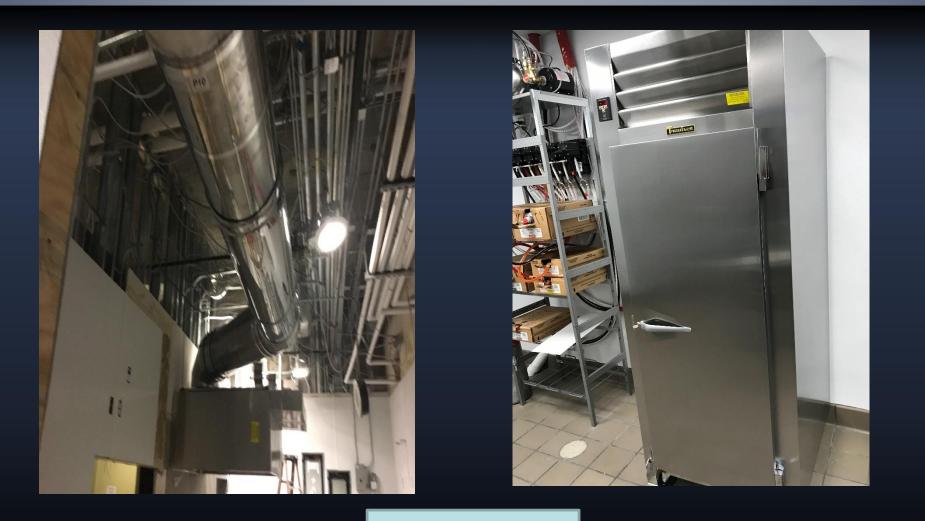




















# **FINISHED PROJECT**



Form BC-10	1							
Xavier University Center - Chick-Fil-A Project M		Project Manager Repo						
Project No.	Xavier CFA Project	Managen	nent Weekl	y Report	Day & Date	Week Ending 08-11	2018	
Weather	Гð	ain		Temperature:	High	90	Low	77
Work Day	Monday - Friday	Time V	/ork Started	7:00 AM	Stopped	4:00 PM	Hours Worked	8.5
Contractor's			Ken F	rench	Foreman			
Operators	Subcontractors		Skilled	2	Unskilled	4	Others	3
Operators	Subcontractors		Skilled	2	Uliskilled	4	Others	5
Engineering	Personnel:			n/a				
				Contractor's Equips	nent on Proje	ect		
Nur	nber & Type	Оре	rating	# of Operators			Scope of Wor	k
Select Dem	olition		Subs	8	Remove walls	- Remove Floor tile - C	ompleted.	
Jackhamme	r-Sawer-Snipper	Plur	nbmer	4	Xray concret	te - locating electrics	Busting concre	te
Electrical Se	Electrical Services Electrician		3	Remove & Replace & Relocate Circuit				
Plumbing Se	Plumbing Services Plumber		1	Plumbing layout				
	DETAILS OF DAILY OPERATIONS							
Shrader 8	Shrader & Martinez Construction - Sadoma, AZ - General Contrac							
1. Select D	emolition: The subco	ntractor rer	noved all wa	Ils and removed all floo	r tiles and dis	posed up it via dumpst	er load. Task co	ompleted 8-8-18
2. Electrica	I Services: Identify wi	ring to sec	ure safety, r	elocate existing electri	cal panel and	begin a sixteen day ro	ugh-in process.	
3. Concrete	Removal: Locate the	e greae tra	o, locate the	electrical lines undern	eath the conci	rete via an X-Ray contr	actor and start t	he cutting of
the concrete	e. When concrete is op	oened, mar	k all undergr	round conduit layout via	a "red" marking	gs. Also add electrical	and gas "lock-o	ut tag-out"
hangers in a	reas where applicable							
Plumbing:	Plumbing underground	and rough	n-in will take	place after concrete is	removed. The	en conrete will be re-po	ured.	
Framing: T	he subcontractor broug	ght metal s	tuds for fram	ning purposes. Until all	concrete is re	emoved and plumbing	& electrical insta	all and re-poured
framing will	not take place; thereby	y, causing	a delay in fra	aming.				
Summary Of Quantities:								
Electrical materials onsite								
Plumbing materials onsite								
Framig meta	al studs and no eviden	ce of accou	ustal ceiling	tile onsite.				
								ComNe
Precip. = .5	55					Eric Porter - ComNet	LLC	Sounde
						Project Manager		

