

BILL ZOETVELT'S CURRICULUM VITAE

Bill Zoetvelt

All American Flooring Solutions

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FLOORING EXPERT/INSPECTOR

Distinguished career in the Flooring Industry focusing on inspections with a proven track record of providing superior research and analysis skills. In-depth knowledge of flooring industry with experience in installation of carpet, vinyl and laminate. Areas of expertise include: Flooring Inspection, Consulting Services, Carpet Spot Cleaning, Expert Witness, Wood Moisture Testing, Concrete Moisture Testing, Carpet Pile Steaming, Carpet Repairs, Pile Grafting, Pre and Post Installation, Hardwood Moisture Testing, Wood and Laminate plank replacement.

PROFESSIONAL EXPERIENCE

ALL AMERICAN FLOORING SOLUTIONS, Mokena, Illinois • 2003 – Present

Owner/operator of a flooring inspection company providing services nationwide. Certified inspector of floor covering materials and installation services. Perform inspections involving individual residences, condominium developments and a substantial number of large commercial enterprises. Maintain level of experience and knowledge with an ongoing program involving in depth training and education while continually enhancing education and expertise with attendance at numerous educational programs throughout the year. Services provided include flooring inspection and consulting in hardwood, residential carpet, commercial carpet, laminate, ceramic tile, marble tile, stone, cork, vinyl tile, and sheet goods.

ZOET'S CARPET SERVICE, Midlothian, Illinois • 1987 – 2003

Owner/operator of a flooring installation company providing services in Illinois, Indiana and Michigan. Managed 7 crews performing installations in residential and commercial carpet's and all hard surface materials including hardwood, laminate, ceramic

tile, stone, marble and vinyl for 17 Chicagoland Home Depot's. Performed installations and repairs involving thousands of individual residences, housing tracts numbering more than 100 homes, condominium developments and a substantial number of large commercial enterprises.

Career History

4 Years USAF (United States Air Force)

19 Years Full Time Flooring Installer

4 Years Owned and Operated Installation Company, which installed: Hard Wood, Ceramic tile, Laminate, and Vinyl, for 17 Chicago area Home Depot's

10 Years Full Time Floor Covering Inspector

NICFI (National Institute of Certified Floorcovering Inspectors)
Convention/Training Instructor 2013

Certifications

ITS (Inspector Training Services) Certified Advanced Hard Wood Inspector (190)

ITS (Inspector Training Services) Certified Hard Surface Inspector (190)

NWFA (National Wood Flooring Association) Certified Hard Wood Flooring Inspector

ICRI Certified Concrete Moisture Testing Technician

NALFA (North American Laminate Floor Association) Certified Laminate Floor Inspector

NFSI (National Floor Safety Institute) Walkway Auditor Safety Specialist 2009

IICRC (Institute of Inspection Cleaning and Restoration) Certified Carpet Cleaning (77453)

IICRC (Institute of Inspection Cleaning and Restoration) Certified Carpet Repair and Reinstallation (77453)

IICRC (Institute of Inspection Cleaning and Restoration) Certified Substrate Subfloor Inspector (77453)

IICRC (Institute of Inspection Cleaning and Restoration) Certified Senior Practicing Carpet Inspector (77453)

CTEF (Ceramic Tile Education Foundation) Inspector

ICR (International Certification Registry) Certified Senior Carpet Inspector

AFS (Advanced Flooring Specialist) Certified Commercial Carpet Inspector

CFI (Certified Floorcovering Installer) Certified Inspector

Shaw Inc Commercial Carpet Inspector

Shaw Inc Side Match Corrections Tech

IFTI (Independent Floor Testing and Inspection) Certified Concrete Moisture Testing Tech (ASTM F 1869-04) Measuring Moisture Vapor Emission Rate by Calcium Chloride testing

IFTI (Independent Floor Testing and Inspection) Certified Relative Humidity Testing Tech (ASTM F 2170-02) Determining Relative Humidity in Concrete using In Situ Probes

Mannington Approved Inspector

Armstrong Approved Inspector

Pergo Approved Inspector

Formal Education

High School Diploma

4 Years USAF (United States Air Force) 1983 - 1987

Multiple College Courses in the Flooring Industry

Industry Training Seminars

ADDITIONAL TRAINING

The Science of Inspecting Engineered flooring (Virginia Tech) 2013

Ceramic Tile Education Class (Dalton Ga.) 2013

The Science behind solid wood flooring inspections (Virginia Tech) 2013

Concrete Slabs On-Grade:
Design, Construction and Troubleshooting Fundamentals (North Carolina State University) 2012

Tropical Woods' Characteristics compared to North American Domestic Woods Characteristics
OSB and Plywood manufacturing characteristics and moisture Basics of Wood Identification (Forest Products Laboratories USDA) 2012

The Science of Wood and Moisture – Wood anatomy
Solid Wood -- Drying Hardwood For Flooring, (NWFA/ NC State University) 2012

The Science and Engineering of Engineered wood -- How is the wood processed, (NWFA/ NC State University) 2012

"How to Collect & Interpret Data" by Howard Brickman of Brickman Consulting. 2011

Moisture In The Home, (Floor Inspectors Education Guild) 2011

Dry Kiln Operator's Short Course (Haywood Community College) 2010

Engineered and Laminate Flooring Update for Inspectors NC State University 2010

Floor Covering Inspectors Symposium 2010-2011

L & N training/symposium 2003 - 2006

NICFI (National Institute of Certified Floorcovering Inspectors)
Convention/Training 2004 - 2013 and Chairman of 2007 - 2013
Convention/Trainings.

Attended AFS (Advanced Flooring Specialist) Symposium 2006 - 2007

Inspect Solutions Training 2007

Bruce Hard Wood Installation Class 2001

Pergo Certified Installer 1998

Industry Association Memberships

Immediate Past President Board of Directors NICFI 2013, 2014

PRESIDENT OF NICFI (NATIONAL INSTITUTE OF CERTIFIED
FLOORCOVERING INSPECTORS) 2010, 2011, 2012

Vice President of NICFI 2009

Secretary of NICFI 2008

NICFI Member 2005 - 2013

WFCA (World Floor Covering Association) 2005 - 2013

NWFA (National Wood Flooring Association) 2007 - 2013

BBB (Better Business Bureau) 2007 - 2009

CFA (Chicago Floorcovering Association) 2004 - 2013

IICRC (Institute of Inspection Cleaning and Restoration) 2004 - 2013

CFI (Certified Floorcovering Installer) 2007 - 2013

ICR (International Certification Registry) 2004 - 2013

Mokena Chamber of Commerce 2007 - 2008

IFMA (International Facilities Management Association) 2011 - 2013

ClaimsPages.com for insurance adjusters 2011 - 2012

Claims Service Guide for insurance adjusters 2010 - 2013

Cub Scout Den Leader (Tigers, Wolves & Bears) 2011 - 2013

Cub Scouts Pack Master 2012, 2013