

# WELCOME TO WORTHAM

Office Hours: Monday - Friday 7:30 a.m. - 4:00 p.m.

During Regular Business Hours:

Telephone: City Hall - 254/765-3319

Police Department - 254/765-3444

Fax - 254/765-3310

After Regular Business Hours:

Water/Sewer Problems - 254/765-3319 (follow prompts to leave message)

**Do not contact 911 for a water/sewer problem!!!**

Police Department (Non-Emergency) – 903-389-3236

Police Department (Emergency) - 911

Water Rates - Residential & Commercial / *New Rate Effective October 1, 2022*

## **Minimum Bill \$77.60**

**Water Rates: Inside City Limits: \$40.93** up to the first 1,000 gallons and \$10.60 after the 1st 1,000 gallons

**Outside City Limits: \$50.18** up to the first 1,000 gallons and \$10.60 after the first 1,000 gallons

**Sewer Rates:** Based on water consumption. **\$17.75** for the first 1,000 gallons and \$6.00 for every 1,000 thereafter.

**Garbage Rates** Residential \$17.48 plus tax (1.44) = **\$18.92** Garbage pick-up is every Monday. Garbage must be set out by **7:00 a.m.** to insure pick up.

**Call 903-874-8717 to ask about bulk pickup**

**Commercial Garbage Rate:** \$25.62 + tax (2.11) **\$27.73**

(Apply to ALL Downtown Collection)

Please inquire at City Hall for business rates.

**Deposit Refunds:** Refunds will be mailed after 30 days from the date the final billing is paid in full.

**If you have a dog it needs to be registered with the City or you will be in violation with the city ordinance.**

Water bills are due on the 15th of each month. **If you do not receive a bill before the 5th of the month, contact City Hall.** If payment has not been received in City Hall by 3:00 p.m. on the 15th of each month a 10% penalty (late charge) will be assessed and disconnected on the 25th for non-payment. To reconnect services, you must pay the full amount due and a \$50.00 reconnect fee the 1<sup>st</sup> time you are disconnected and a \$100.00 reconnect fee each time thereafter at City Hall, during normal business hours.