9/10/2018								
Xavier Uni	versity Center - Chick	-Fil-A	Project Manager Rep					
Project No. Xavier CFA Project Management Weekly		kly Report	Day & Date	Week Ending 9-8-2	2018			
Weather	Su	nny	Temperature:	High	87	Low	77	
Work Day	Monday - Friday	Time Work Start	ed 6:30 A.M.	Stopped	3:30 P.M.	Hours Worked	9	
Contractor's	Forces: Supt.	Ke	n French	Foreman				
Operators	Subcontractors	Skille	i 3	Unskilled	3	Others	3	
Engineering	Personnel:		None					
			Contractor's Equip	ment on Proje	ect			
Nu	mber & Type	Operating	# of Operators			Scope of Work	c .	
Concrete B	ursting & Halu-Off	Subs	3	Haul-Off	Busted concrete	Outside	Container	
Electrical S	ervices	Electrician	4	Re-wire	and install panels	Re-wire runs	install new panel	
Concrete Re	e-Pour	Concrete Sub 2 Install re-bar and mesh						
Plumbing S	ervices	Plumber	1	Overse	ee concrete pour			
	DETAILS OF DAILY OPERATIONS							
Shrader 8	Shrader & Martinez Construction - Sadoma, AZ - General Contrac							
1. Job Shut-Down: Due to Labor Day on Sept 3, 2018, the job was shut-down.								
2. Electrical Services: The electricians were on hand to install the new panels and re-wiring runs through newly installed conduits in the ceiling.								
The electric	The electricians requested a power shut-down of the freight elevator for 9-7-2018. We coordinated with Bruce Hamilton of Building Services. Mr.							
Hamilton ad	vised that Otis Elevato	r required an indem	ification signature form to	o be executed	by the electrician; he	owever, the genera	l contractor	
executed th	e form and signed it. (	Otis Elevator shutdo	wn the power at 8:A.M. u	ntil 12-NOON.	This allowed the ele	ctricians to make	room on the	
new panel.	The new service panel	will be in compliant	e with the instructions gi	ven by David S	ilva, the electrical en	gineer. The servic	e panels will	
	be moved from the eastern room to the western site. It will be labed where in the future it will be easy to identify circuits and locations.							
3. Concrete	3. Concrete Sub: The concrete subcontractor began forming the areas of the concrete floor that was busted and removed to the rear building							
where the c	where the contractor has a dumpster. The concrete subcontractor began and completed forming, adding rebar, sand and wrap. The pour was done							
			redymix and mixed it ons					
			schood operations on T			ossibility of a Hurri	cane. The	
contractors were notified to secure all areas of the work site from Bruce Hamilton and Harold Vincent.								
5. Framing: Framing is scheduled to began on Monday, September 10, 2018.								
Quanitites Onsite:								
Quantities Onsite:								
	Electrical Materials are on site.							
	5 Plumbing Materials are not onsite for grease trap lay-in							
36 Framing:	Materials onsite.							
87 Precip. =								
88 89 Visitors:								
	Subcontractors.		<b>.</b>					
10 Universi	University Officials: Harodl Vincent with facilities, Dr. Verett visited on 8-24-2018 and Ed Phillips, Sr. VP of Fiscal was on site, daily.							

#### ComNet, LLC



#### ComNet, LLC

4811 Harding Boulevard Baton Rouge, Louisiana 70816 Office (225) 205-6562 Email: comnetlic@yahoo.com Website: www.comnetlic.net

ComNet

Site Project Name. Chick-Fil-A

/ Project No. 0001

#### Location: Xavier University - University Center Food Court Area

PROJECT WEEKLY PROGRESS:				
Projection Description: Chick - Fil – A Restaurant	Project Manager: Eric Porter			
Prepared By: Eric Porter	Project Admin:			
Project No: Chick-Fil-A	General Contractor:			
Contract No:	General Contractor Superintendent: Ken French			
Original Contract Amount:	Current Contract Amount:			

Contract Time Summary as of :	Week Ending 10-20-2018
Original Days:	95
Weather Days:	0
Days Granted by Client:	13
Days Granted by S.A. or Claim:	n/a
Total Contract Days:	108
Days Used:	59
Days Remaining:	35
Pending Days:	n/a
Contract Start Date:	07-31-2018
Contract Schid, Completion Date:	Scheduled: November 14, 2018.

Progress Summary as o	10-20-2018
Scheduled Progress:	62%
Actual Progress:	64%
Contract Time Used:	71%

- <u>Controlling Items of Work</u>: Electrical Cut-Over, Drywall Installation, ceiling grid and ceiling tile, serving area and millwork preparation. Floor & wall tile installation. Location of transformer to old locker room. Wall Duct for grease traps onsite.
- <u>Submittals</u>: Contractor has all project submittals. No remaining outstanding submittals. Contractor has no concerns as it relates to procurement items at this point in time. Contractor is providing adequate lead times from their sub-contractors to meet their deadline dates. A supplemental design with the change in design for

the wall duct grease traps system has to go to Safety & Permits as well as the Louisiana State Fire Marshall for review and approval.

3. <u>Unresolved Issues</u>: Red stamped fire marshal plans onsite. These are needed prior to the Louisiana State Fire Marshal's inspection. Fire Marshal inspection not scheduled as of week ending 10-13-2018. The architect submitted the design change for the wall duct grease trap system the week of 10-20-2018. No inspection from the state fire marshal has been scheduled prior to installation of wall duct grease system.

#### ComNet, LLC



Project Number:

Weekly Progress Report Date: <u>10-20-2018</u>

#### Discussion of Work In Progress:

The week of October 13, <u>2018</u>, <u>electrical</u> subcontractor was tasked to run feeders as wires were in the box. This caused a schedule with Central Plant to grant a shutdown of the entire UC building in order re-tie the wires to the building's main box. The shutdown was granted and scheduled for Thursday, the 11<sup>th</sup> of October at 10:45 PM. On site for the cut-over were the campus security to secure the building, the Central Plant representative on the night shift, the subcontractor and the general contractor. This process was to take the system down for four hours. During the process of the cut-over, it discovered that the electrical subcontractor had never installed the breaker. The Central Plant did not know the breaker had not been installed as well as the GC. The process of cutting over all the wiring was successful; however, it will require and another tie-in to the main electrical panel room scheduled for a later date the week of 10-20-2018. On 10-19-2018, the general contractor requested another shutdown to finally re-tie the electrical systems to the main grid. This was schedule for 10-21-2018 at 11:30 P.M. **THE ELECTRICAL CUT-OVER DID IN FACT HAPPENED ON 10-21-2018 AT 11:30 PM AND IT WAS SUCCESSFUL.** The transformer arrived on 10-3-2018. It was installed this past week in the old locker room in the back of the cafeteria.

The grease ducts for the hood arrived onsite on 10-9-2018. The general contractor was waiting on approval from the state fire marshal reviewer. The review was successful and the general contractor received approval to install the wall ducts grease traps on 10-21-2018. They are installing the system. The general contractor was cautioned to call for a field fire marshal inspector to review the hanging of those ducts in the hallway. The general contractor advised that he will be leaving at the end of today, 10-22-2018 for the rest of the week and will be scheduling a fire marshal inspection on next week when he comes back to the job.

This project manager will be looking-in on the jobsite in the absence of the general contractor. Bruce Hamilton will also look in on the project as a representative of the university on Thursday, during the week of 10-27-2018.

Visitors on site this week was Kggwoo Byrd, the university chief engineer. He met with the project manager and the general contractor and he had concerns about the wall duct grease trap installation as well as why wasn't the design changed plans was not submitted to the fire marshal. WEEK OF 10-13-2018. GOING FORWARD, THE SUPERINTENDENT WILL ASK FOR PROPER IDENTIFICATION WITH JOB SITE VISITORS SO THAT PROPER REPRESENTATION WILL BE NOTED.

The drywall is practically 80% complete. The Millwork base and fire rated plastic panels installation was rescheduled until after floor tile are completed. The Coolers and freezers were scheduled to be delivered on 10-19-2018.

#### NOTE:

Subsequently to the original Project Management Status Report for week ending 10-13-2018, Marion Bracy sent an email to this project manager informing that there was a fire in the construction waste dumpster on 10-11-2018, and it was not on the original project management report. After inquiring about the subject at hand from the general contractor's superintendent, we learned of the fire. The fire was discovered by the electrical contractor's two employees around 7:15 a.m. Those two employees attempted to subdue the un-billowing fire and also was joined by the university police department and Mr. Kerwin Byrd, the central plant chief engineer & colleague. It was determined to call the NOFD to completely contain the fire. Per Mr. Bracy, an ongoing investigation is in progress by the university police department.

- A. <u>Two Week Look Ahead</u>: The light fixtures and sinks are to be installed. The Sprinkler diffusers & cabinets will be installed. Paint will begin as well. The HVAC will be finished and the cabinets will start installation as well as floor tiles.
- B. After the hanging of drywall, the tape, float & paint the walls are on schedule. The ceiling grid and ceiling tile installation was re-scheduled unital after the electrical cutover & grease hoods are installed. The Millwork base will be installed and ready for final installation within two weeks. The transformer will be installed.
- C. <u>Plan Questions</u>: Does the GC have the original Fire Marshall stamped approved plans onsite prior to the Fire Marshall inspection. As of 10-5-2018, answer to that is yes.
- D. Work Times: 6:00 A.M. to 2:30 P.M., first shift. Then 2:30 to 10:30, second shift.
- E. <u>Obstacles</u>: none
- F. Safety: The general contractor holds a safety meeting with his sub-contractors weekly.
- 4. Visitors: Representatives from The Cineplex Menu Board company & Marion Bracy from the University.
- <u>Public Relations</u>: The university has concerns with the Franchise and students. A student meeting is schedule for the evening of 9-24-2018.
- <u>Schedule</u>: The project is on schedule for finishing on November 14, 2018.

Figure 1: Floors cured, metal stud framing, electrical rough-ins in place, plumbing installed. Materials onsite: transformer, drywall and ceiling grids.

#### ComNet, LLC



Project Name: Chick-Fil-A

Weekly Progress Report Date: <u>10-20-2018</u>

ComNet, LLC



Project Number:

Weekly Progress Report Date:



#### **Project Close-Out Form**





PROJECT WEEKLY PROGRESS: December 6, 2014 (12/1/14 - 12/6/14)					
Project Description: Building Envelope Repairs					
Xavier South Building - Xavier University of Louisiana	Resident Project Inspector:				
Prepared By: Lily Flynn	Project Admin: Clay Slagle				
Holly & Smith Architects Project No.: 13024	Construction Manager: Lily Flynn				
Contract No.: N/A	Contractor: Kevin West - McInerney & Associates				
Original Contract Amount: N/A	Current Contract Amount: N/A				

Contract Time Summary as of December 6, 2014	
Original Days:	270 Days
Weather Days:	0
Days Granted by Client:	N/A
Days Granted by S.A. or Claim:	N/A
Total Contract Days:	270 Days
Days Used:	N/A
Days Remaining:	N/A
Pending Days:	N/A
Contract Start Date:	May 15, 2014 (Notice to proceed)
Contract Sch'd Completion Date:	February 8, 2015
Actual Construction Start Date	June 20, 2014
Project Summary as ofDecember 6, 2014	
Window Installation Progress	415 out of 415 total windows = 100%
Contract Time Used: (May 15th, 2014 (Notice to Proceed)	208 Days out of 270 Days

#### 1. Controlling Items of Work: N/A

#### 2. Submittals: N/A

#### Unresolved Issues: Restrooms wall tile replacement in Rooms 635, 427, 325 &216 <u>is still pending</u> Defective IG Units in Rooms 405/406 (2), 444 (1), 445 (1) - <u>Contractor still waiting on replacement glass to arrive.</u> 2 additional defective IG Units have been found on the 4th Floor (making it a total of 6)

\* All 415 windows have been replaced. Out of the 415 windows 32 are still awaiting installation of final glass.

\* Contractor still waiting on Neighborhood Restoration to plant additional sod needed at the South Elevation entry.

\* Contractor finished working on the reconstruction of the exterior plaster banding. Thornco will follow and apply plaster.

\* Contractor will get banding paint once Thornco is finished installing plaster.

\* Contractor will resume working evening on the interior, painting and installing window sills.

\* Contractor had Small Large Missile insulated glass (IG) units installed on17 windows the East Elevation in rooms 104 (2), 105, 106, 107, 108, 204 (2), 204/205 (1), 205 (3), 308, 309, 310, 311 & 312.

\* Contractor had Large Missile IG units installed on the tripple window in Rooms 203 and 224.

\* 415 windows have been taken out; 415 windows have been installed and 368windows have been completed 100% on the exterior.

\* Contractor had all walls needing plaster repaired measured and provided Lily Flynn with the square footage information. Lily Flynn put together a report that shows damaged plaster square footage per room, severity of damaged as well as photographs showing damaged walls. This report was submitted to Volkert.